

Library Council of New South Wales

Annual Report 2006/07



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Letter of submission

October 2007

The Hon. Mr Frank Sartor MP
Minister for Planning
Minister for Redfern Waterloo
& Minister for the Arts
Parliament House
Macquarie Street
Sydney NSW 2000

Dear Minister

We take pleasure in submitting the Annual Report and Financial Statements of the Library Council of NSW for the year ending 30 June 2007 for presentation to Parliament.

These documents have been prepared in accordance with the provisions of the *Annual Reports (Statutory Bodies) Act 1984*, and the *Public Finance and Audit Act 1983*, as amended.

Submitted on behalf of the Library Council of NSW.

Yours sincerely



Mr Robert Thomas
President, Library Council of NSW



Ms Regina A Sutton
NSW State Librarian and Chief Executive
and Secretary, Library Council of NSW

Who we are

‘The library is the only centralized location where new and emerging information technologies can be combined with traditional knowledge resources in a user-focused, service-rich environment that supports today’s social and educational patterns of learning, teaching and research.’

COUNCIL ON LIBRARY AND INFORMATION RESOURCES, WASHINGTON, 2005

Our mission

To strengthen the community by being the trusted provider of quality information services by:

- providing equitable access to contemporary and historical knowledge
- collecting and preserving Australia’s heritage
- promoting our role as a cultural destination
- collaborating with the NSW public library network.

Our core values and beliefs



Staff, volunteers and Library Council members, Mitchell Library, June 2007.



Mitchell Library

Our vision

For the community, we aspire to be a Library that is:

- a pre-eminent and welcoming cultural destination
- acknowledged for excellent client service and staff expertise
- an innovative gateway to information and cultural enrichment
- recognised for a unique and accessible collection
- an active advocate for the NSW public library network
- a proactive partner in knowledge creation.

Our strategic priorities

- Be a client-focused library: realign from a collections-based focus to a client-centred focus.
- Align the organisation: align organisational structure and resources to support a strategic, market-focused entity.
- Protect current funding: demonstrate the relevance of Library services and networks to the people of NSW.
- Diversify funding: create strategies to build new, recurrent income streams.
- Optimise our operations: improve overall operational excellence and efficiency.
- Align our culture: build a culture that prepares and equips all staff with tools to deliver services aligned to our clients' needs.

Our legislation

The Library Council of NSW is the governing body of the State Library. Library Council objectives are defined in section 4A of the *Library Act 1939*.

Our history

The State Library of NSW is one of the oldest libraries in Australia, with a history tracing back to the establishment of the Australian Subscription Library in 1826. In 1869 the NSW Government took responsibility for the Library, forming the Sydney Free Public Library, the first truly public library for the people of NSW. In 1895 the name was changed to the Public Library of NSW and in 1975 it was renamed the State Library of NSW.

Guarantee of Service

- Timely, relevant and accurate information provided from anywhere in the world to anywhere in the state
- Courteous, friendly and efficient staff
- Requests for information and advice responded to within negotiated deadlines
- Resources held in the State Library's collections are able to be located easily
- Services and resources meet the needs of Aboriginal and Torres Strait Islander clients
- Services and resources meet the needs of clients from non-English-speaking backgrounds
- Services and resources meet the needs of clients with disabilities
- Appropriate and well-maintained equipment and facilities are available
- Training courses provide participants with appropriate skills
- Fee-based services provide value for money.

The year in brief



Regina Sutton, NSW State Librarian and Chief Executive, holding a first edition of Charles Darwin's *On the origin of species* ... 1859, acquired by the Library in December 2006.

Corporate results 2006/07

Key priority	Provide library services for our community		
Strategy	Increased access to our services and collection		
Objective	Performance measure	Status	
Build client-centred services	<ul style="list-style-type: none"> New service delivery platform for client segments implemented 	●	
Develop collections to meet current and future client needs	<ul style="list-style-type: none"> Eight Navigators developed 	●	
Maximise technology use to enhance service delivery and customer reach Increase client access to services onsite and remotely	<ul style="list-style-type: none"> Technology upgrades implemented 	●	
Ensure technology supports access to services and the collection	<ul style="list-style-type: none"> atmitchell.com project and Change Management Plan on schedule and on budget WEBCAT and PICMAN catalogues ready for migration to new website in 2007/08 Remote access to online subscription databases implemented 	●	
Build electronic record base of collection	<ul style="list-style-type: none"> 16 873 e-records created for heritage items; 15% below annual target of 20 000 due to diversion of staff resources to collection relocation project 	●	
Increase electronic access to selected collection materials and information resources	<ul style="list-style-type: none"> Live links in e-catalogue increased by 16.2% over 2005/06 baseline 2.85m connections made for remote use of databases (new service) 	●	
Increase percentage of collection stored in optimal conditions	<ul style="list-style-type: none"> 402 300 volumes relocated to new offsite storage facility in Moorebank 	●	
Implement review of acquisition, access and preservation processes to support new website	<ul style="list-style-type: none"> Business processes ready for implementation of Archival Content Management System 	●	
Enhance the Library's reputation as a centre of scholarship and research through management of the Fellowships Program	<ul style="list-style-type: none"> Five external Fellowships awarded New Religion, Church and Missions Fellowship launched 	●	
Ensure our exhibitions and events provide opportunities to feature unique elements of our collections	<ul style="list-style-type: none"> 124 258 exhibition visitors, a 6% increase on 2005/06 Average event audience increased by 30% on 2005/06 	●	

Key priority	Lead and support the development of the NSW public library network through information advice and consultancy		
Strategy	Ensure shared service delivery is available across the NSW public library network		
Objective	Performance measure	Status	
Review and define State Library services for public libraries for 2007/09	<ul style="list-style-type: none"> Awaiting completion of Reader Services reorganisation and client segmentation research 	●	
Manage the Public Library Funding Strategy on target	<ul style="list-style-type: none"> 100% of Library Development Grants paid; 100% of Subsidy and Local Priority Grants paid 	●	
Lead the development of guidelines for the public library network	<ul style="list-style-type: none"> Revision of grant guidelines for 2007/08 completed Completion of section 10 of <i>Library Act</i> guidelines delayed due to reduced staff capacity Privacy guidelines not completed due to reduced staff capacity 	●	●
Develop Navigators for public library staff	<ul style="list-style-type: none"> Awaiting finalisation of new website launch and pending review of public library funding arrangements 	●	
Lead the monitoring of compliance with the <i>Library Act</i> by local authorities	<ul style="list-style-type: none"> 2005/06 public library statistics published 	●	
Provide leadership and expert advice to the PLCC, Library Council, Library Council Grants Committee, Public Library Network Research Committee and Local Government and Shires Association Library and Information Services Reference Group	<ul style="list-style-type: none"> State Library represented at minimum of 75% of meetings 	●	
Lead and facilitate the leadership and management of the professional development program for public libraries	<ul style="list-style-type: none"> 12 programs delivered on 20 occasions; 1117 participants attended, 46% over target 	●	
Lead and facilitate the Public Library Network Research Program	<ul style="list-style-type: none"> <i>Value of public libraries</i> revised draft report circulated; e-books report published 	●	
Contribute to the management of the multicultural and ESL collections	<ul style="list-style-type: none"> 97 711 loans, 8.5% above target 	●	

Key priority	Create partnership opportunities		
Strategy	Ensure partnerships achieve shared collection, access and service goals		
Objective	Performance measure	Status	
Use momentum of Library Foundation capital to drive Foundation activities and networks	<ul style="list-style-type: none"> Total Foundation revenue, including investment income, increased by 23% to \$3.652m Fundraising revenue increased by 27% to \$2.418m Capital Campaign pledges increased to \$6m, \$2m below 2006/07 target 	<ul style="list-style-type: none"> ● ● ● 	
Increase membership and contributions	<ul style="list-style-type: none"> 165 new Friends, target of 200 not achieved 	<ul style="list-style-type: none"> ● 	●
Develop and maintain partnerships with other organisations at state and national level to further State Library goals	<ul style="list-style-type: none"> Collaboration activities completed 	<ul style="list-style-type: none"> ● 	
Pursue new service offerings	<ul style="list-style-type: none"> K-12 strategy project cancelled following feasibility scoping 	<ul style="list-style-type: none"> ● 	

Key priority	Meet all NSW Government legislative and policy requirements		
Strategy	Ensure all compliance targets are met or exceeded		
Objective	Performance measure	Status	
Efficient and effective service delivery	<ul style="list-style-type: none"> Met all financial reporting requirements Remained within Treasury-approved Net Cost of Services budget Expenditure equal to budget allocation 	<ul style="list-style-type: none"> ● 	
Usage of credit cards in accordance with credit card policy	<ul style="list-style-type: none"> Achieved 	<ul style="list-style-type: none"> ● 	
Actively manage risk throughout organisation through implementation of appropriate risk management and internal control procedures	<ul style="list-style-type: none"> Achieved Risk register established following 2005/06 review by IAB reviewed in 2006/07 TAM Plan to 2009/10 and IM&T Strategic Plan 2004/07 in place 	<ul style="list-style-type: none"> ● ● ● 	
Implement Government policies, regulations and statutory requirements	<ul style="list-style-type: none"> Achieved Sound corporate governance in place 	<ul style="list-style-type: none"> ● ● 	
Develop a Strategic Plan for 2006/10	<ul style="list-style-type: none"> Strategic Plan to 2012 developed and implementation framework developed Human Capital Framework strategic project identified 	<ul style="list-style-type: none"> ● ● 	
Develop a Performance Development System	<ul style="list-style-type: none"> Program fully implemented 	<ul style="list-style-type: none"> ● 	

Key

● = On track

● = Needs attention

● = Below target

The year ahead 2007/08

Our strategic goal, priorities, outcomes and performance measures, 2007/08

We aim to achieve our strategic goal through six strategic priorities. Twenty-two strategic projects will deliver on these priorities, and we will use a Balanced Scorecard to measure progress on our outcomes.

OUR STRATEGIC GOAL	
INCREASED VALUE FOR OUR COMMUNITY THROUGH IMPROVING LIBRARY SERVICES	
Measure	
<ul style="list-style-type: none"> • % loyalty • Number of visits 	



Our strategic priorities					
Client-focused Library	Optimise operations	Align organisation	Align culture	Protect current funding	Diversify funding



Balanced scorecard perspective	Desired outcome	Measure
Clients and community	<ul style="list-style-type: none"> • Understand our client base • Increase awareness and use of our services • Improved client satisfaction with our services • Demonstrated value to the community 	% client satisfaction % market awareness of services Number of transactions Return on investment figure
Systems and processes	<ul style="list-style-type: none"> • Maximised value of current and potential technologies • Continuous Improvement Program • Knowledge Management Framework • An effective Communication Framework 	E-records created Staff hours/key business processes Framework implemented % staff agreement
Learning and growth	<ul style="list-style-type: none"> • Commitment and ownership of our strategy by our people • Right people, right place, right time • Effective leaders, effective teams • An environment that truly embodies our values • Cooperative and collaborative relationships with all stakeholders 	% staff commitment % compliance with competencies matrix % staff agreement % staff agreement % stakeholder satisfaction
Financial	<ul style="list-style-type: none"> • Funding secured to realise our vision • Net new revenue streams 	Treasury funding received Increase in net revenue

Library Council of NSW President's message

As incoming President of the Library Council effective 1 January 2007, along with Paul Murnane as Deputy President, we offer our very sincere thanks to outgoing President Ms Belinda Hutchinson AM. Belinda served on the Library Council in a number of capacities: as President, 2005/06 and as Chair, Audit and Finance Committee, 1997/2003. Belinda was also a Member of the State Library of NSW Foundation Trustees and assisted with the creation of the Capital Campaign Committee.

Thanks also to our incoming State Librarian Regina Sutton, who joined us in July 2006. She has made an immediate impact with her energy and desire to engage staff, stakeholders and clients in developing and determining our new strategic direction. Under her direction, this year has been one of great progress, particularly in developing our strategic priorities, to ensure that the State Library remains relevant and delivers value for the people of NSW.

We are also fortunate to have outstanding staff assisting Regina. Their capacity to embrace change together with their great dedication and passion for the Library creates a very exciting environment. On behalf of the Library Council, Paul and I wish to acknowledge and thank all Library staff for their ongoing commitment to delivery of Library services to the community. None of the Library's activities would be possible without their dedication and support.

Appointments and operations

On behalf of Council, I welcome the appointment of former National Trust CEO Ms Elsa Atkin. Library Council Members Dr Bridget Griffin-Foley and Mr Ian Smith were reappointed for a further three years.

The Library Council has revised its business processes and streamlined its management cycle to achieve more strategic business outcomes. The Council now meets six times a year with an extended agenda that is focused on both strategic and operational issues.

Key strategic activities

The focus for the Library over the past 12 months has been a major review of its strategy and the development of a comprehensive five-year strategic plan to 2012. The Library Council has been integrally involved with this key development. Council members are also involved on an individual basis as advisers to our six strategic priorities. Twenty-two strategic projects have been developed and are led by staff to enable us to deliver outcomes aligned



to our objectives. The strategy management cycle will be managed through the newly established Office of Strategy Management and the Library's Executive team, who serve as Project Directors for these projects.

In tandem with our renewed strategic focus, and in response to stakeholder feedback, we are maintaining contact with and updating our key stakeholders on our strategy, outcomes and goals. This includes exploring ways for the Library to collaborate with other cultural institutions and professional associations.

Legislative matters

The *Library Act 1939* was amended twice this year to align it with the legislation of other cultural institutions and in response to the Public Bodies Review Committee's *Follow up Review of Performance Audit Report on Corporate Governance, 2005*. The first amendment provides consistency of ministerial control provisions across cultural institutions; the second enables consistency across cultural institutions in regard to Council members' declaration of pecuniary interests.

Serving our community

Implementation of the Library's new technology platform is on schedule and within budget. The new platform will support improvements in business processes and the user experience and features a state of the art web content management system. This project

Robert Thomas, Library Council President (left), at the launch of the online collection *Looking east: Darling Point and beyond*, with sponsors Belinda Hutchinson AM (Library Council President to December 2006) and Roger Massy-Greene.



The Library's Building Master Plan team.

is being repositioned in line with extensive client research. As a result the Library will merge its web offerings to one website in the next six months. This will provide better access for users and much clearer identification of our online offerings. Collection *Journeys*/online exhibitions will move to the merged site so that our clients will now have expedient access to both our historical and contemporary collections and services.

The Library has now completed a Building/Site Master Plan to align its new strategy and vision. Our desire is to become a pre-eminent cultural destination for all of our community. The Building Master Plan provides a long-term conceptual framework for our buildings and site. We are currently assessing the feasibility of this scope of work, as well as determining overall costings for this undertaking.

The realignment of the services delivered by our Reading Rooms is now completed. Our new service offerings will be tailored to meet the needs of specific client segments, supported by our market research this year. Another focus has been a more effective use of technology, providing better access to our collections. This has been realised through remote client access to selected databases this year, which has been enthusiastically embraced by our clients. The decision to streamline access to both of our Reading Rooms through consistent and extended opening hours was in response to client and staff feedback.

In our continued commitment to share the rare and unique collections of the State Library with public libraries and their clients across rural and regional NSW, the State Library exhibition *On the run: Daring convict escapes* commenced touring in December 2006. Communities from more than 20 regions — from Broken Hill to Tenterfield — shared in a unique collection that explored convict escapes, bushrangers, punishment and reward and Irish exiles. The exhibition will continue to tour through 2007/08.

Other highlights of the Exhibitions and Events program include the exhibitions *Max Dupain — modernist*, and the national touring exhibition *National treasures from Australia's great libraries*, which toured collection highlights from all territory and state libraries. The *Explored life* event series and subsequent Masterclass explored philosophy and its relationship to living a successful life, and were also highly regarded.

The Capital Campaign Committee, led by Graham Bradley, continues to link sponsors with collections and raise the Library's profile with the business community. The success of our major benefactor partnerships has been highlighted this year by adjunct donations supporting new programs such as the Vincent Fairfax Family Foundation sponsoring a Religion, Church and Missions Fellowship.

The year was characterised by growth across all portfolios of the Foundation, including:



- an increase in patronage and subscriptions to the Friends Program
- an increase in pledge and cash contributions to the atmitchell.com Capital Campaign
- a strong performance from investment income.

The outlook for the Foundation is to continue building on its strong, consecutive results to increase both patronage and financial support for all of its programs. The Library Council is conscious that the continued and improved success of the Foundation is vital in assisting the Library with its plans for the future.

Collection acquisition highlights

Rare and significant items acquired for our Collection included:

Cabbage trees near the Shoalhaven River, 1860, an oil painting by Eugène von Guérard. This highly finished artwork depicts a forest clearing on the farm of James Keevers in the present day Avondale district of the Illawarra. Mount Kembla can be seen in the distance. The painting is a romantic, celebratory depiction of the majesty of nature and struggle of colonisation, and preparatory sketches for this work can be found in the Dixon Galleries collection of von Guérard's sketchbooks.

Vincent, c. 1971, is a well-known collage by Martin Sharp, dating from the era of the influential avant-garde Sydney artists' collective, the Yellow House, in Macleay Street, Potts Point. In this image Sharp's combined fascination with pop art and Vincent van Gogh is evident. Little has survived from this volatile and creative period, making the collage an important and symbolic record of a dynamic period in Sydney's cultural life.

On the origin of species ... by Charles Darwin, London: John Murray, 1859 — this copy is the first printing of the first edition of one of the books that have changed the world, shattering Victorian society and affecting forever the way religion and science are defined. The thinking expressed in today's debates about intelligent design and stem cell research links back directly to this highly significant publication.

Charles Darwin's *On the origin of species ...* 1859, recently acquired by the State Library.

Acknowledgments

The Library Council of NSW is proud to announce that its Annual Report 2005/06 won a silver medal at the Australasian Reporting Awards for the second year running.

Queen's Birthday 2007 honours were awarded to Past President Belinda Hutchinson and current Library Council member Mr Richard Fisher, who both became Members of the Order of Australia (AM). Congratulations Belinda and Richard!

The generous support received from a large number of individuals and organisations throughout the year is also gratefully acknowledged. The dedication and interest of the Library's volunteers and all our members and supporters are also acknowledged and appreciated.

Finally, I would like to thank all my fellow Council members for their commitment and enthusiastic support for the Library this year.

Robert Thomas
President, Library Council of NSW

Message from the State Librarian



NSW State Librarian and Chief Executive Regina Sutton reports to staff at regular 'Towne Meetings' on progress towards strategic goals.

In my first year as State Librarian I have focused primarily on people: our staff and the clients we serve. Their feedback formed my early view of the need to reposition the State Library to ensure it remained both relevant and a leader in its field. We have now established a new Strategic Plan for our Library, based on staff and client inputs. As part of this renewal process, our staff and Library Council worked together to craft a new Mission Statement, which defines our role and the clients we serve. Our new Vision Statement is very clear about what we need to work towards in order to become a transformational thought leader in the delivery of information services to our community. But, most importantly, we have now defined a set of values and beliefs that underpin 'how' we will work. Our values-based culture now defines us, and will govern how we relate to each other and those we serve.

We have achieved a great deal this year and we achieved this in partnership with staff, clients and our Library Council. We are now on a path towards revitalisation. It is our aim to become a client-focused library for the twenty-first century and beyond. I'd like to tell you more about how we plan to do this.

We agreed during our consultation process to galvanise the Library around six high-level strategic priorities, which are represented as follows:

1. Be a client-focused library: realign from a collections-based focus to a client-centred focus.
2. Align the organisation: align organisational structure and resources to support a strategic market-focused entity.
3. Protect current funding: demonstrate the relevance of Library services and networks to the people of NSW.
4. Diversify funding: create strategies to build new, recurrent income streams.
5. Optimise our operations: improve overall operational excellence and efficiency.
6. Align our culture: build a culture that prepares and equips all staff with tools to deliver services aligned to our clients' needs.

These six priorities formed the basis of our Strategy Map, which clearly states the desired outcomes we plan to achieve against a backdrop of four Balanced Scorecard



Categories. It's important that we measure our progress towards achieving these outcomes. We've agreed on a core set of performance measures and a suite of strategic projects that, once executed, will enable us to move towards our vision. I'm particularly proud of the fact that these 22 projects are being led by our own staff who have volunteered to be project leaders. Many of them have never led a project or been trained in project-management methodologies. Their project teams are comprised of another set of staff volunteers, who are passionate about being engaged in the transformation we have embarked upon. This requires great courage, dedication and a willingness to learn and develop. It is a clear signal to all that, collectively, we agree that what we are working towards is vital and that the projects are of significance to our Library.

Our approach towards strategic execution has been reinforced through the establishment of an Office of Strategy Management. This small but dedicated team is focused on strategy formulation, execution and application of strategic learnings. A Program Governance Board, consisting of the Executive Team and the Office of Strategy Management, is now responsible for ensuring that the strategic projects are properly resourced, guided and ultimately funded. The success of our Library will be measured by how well we execute our new strategy, and I feel confident that the entire Library team is up to that challenge!

To that end, I would like to acknowledge the staff's contribution to the Library. I have such a high degree of respect and admiration for this team. Their devotion to our clients is evident in all that they do. They are truly one of the most professionally dedicated teams of individuals that I have worked with during my career. I feel incredibly proud to be working with them in this role. They have given me their warm and genuine support this year and I am very grateful for this.

I would also like to extend my sincere appreciation to the members of the Library Council for their support, encouragement and engagement over this past year. I have been fortunate to have a Council that has been so participative and enthusiastic in reshaping the Library's strategy with me. I look forward to another fulfilling and exciting year working with them.

We would be a shallow institution without the support of our Benefactors, Friends and Volunteers. They are part of our extended family and continue to give of their time and expertise, in addition to believing in us and supporting us financially. They have been instrumental in supporting the State Library of NSW in fulfilling its strategic goal of providing real value to the community of people within NSW.

Regina A Sutton
NSW State Librarian and Chief Executive

Clive James AM launched *A grand obsession: The DS Mitchell story* with Regina Sutton and Paul Brunton (curator), celebrating the centenary of the Bequest of David Scott Mitchell, June 2007.



'I have been doing research on the sandstone quarried in Maroubra for the Mitchell Library in the 1940s.'

CORINNE CAMPBELL



'I am doing private research. I often come to use the dictionaries and encyclopaedias on the shelves. It's easy to use.'

DON BIRD



'I am looking for books to help with my computer studies.'

JUMPEI YAMAUCHI

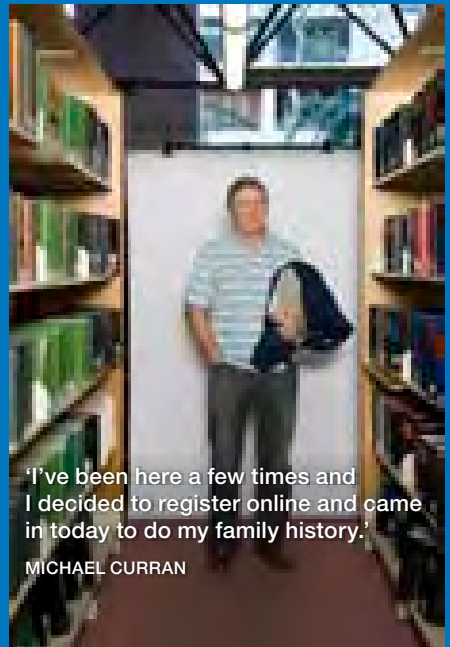


Kane: 'There is a wealth of HSC knowledge here which I put on my resources list.' Matthew: 'I am researching for a major history project.'

KANE ROBINSON AND MATTHEW WADDELL

*Library visitors were asked:
Why did you come to the library today?*

State Reference Library Reading Room



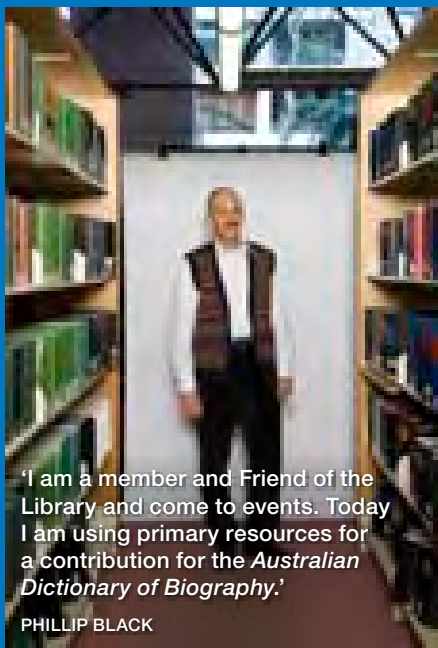
'I've been here a few times and I decided to register online and came in today to do my family history.'

MICHAEL CURRAN



'I use the online resources a couple of times a week.'

PETER McINERNEY



'I am a member and Friend of the Library and come to events. Today I am using primary resources for a contribution for the *Australian Dictionary of Biography*.'

PHILLIP BLACK



'I have been researching stock markets and listed companies in the Reading Room.'

SAL MORELLO

Summary of achievements



Wilma Norris, Assistant State Librarian, holding John Hunter's First Fleet journal, May 1787 – March 1791, recently made available online.

NSW community



Angela Yam
REFERENCE LIBRARIAN

'I am involved in the implementation and day-to-day maintenance of our online information request database, RefTracker.'

KEY PRIORITY: to provide library services for our community and ensure increased access to our services and collection

SERVICES

We ensure clients have increased access to our services by:

- building services that are responsive to and centred around client needs and expectations
- developing collections that meet current and future needs
- maximising the use of technology to enhance service delivery and customer reach within NSW
- increasing access to onsite and remote services.

Service review

This year our Reading Room services staff continued to develop, review and implement strategies to respond to the needs of our clients. Our strategic plan defines our vision and values and sets goals to build responsive client-orientated services and maximise technology to facilitate access for more people throughout NSW.

As a result of the review process, Reading Room staff will work in client-based teams that reflect key client and stakeholder groups. These are independent learners (including family historians), leisure clients and tourists, professional researchers, secondary students, tertiary students, academics and business clients. Our next priority will be to provide a range of products and services tailored to suit each client group.

We also completed the planning process for the refurbishment of the Mitchell Library Reading Room based on several issues identified in client and staff-based research. The refurbishment was completed in mid-2007 and has created a more effective and appropriate research environment for our clients.

Navigators

Navigators are developed as interactive step-by-step research guides to specific subjects, formats or collections. Their purpose is to facilitate independent client access to a range of resources that relate to their information need. Two Navigators (*Convicts*; *Legal studies – crime*) are available onsite in the Reading

Rooms. Usability testing has been conducted on a Health Navigator and further development is planned for high demand topic areas such as Family History. The new client-based structure in our Reader Services Division will facilitate this development.

Information services

Onsite and offsite information inquiries

2002/03	2003/04	2004/05	2005/06	2006/07
325 953	378 094	330 354	307 600	297 933

Requests for webpages

2002/03	2003/04	2004/05	2005/06	2006/07
15.2m	19.6m	24.6m	31.6m	40.2m

Staff in the Reader Services Division and Original Materials Branch answered 297 933 information inquiries from clients visiting the State Reference Library and the Mitchell Library in person and by telephone, fax, email, live reference and letter.

Clients come to us when they cannot independently find the information themselves or when the information they need is unique to our collections. Their questions are often complex and challenging. Reader Services staff answered 4105 information requests in this category. More than half (55 per cent) of all requests were logged at our website and a third (34 per cent) were received via email. The remainder were received via telephone, post/fax or in person via a service desk. The majority of requests concern Family History, Australiana and historical newspaper searching.

Many students contact us via the *AskNow!* live reference link on our website. This service provides instant access to an online librarian and is staffed collaboratively by the national, state and territory libraries, in partnership with public libraries. This year the State Library of NSW answered a total of 3251 questions as part of its contribution to the service.

Databases from home

There was a 28.5 per cent increase in registrations for Readers Cards, indicating a growing interest in accessing the services available to registered clients. In 2006/07 these services were enhanced by the provision of access to selected databases from home. Following a trial, which provided access to eight database resources including *Times*



Britta Mortensen
LIBRARY ASSISTANT

'Part of my role is to help clients in the Reading Rooms copy newspaper material from the Library's microfilm archive.'

Digital Archive, Health and Wellness Resource Centre, Proquest 5000, Literature Resource Centre, Early English Books Online and Film Indexes Online, the service became permanent. Throughout the year, over 2900 State Library-registered clients accessed databases from home, downloading over two million files. Clients with a NSW residential address who are eligible to use the service can register online. Additional databases are made available according to licensing requirements and to complement those offered by public libraries.

Improved technology

Twelve analogue microfilm scanners in the Reading Rooms were replaced by new digital micrographic scanners. The new equipment provides improved scanning and printing functions for clients who need to access a large number of resources, including historical newspapers which are in microform format. The improved reliability of the digital scanners has also reduced maintenance costs and support calls. Fifty new PCs were also provided for clients and staff in the State Reference Library and Mitchell Library.

Legal Information Access Service

The Legal Information Access Centre (LIAC) is a specialist information service, jointly funded by the Public Purpose Fund and the State Library. We work in partnership with public libraries to address the barriers that non-lawyers face when trying to understand the law, such as legal jargon and the structure of the legal system.

During the year, our central service at the Library answered inquiries from across the state on a wide range of legal issues. Neighbourhood issues and family law figured highly because of recent legal changes.

We continued to develop our web service, and in 2007 redesigned our website to improve client access to our legal resources and our statewide network. We also enhanced our site through the development of a Legal Studies Research Guide to support the information needs of HSC Legal Studies students.

In September 2006 the State Library and the NSW Department of Corrective Services signed a Memorandum of Understanding (MOU) to extend the LIAC service model to the Department's libraries. As a result of this initiative, over 36 NSW prison libraries now receive our *Hot Topics* publication, and have acquired the plain English Legal Tool Kit collections. The department's education officers and library staff are also participating in LIAC's training program for public librarians.

We published five new titles in our *Hot topic* series as part of our continuing community legal education role. The new titles — *Shelter, Sexual assault, Terrorism, Drugs and the law, and Australian legal system* — were distributed



free to all NSW public libraries, legal aid officers and community legal centres. *Hot topics* is also successfully marketed to the education sector. The *Hot topic* — *Sexual assault* was launched at Blacktown City Library by the State Librarian in November.

Jimmy Little OAM, *An Indigenous reflection on the '67 referendum Reconciliation Week symposium* at the Library, May 2007.

Health Information Service

The Health Information Service (HIS) provides access to quality health information for the consumer via the web, through the specialist health information service at the State Library and by working with NSW public libraries to develop health information collections at the local level.

In 2006 we started work on an *Online health information research guide*. The guide aims to assist the increasing numbers of consumers searching for health information on the Internet to navigate across a wide range of current and authoritative resources. Although it focuses on free and subscription-based electronic resources, key print resources are also included. The guide is organised by the main areas of current client demand: diseases and conditions; medications, treatment and tests; health and lifestyle; statistics and research. Links are provided to the eight national health priority areas. Usability testing has been conducted with State Library clients, and it is anticipated that the guide will go live on the Library's website in 2007/08.

Indigenous Services

Our Indigenous Services librarians assist the community to use and understand our Indigenous-related collections and services. This year their work included:

- curating the exhibition *Eora: Mapping Aboriginal Sydney, 1770–1850* with staff from the Original Materials and Exhibitions branches; the exhibition documented the



Jill Quin
REFERENCE LIBRARIAN, LEGAL INFORMATION ACCESS CENTRE

'We help clients access legal information within the Library, as well as coordinating a legal information service throughout the NSW public library network.'



Sydney Harbour: *Seldom scene* displayed 40 artworks from the Library's collection.



Avryl Whitnall
EXHIBITIONS PROGRAM COORDINATOR

'As part of my role, I have the opportunity to curate exhibitions, most recently *Max Dupain — modernist*.'

local and personal histories of the Cadigal people of the Sydney region

- creating the display, *ARM in ARM: Indigenous and non-Indigenous women working together*, with Original Materials staff
- participating in a pilot project with the University of Technology, Sydney, to investigate appropriate means of digitising materials with Indigenous content
- negotiating a MOU with Link-Up Aboriginal Corporation NSW to ensure access to child welfare records held by the State Library
- introducing the Library's services and collections to more than 150 Indigenous clients
- the addition of 1103 records to INFOKOORI, an index to the *Koori Mail*, a national fortnightly newspaper for Aboriginal and Torres Strait Islander peoples.

Courses

Reader Services staff gave presentations and tours to over 80 groups including secondary school students, tertiary students, academics and subject specialists, to highlight unique, significant and unusual aspects of the Library's collection and enhance use of key collections. Eighty-nine participants also attended 14 *Researching on the Internet* courses delivered by Education staff.

Infocus

Items sold

2002/03	2003/04	2004/05	2005/06	2006/07
8 769	11 919	8 724	6 975	6 742

Infocus provides students and their teachers with relevant information for their studies and extends the range of resources available to them through school and public libraries. Resources are selected from the State Library's collection for their curriculum relevance, content and readability.

Online ordering was launched in August 2006 to improve processing and shorten the delivery

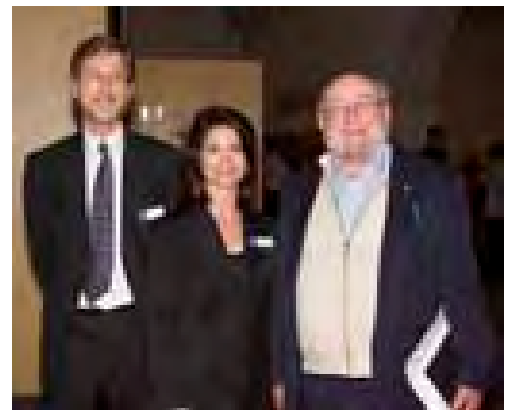
time to subscribers and customers. By June 2007, 50 per cent of all orders were received online. Electronic delivery of *Infocus* articles continues to be a priority, and we are continuing our negotiations on digital licensing issues with the Copyright Agency Limited.

Exhibitions

Onsite exhibition visitation

2002/03	2003/04	2004/05	2005/06	2006/07
108 131	124 672	106 602	117 366	124 258

Our Exhibitions and Events program provides opportunities to feature unique elements of our collections onsite and online. This year, 10 major exhibitions were presented, an increase of 25 per cent on the previous year. Total exhibition visitation was 124 258, a six per cent increase on 2005/06.



Warwick Hirst (curator), Regina Sutton and Thomas Keneally AO at the opening of *On the run: Daring convict escapes*.

Major exhibitions were *Max Dupain — modernist*; *On the run: Daring convict escapes* and *National treasures of Australia's great libraries*. This exhibition toured significant items from the collections of eight territory and state libraries, including the State Library of NSW.



Spencer Platt of Getty Images in front of his *World press photo 2007* winning image.

Exhibition highlights included two Picture Gallery shows: *Sydney Harbour: Seldom scene* and *An unbroken view: Early nineteenth-century panoramas*. Both exhibitions featured local NSW themes and were among those attracting the highest visitation. The *Nelson Meers Foundation Heritage Collection* changed its presentations four times and

received over 50 per cent of all page requests for exhibitions on our website.

Visiting exhibitions were *World press photo 2007* and the *Doug Moran national portrait prize* and *Moran contemporary photographic prize 2007*.

The Library's touring exhibition *On the run: Daring convict escapes* visited 19 regional public libraries, attracting a total visitation of 116 850. The exhibition will continue to tour through 2007/08.

Events

One hundred and twenty-five major public events were held onsite reaching an audience of 9735. This represented an average of 78 attendees per event, or a 30 per cent increase on our target of 60 attendees per event. Gallery walks, exhibition openings and award nights were also held.



Examined life series convener Dr Vera Ranki (left) with speakers Diane Armstrong, Mandy Sayer, Bryce Courtenay AM and Alan Gold.

Highlights of the events program included the *Indulgence* series, featuring French and Italian cultures; the *Examined life* series and subsequent Masterclass on philosophy and its relationship to living a successful life; and the *Slam poetry state finals* and a *Vintage* clothing night held by the SL U35 Club. Popular speakers were Robert Dessaix, Simon Longstaff, Martin Krygier, Julie McCrossin, Ian Hickie AM, Robyn Williams AO, Mick Dodson AO, Susannah Fullerton, John Faulkner, Phillip Adams AO, Tom Keneally AO, Dr Rachael Kohn, Ross Steele AM, Colin Peasley OAM, Anna Funder, Peter Corris, Delia Falconer, Gerald Stone, Serge Dansereau, Damien Pignolet, Jenny Brockie, Sonia Kruger and Ursula Dubosarsky.

SL U35 Club

The SL U35 Club continued to offer its growing membership unique cultural experiences. Recent Library research found that over one third of SL U35 members were first introduced to the State Library via the club, and 75 per cent have attended a Library exhibition since joining.

Thirteen events featuring fashion icons, media identities, comedians, best-selling authors,



Leslie Rice (winner of the Doug Moran Portrait Prize), Robert Thomas (Library Council President), Greta Moran, Alan Dodge (judge), Doug Moran and Mark Moran.

architects, award-winning photographers and leading Australian animators had a total audience of 1716. Two after-hours event highlights included a gathering of 600 people to hear Spencer Platt, winner of the World Press Photo of the Year 2006 talk about his experiences as a 'conflict photographer'; and *Vintage*, when specialist librarian Margot Riley explored the trend for recycled clothing and provided commentary for a catwalk show of items from Sydney's *Vintage Clothing Shop*.

The NSW Poetry Slam 06 followed on from the Sydney Poetry Slam in 2005, and was expanded to include five regional NSW venues. The Library and spoken-word artist Miles Merrill coorganised and presented the NSW Slam. Eight heats were held in libraries and cultural spaces in Armidale, Wagga Wagga, Broken Hill, Newcastle, Wollongong, Sydney (Glebe and Newtown) and Parramatta.



NSW Poetry Slam 06 co-convenor Miles Merrill with 2006 winner Geoff Lemon, Regina Sutton and runner-up Joseph Appleton.

Two hundred emerging writers and students attended workshops and/or competed in the NSW Poetry Slam 06. Fourteen finalists, including a 13-year-old from Broken Hill and a senior bush poet from Armidale, competed in the grand final in December. The title was won by Geoff Lemon for *My city*. The heats and grand final attracted a total audience of 825.

Programs such as the NSW Poetry Slam 06 contribute to a modern brand for libraries as dynamic cultural spaces offering initiatives relevant to people of all ages. The State Library



Vee Nguyen
EVENTS OFFICER

'I organise cutting-edge speakers to inspire our SL U35 Club members to put the Library on Sydney's cultural map.'



Deborah McBurnie

MEDIA AND COMMUNICATIONS
COORDINATOR

'I promote the Library to the media. My highlight this year was arranging publicity for our exhibition of beautiful artworks, *Sydney Harbour: Seldom scene*.'



Danielle Hopkin

SALES OFFICER

'As well as specialising in Australian books, the Library Shop sells a range of high quality prints, including David Moore's *Sisters of Charity, Washington DC, 1956*.'

launched Australian Poetry Slam 07, the first national poetry slam competition, in May 2007.

The SL U35 Club has four in-kind sponsors: Bluetongue Brewery, Kevin Murphy, One World Music and Hopscotch Films.

Media coverage

Total stories and listings

2002/03	2003/04	2004/05	2005/06	2006/07
794	872	770	711	776*

Favourable/neutral stories and listings

2002/03	2003/04	2004/05	2005/06	2006/07
96%	96%	98%	98%	99%

Stories and listings in regional and ethnic media

2002/03	2003/04	2004/05	2005/06	2006/07
241	272	226	193	n/a*

*Incomplete data from October 2006 due to reduced media monitoring.

The Media and Communications Branch secured media coverage for the State Library's collections through publicising and promoting exhibitions, events, new acquisitions, services and seven new, online atmitchell.com journeys. This included coverage in major daily newspapers, local and national radio programs, suburban and weekly newspapers, television programs, trade/specialist publications and Internet sites. The diversity of subject matter and increasing usage of online promotion has exposed the Library's collections and activities to new Library audiences, including bloggers.

Library Shop

The Library Shop, a specialist Australiana bookshop, offers a range of gifts and souvenirs, and includes an online shop <www.sl.nsw.nsw.gov/shop>. The shop has developed a Fine Art Print service, which offers high quality art prints. Prints are available in a range of sizes on archival paper or canvas, and are printed on demand by an external business partner. Clients can choose prints from 59 862 images with digital identification in the Library's collection.

COLLECTIONS

We ensure clients have increased access to our collection through:

- developing and managing the collection as an asset
- building the electronic record base
- increasing electronic access to selected collection materials and information resources
- increasing the percentage of the collection stored in optimal conditions
- implementing a review of acquisition, access and preservation processes to support atmitchell.com.

NSW state election 2007

The documentation of the NSW state election was a key collection-building achievement this year. Two collecting drives focused on printed and electronic election material. NSW public library staff worked with State Library staff to collect printed material, resulting in coverage in 85 of 93 electorates. 'How to vote' cards, campaign brochures, pamphlets, leaflets and posters were among the material added to our collections. Ninety-five 'born digital' sites (including political party websites, candidates, lobby groups, information providers and media commentary) were also preserved in PANDORA as a record of the campaign.

'Born digital' resources

We continue to identify a representative range of key online resources for inclusion in PANDORA, Australia's Online Archive. This year, 456 new 'born digital' resources were added and 935 previously archived serials and websites were updated with current versions.

Electronic access

Electronic records enable clients to trace and access collection material and support effective management of the collection. This year:

- The number of electronic records for 'heritage' collection material increased by 19 914 to 680 521.
- The number of electronic records for 'current' collection material increased by 33 671 to 940 512.

Electronic records created for heritage and current collections

	2002/03	2003/04	2004/05	2005/06	2006/07
Heritage (Mitchell) collection material*	605 870	626 839	644 262	660 607	680 521
Current (all other) collection material*	817 989	834 215	876 332	906 841	940 512

Significant heritage and current resources in electronic form

	2002/03	2003/04	2004/05	2005/06	2006/07
Pages and pictorial images digitised	15 763	16 398	22 092	24 087	22 986
Web publications archived	421	730	633	499	456
Live links to e-resources in WEBCAT*	20 235	34 223	64 699	75 232	87 454
Full text electronic journal titles held*	4 953	7 328	19 556	22 603	27 107

*Cumulative total.

There are now 87 454 live links in the Library's catalogue giving searchers direct access to online content. This represents a 16 per cent increase on 2006/07. Clients can access online, through the Library's catalogue, the full text of 27 107 journals. This also represents a 20 per cent increase on the previous year. Access has also been increased by the addition of 10 540 high-resolution images to the digital archive.

Heritage material electronic records

The Mitchell Bequest Project was completed in 2007, the centenary year of David Scott Mitchell's bequest to the Library in 1907. The four-year project resulted in the creation of electronic records for 38 733 printed items. Thirty-four per cent of these records (10 485 titles), created for and contributing to the National Bibliographic Database, were for previously unrecorded titles. This high proportion represents a significant addition to the intellectual capital of the nation, and emphasises David Scott Mitchell's unique expertise as a collector.

Fourteen thousand and sixty-seven electronic records were created for significant sequences in the collection, including incunabula, the sixteenth-century collection, folio and large folio sequences, and significant parts of the Tercentenary Shakespeare collection.

Ninety electronic records were created and added to the National Bibliographic Database for pre-1900 Australian printed sheet music, with 33 pieces fully digitised as the Library's 2006/07 contribution to the MusicAustralia project.

atmitchell.com

Unique and significant material in the collection continued to be highlighted in online content or exhibitions on the atmitchell.com website. This approach aims to raise community awareness of and interest in the breadth and depth of the Library's collections, and to promote the Library as a source of inspiration, information and research. Conservation Branch staff prepared and conserved 120 items, and digitised 604 items in preparation for the creation of the online content.

In 2006/07, the support of generous benefactors allowed seven new collection areas to be featured online. *People and places* used text, images and interactive multimedia to explore the lifestyles and experiences of pioneer families, and the development of districts and relationships within the local communities. *Caergwrlle, Allynbrook*, featuring the historic homestead of Caergwrlle and the local community in the lower Hunter valley, was launched in August; and *Looking east – Darling Point and beyond*, which focuses on Darling Point in Sydney's eastern suburbs, was launched in May.



Religion, Church and Missions, sponsored by the Vincent Fairfax Family Foundation, was launched in April. The sponsorship agreement also established a Fellowship for the recipient to undertake work drawing on the Library's significant holdings of original and print collections in the areas of religion, churches and missions.

Graham Bradley, Geoffrey Kells (Chairman, Vincent Fairfax Foundation), Ann Kells, Robert Thomas and Regina Sutton at the launch of the online collection *Religion, Church and Missions*.

Collection preservation

Archival rehousing and conservation treatments were carried out on 20 796 collection items. This total included a number of significant conservation projects.

The preservation component of the Mitchell Bequest Project was completed, resulting in a total of 29 610 items conserved over the four years of the project. The Bequest conservation program included the printed book collection, incunabula and manuscript collections that formed part of David Scott Mitchell's original bequest to the Public Library of NSW in 1907. In addition, three revolving book cases owned by the philanthropist and 12 brass heritage door handles on the entrance to the Mitchell Wing were conserved.

Work was completed on the manuscript collection relating to Togamain Station near Hay, NSW. This year, 4427 items were finished, resulting in a total of 17 987 items cleaned and rehoused during this project.

The 75th anniversary of the foundation of the New Theatre (in Newtown) was marked with the conservation of 154 original watercolour sketches of costume and set designs for the theatre.

Seven paintings were cleaned and conserved, seven frames were conserved and new frames were fabricated for 11 items as part of the rolling painting conservation program.

Conservation staff conserved, framed and mounted 356 items for display in the Library's



Di Virgils

MULTIMEDIA/WEB DEVELOPER

'My digitising tablet and stylus allow me to process images and develop animations for online collections and exhibitions.'



Collection Preservation staff unpacking material returned from a loan to Brazil.

exhibition galleries. Innovative, creative and safe means of displaying fragile collection items contributed to the showcasing of the Library's collections. This was highlighted through the work done to provide a support for a c. 1840 convict jacket displayed during *On the run: Daring convict escapes*.

Two hundred and seventy items were prepared for external loan to interstate and overseas exhibitions. These included:

- preparing and couriering 30 original items for the exhibition, *O Rio de Janeiro na rota dos mares do sul*, held in Rio de Janeiro and Sao Paulo in Brazil
- preparing two rare watercolours by William Hodges and John Webber for *Waka Moana, voyages of the ancestors* at the Auckland Art Gallery New Zealand
- preparing original material from the Library's collection to support the Historic Houses Trust exhibition program, including 11 items for *Bridging Sydney*, which celebrated the 75th anniversary of the opening of the Sydney Harbour Bridge
- preparing and couriering Shakespeare's First Folio to the Queensland Supreme Court Library for the *8th Annual Shakespeare Congress*
- providing items for the exhibitions *History of prints and print making in Australia* at the National Gallery of Victoria, and *From Fremantle to freedom* at Fremantle Prison.

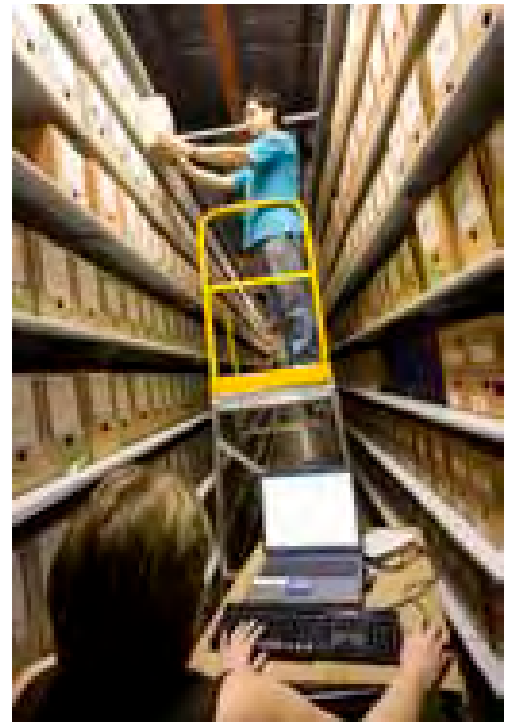
Two walk-in cold-store vaults were constructed onsite to protect the Library's fragile cellulose acetate photographic negative collections. This project provides a large-scale and long-term solution by controlling the deterioration of the film base. Following a test phase, collection materials will be relocated to the vaults during 2007/08.

We continue to implement and improve a range of counter-disaster strategies to protect the Library's collections. The Counter-Disaster Manual and wall chart were updated and 215 staff trained in the Library's counter-disaster response to ensure confident management of a disaster situation. Training and resources

were provided for our external providers at the Moorebank Offsite Storage facility, and for our external digitisation providers, Trilliance and HPA, to ensure proper handling and care of collection material.

Collection relocation

Our new offsite storage facility at Moorebank was handed over to the Library in early 2007, followed by the relocation of collection material removed from a defunct Homebush store and Macquarie Street. By 30 June, 337 200 volumes had been relocated on 21 980 linear metres of shelving at Moorebank. This included 173 000 volumes from 35 000 journal titles, which had been prepared as part of a completed three-year project to identify low use collection material.



Collection Services and Reader Services staff preparing material to be relocated to the new offsite storage facility at Moorebank.

Awards and Fellowships

The State Library's Fellowships Program continues to enhance its reputation as a centre of scholarship and research and promote public awareness of the Library as a major research institution. The Library is also associated with five significant Australian literary awards. Copies of all entries are added to the Library's collections.

CH Currey Memorial Fellowship

The CH Currey Memorial Fellowship was established under the terms of a bequest made by the late Dr Charles Herbert Currey. It promotes the writing of Australian history from original resources held by the State Library. The 2006 CH Currey Fellow is Ms Eileen Chanin, for research on David Scott Mitchell's bequest collection and the development of Australia's creative spirit.



Tegan Anthes
CONSERVATOR

'Be prepared — assembling disaster recovery equipment is vital in counter-disaster management.'

Jean Arnot Memorial Fellowship

The 2007 Jean Arnot Memorial Fellowship for a paper by a female librarian or student of librarianship was awarded to Patricia Kennedy, Senior Librarian, Electronic Publishing, Queensland Environmental Protection Agency, Brisbane for 'Manifestations of metadata: From Alexandria to WCMS [Web Content Management Systems], the old is new again'.

Nancy Keesing Fellowship

The Nancy Keesing Fellowship was established by former Library Council President, Dr Mark Hertzberg AO, in honour of his wife, the late Nancy Keesing. It promotes the State Library as a centre of research into Australian life and culture. The 2006 Nancy Keesing Fellow is Dr Amanda Card, for research entitled 'The tempo of criticism: An exploration of the writings of Jean Garling as dance critic in the post-war period'.

National and State Libraries Australasia Honorary Fellowship

The 2006 National and State Libraries Australasia Honorary Fellowship was awarded to Ms Laila Ellmoos for research entitled 'Solitude of signs: Hearing the voices of prisoners ... in NSW gaols in the nineteenth and twentieth centuries'.

Library Council of NSW Honorary Fellowship

The 2006 Library Council of NSW Honorary Fellowship was awarded to Mr Michael Davis for a biographical essay on the work and views of Fredrick McCarthy.

State Librarian's Staff Fellowship

The State Librarian's Staff Fellowships are awarded to Library staff to undertake collection-based research for the benefit of the Library, using the State Library of NSW collections.



Andy Carr is awarded the 2006 State Librarian's Staff Fellowship for his project 'An extreme makeover of the Davis Sporting Collection No. 1'.

Religion, Church and Missions Fellowship

This new Fellowship, sponsored by the Vincent Fairfax Family Foundation, was launched in April. The Fellowship enables the recipient

to undertake work drawing on the Library's significant holdings of original and print collections in the area of religion, churches and missions.

Blake Dawson Waldron Prize for Business Literature

The Blake Dawson Waldron Prize for Business Literature is administered by the State Library on behalf of Blake Dawson Waldron Lawyers. The prize encourages writing that informs the general reader about people and issues in Australian commercial life. The 2007 Prize was awarded to Gideon Haigh for *Asbestos house: The secret history of James Hardie Industries*.

Miles Franklin Literary Award

The 2007 winner was Alexis Wright for her novel *Carpentaria*.



2007 Miles Franklin Literary Award winner Alexis Wright.

National Biography Award

The National Biography Award is administered by the State Library on behalf of its benefactors, Dr Geoffrey Cains and Mr Michael Crouch AO. The 2007 Award was presented to Jacob G Rosenberg for *The idea of home*.



2007 National Biography Award winner, Jacob G Rosenberg, and Dr Geoffrey Cains.

Nita B Kibble Literary Award

The 2007 Nita B Kibble Literary Award for women's writing about Australian life was awarded to Deborah Robertson for her novel *Careless*.



Richard Chester

OFFSITE RELOCATION COORDINATOR

'Coordinating the relocation of approximately 24 linear kilometres of collection material to a new offsite storage facility has been an exhausting but satisfying task.'



Stephen Martin

PROJECT MANAGER, EVENTS AND EXHIBITIONS

'The Library's talks and exhibitions stimulate discussion about books, art, ideas and current issues.'

NSW public library network



Emanuel Lieberfreund

LIBRARY ASSISTANT

'I appreciate the value of supplying books in non-English languages for loan to public libraries, because my father told me how isolated he felt when he immigrated here as a non-English speaker.'

KEY PRIORITY: to lead and support the development of the NSW public library network through information, advice and consultancy

We ensured shared service delivery was available across the NSW public library network by:

- reviewing and defining State Library services for public libraries for 2007/09
- managing the Public Library Funding Strategy on target
- leading the development of guidelines for the network
- leading the monitoring of compliance with the *Library Act* by local authorities
- providing leadership and advice to the Public Libraries Consultative Committee
- leading and facilitating the leadership and management of a professional development program for public libraries
- leading and facilitating the public library research program
- contributing to the management of the multicultural and 'English as a Second Language' collections.

Public library network

The NSW public library network, which includes 97 central library services, 273 branch libraries and 23 mobile libraries, provides library and information services to local communities across metropolitan and rural NSW. They are popular and well-used community services and spaces. More than 3.1 million people or 47 per cent of the NSW population are members of their local public library and make 33 million visits each year. NSW public libraries are open more than 14 700 hours per week, and are supported by 2321 trained, professional staff who deliver a range of library services, collections and programs.

The State Library works with the public library network to develop quality library services, to build skills and expertise in the library workforce, and to ensure that library buildings, technology and facilities meet the needs of diverse communities across the state. Our team does this by administering the annual public library grants and subsidies program, and supporting and advising public libraries on innovative service developments in areas such as:

- reference and readers advisory
- children's and young adult library services

- older persons library services
- multicultural collections and services
- strategies for managing, marketing and evaluating library services.



On the run: Daring convict escapes is touring public libraries across NSW.

Library visits

State Library staff work with public libraries across NSW to develop services and collections for their local communities. This year we visited more than 110 libraries across rural and metropolitan NSW to work with public library managers and staff on a range of projects, programs and services. These included planning new library buildings, developing collections, participating in and supporting network-wide initiatives and professional development, reviewing services, and supporting the development and marketing of new and innovative services for these communities.

We also advised and consulted on a range of issues relating to the provision of public library services. These included working with public libraries to resolve issues and challenges in areas such as copyright, access, privacy legislation, developing library blogs and establishing reading clubs.

The State Librarian continued to strengthen our relationship with public libraries and develop an understanding of their diverse environments, issues and challenges by visiting 35 library services across regional and metropolitan NSW. Central and branch libraries visited were Dubbo, Coonabarabran, Wagga Wagga, Boorowa, Young, Mona Vale, Liverpool, Penrith, Bathurst, Orange, Canterbury, Lakemba, Sydney City, Kiama, Newcastle, Wallsend, Mayfield, Raymond Terrace, New Lambton, Hurstville, Waverley, Forster, Tea Gardens, Goulburn, Griffith, Hay, Jerilderie, Wollongong, Willoughby, Narellan, Camden, Tamworth, Gunnedah, Leeton and Narrandera.

Children and literacy

Story time in public libraries continues to be a popular service for parents and children and is increasingly recognised as an important tool for developing literacy. In September 2006 the State Library supported the participation of NSW public libraries in the sixth annual 'National simultaneous story time'. The program is part of National Literacy Week, which celebrates and promotes the value of reading for very young children and Australian authors. In 2006 approximately 40 000 children over 620 locations took part in the simultaneous reading of *Goodnight me* by Andrew Daddo.

In 2006/07 we also supported public libraries' participation in the *Summer reading club*. This program encourages children to read and use libraries during the summer school holidays. It is highly valued by public libraries and their young members and continues to grow in popularity. Ninety-one public libraries across the state participated in the program, an increase of almost 30 per cent from the previous year. Children read more than 109 000 books over the summer break.

We also continued to support public library staff working in children's services to develop their skills and understanding of the role of the public library in children's literacy. More than 100 public library staff members attended the *Building literacy before school @ your library* program to develop their knowledge of the role of children's story time programs in literacy and brain development.

Multicultural services

The State Library works with the NSW public library network to provide access to information, collections and services for our diverse multicultural community. We do this by building our collections in a range of languages and developing services relevant to culturally and linguistically diverse communities. We also coordinate, facilitate and support the building of multicultural collections and services in public libraries which meet specific language and cultural needs of their communities.



In 2006/07 the State Library:

- provided access to 65 819 books in 44 languages through the public library network
- added 3805 new books in 28 languages to our multicultural collection
- provided 97 711 loans to public libraries across rural and metropolitan NSW and their culturally and linguistically diverse communities
- removed 2029 items from the collection in order to ensure it remains a high quality and relevant collection
- developed a Burmese language collection for our State Library multicultural collection, meaning that members of the Burmese community, who are geographically scattered across metropolitan and rural NSW, are able to access the collection from their own local public libraries
- coordinated the purchase of collections worth \$821 300 in languages other than English for 25 public libraries in 29 languages through the Multicultural Purchasing Cooperative.

In 2006/07 the Multicultural Purchasing Cooperative increased its commitment to acquiring funding for multicultural collections by almost 90 per cent over the previous year. Cooperative members were able to purchase more resources in a more cost-efficient way by purchasing together in targeted language areas. They also sought to improve access to these high-demand multicultural collections by increasingly purchasing pre-catalogued and processed items, as well as cataloguing Chinese resources in script, which allows independent searching of library catalogues by community members.

We responded to changes in client needs by sourcing and selecting 10 South American Spanish journal titles for five public libraries. This collection supports the cultural and

The State Library coordinates the purchasing of multicultural collections for public libraries.



Shauna Miller
MULTICULTURAL COOPERATIVE
COORDINATOR

'My role is to coordinate the acquisition and cataloguing of material in languages other than English for NSW public libraries and for the State Library.'



NSW Department of Corrective Services staff participated in the LIAC training program for public librarians.

language needs of our growing South American population.

We worked in partnership with Public Libraries NSW–Metropolitan to publish our database of multicultural book suppliers on the web. This will assist public libraries and their clients to independently purchase multicultural resources more efficiently and effectively.

We also worked with Public Libraries NSW–Metropolitan to develop a set of 15 cultural promotional banners, which are available for use by NSW public libraries to promote their library collections in culturally relevant ways.

Legal Information Services

We continue to strengthen our relationship with public libraries to enable them to deliver a quality information service to their communities. Over 80 per cent of NSW public library services committed to an annual service delivery agreement.

To ensure community access to current and reliable legal information, public library collections were updated in November and April and 88 public librarians attended LIAC training workshops in Wollongong, Albury, Tamworth and Sydney.

We hosted two forums with 80 public librarians to share promotional ideas and discuss service needs. The forum included a workshop on family law, and the sessions were facilitated by Maree Livermore, author of the recently published *The family law handbook*.

During Law Week in 2007 we facilitated over 72 events (a 100 per cent increase on 2003) held in public libraries across NSW to increase community awareness of the service.

Port Stephens Library and Richmond Upper Clarence were presented with LIAC Centre of Excellence Awards at the Law and Justice

Foundation's annual Justice Awards in October. These public libraries were recognised for their outstanding work in the local promotion of their LIAC service.

Health Information Service

In 2006 the HIS initiated an email *Health alert* service to inform public librarians about recommended new resources. Two *Health alerts* are circulated to public librarians each month. The information is also placed on the website <www.sl.nsw.gov.au/health>. Each *Health alert* covers a specific subject area and is often compiled in direct response to an inquiry from public library staff. Each list includes full purchase details and a short annotation highlighting key features. There has been a positive response to this initiative, with libraries reporting that they purchase all or a number of the recommended titles.

drug info @ your library

drug info @ your library provides up-to-date information about alcohol and drugs through public libraries in NSW and a dedicated website.



A cake for the Bowen Library launch of *drug info @ your library*.

In October 2006, after consultation with public library staff and other stakeholders, the service formerly known as di@yll was renamed with a new look, new collections in public libraries and a new website <www.druginfo.sl.nsw.gov.au>. The new service was officially launched by the State Librarian and Gerald Martin, MP at Bathurst Library in November 2006. Further launches were held at Ashfield, Canterbury, Lake Macquarie, Randwick and Coffs Harbour libraries to increase community awareness of the service.

Professional development

In 2006/07 NSW public libraries continued to strengthen their focus and expertise in reader-centred programs that promote enjoyment of reading and library collections, and facilitate opportunities to share reading experiences.

Two significant professional development opportunities were coordinated and sponsored by the State Library to help public



Gordon Swarbrick
MAIL AND STORES OFFICER

'The Library's mailroom is kept busy with deliveries for the collection and dispatches to public libraries.'

library staff develop skills and expertise in this area. In March 2007 we hosted the *Putting readers first* seminar with Rachel Van Riel, which was attended by more than 100 public library staff. The seminar explored effective strategies for inspiring clients to read in more diverse areas, developing library buildings, staff skills, promotions, collections and web services around clients needs.

We hosted a visit by Nancy Pearl, author and Seattle Public Library librarian. In December 2006, almost 200 public librarians participated in seminars held at the State Library and in Dubbo. The seminars built on their *Rewarding reading* training, a readers' advisory program being rolled out across public libraries, and provided strategies on how to match readers to books and facilitate reader-focused book groups. Feedback from the sessions was very positive and public librarians valued the opportunity to draw on Nancy's extensive expertise and enthusiasm for reading.



Author and librarian Nancy Pearl (seated), with State Library staff Emma Gray and Rachel Blackburn.

The Library also supported a range of other seminars and training programs to assist public library staff in their work. These included:

- Library managers and their Council management teams from Ashfield, Burwood, Dubbo, Hornsby, Hurstville, Manly, Oberon, Warringah, Woollahra and Wyong completed a three-day Strategic Positioning workshop to review and revise their strategic directions and plans.
- The third annual seminar on public library buildings was attended by 100 public library and council staff. The seminar explored latest trends and issues in library planning and design and featured sessions on designing library acoustics, creating vibrant spaces and twenty-first-century library buildings.
- A Readers Advisory seminar for 100 public library staff focused on reading groups, events planning and readers advisory training.
- The State Library and Eastern Sydney Libraries Cooperative collaborated to host the HSC and Education forum 2007. One hundred and twenty public library staff



attended the one-day seminar to extend their knowledge of the HSC syllabus and resources.

Organising committee and speakers at *Identity*, the annual public library marketing seminar.

- Over 100 public library staff attended *Identity — how to brand your library*, an annual seminar organised by the Public Libraries NSW Marketing Group, and hosted by the State Library.
- Annual seminars and workshops were also held for public libraries on leadership and reference services.

New libraries

In 2006/07 public libraries continued to respond to changing community needs with new and refurbished buildings. We provided expert advice and consultancy services to a number of local government authorities engaged in building projects, including those at Willoughby, Gilgandra, Penrith, Port Stephens, Berrigan, Stanhope Gardens, Werris Creek and Shellharbour. Following extensive consultation and planning, new or remodelled libraries opened in Braidwood, Wellington, Kiama, Camden and Wollongong in 2006/07.

Western Australian authorities engaged the State Library's Manager, Building and Advisory Service and Library Building Consultant to assist with library projects at Bunbury, South Perth and Wanneroo. He also assisted the Benedictine Community of New Norcia in planning the future of its library accommodation. The consultant continued as the specialist library consultant to Willoughby City Council in its Civic Place Project at Chatswood.

The Library Building Consultant also led a study group that guided consultants engaged to develop a Building Master Plan for the State Library. This Plan is intended to revitalise the Library's building to help meet the long-term needs of the NSW community.



Joyce Azzopardi

MANAGER, NSW.net SERVICES

'We help NSW public libraries find and test innovative technical solutions to expand the use of their Internet services.'

Public Libraries Consultative Committee

A key role of the Library Council of NSW is to provide advice to the Minister for the Arts on NSW public library policy and funding. The Public Libraries Consultative Committee (PLCC) is the key source of advice for the Library Council on public library issues. The Committee provides a public library perspective with representation from a wide range of relevant organisations including the State Library, Public Libraries NSW–Metropolitan, Public Libraries NSW–Country, the Local Government and Shires Associations and Local Government Managers Australia.

In 2006/07 the Committee considered a range of matters, including public library funding outcomes and policies regarding public Internet access in public libraries. The guideline *Access to information in NSW public libraries* was endorsed by the Library Council at the Committee's recommendation.

Service reviews

A significant role for our Public Library Services staff is to support local councils and their public libraries to achieve levels of service excellence in the provision of library services. At the request of local councils we examine, review and make recommendations on the services and collections of libraries. In 2006/07 we completed reviews for Penrith City Library and the Macquarie Regional Library.

NSW.net

NSW.net is a State Library service that provides NSW local government and public libraries with Internet connections and access to online databases. As the use of the Internet increases, public libraries require faster and more reliable Internet connections with innovative technologies to deliver services to their communities. NSW.net provides Internet services to 161 public libraries. This year we:

- installed 20 new Internet connections and upgraded 17 existing Internet connections for faster access to online services
- negotiated a reduction in the overall cost of Internet connections and passed savings onto clients
- achieved cost savings by aggregating Internet access for a number of NSW.net connectivity services
- trialed and set up high-speed DSL Internet services at Eurobodalla and Goulburn Mulwaree Councils
- trialed and set up wireless Internet access at Blacktown, Liverpool and Sutherland public libraries
- began negotiating the provision of ADSL1 and/or ADSL2+ services for NSW.net clients
- set up a NSW.net sponsored trial of external wireless Internet access for Oberon Council until July 2007.

In 2007/08 NSW.net's Internet Service Provider will introduce ADSL1 and/or 2+ Internet services as an upgrade path to the existing ADSL Internet services currently being provided. These services will be trialed at up to three client locations to assess performance before being released to all NSW.net clients.

Online database access

NSW.net also provides all NSW public libraries with access to a range of quality state-wide online databases, and negotiates pricing for an extensive selection of consortium databases. These databases are used as information resources by library staff and their patrons. This year we:

- negotiated consortium pricing and achieved significant discounts for six online databases for use by all NSW public libraries
- set up trials for the evaluation of new online databases including *Consumer Health Complete*, *Literary Reference Center*, *Science Reference Center*, *Auto Repair Reference Center* and *Facts on File*.

State Library education and training staff members provide training for public libraries on the effective use of NSW.net state-wide online databases. Thirty-eight courses were conducted for 393 participants from more than 40 public library services in metropolitan and regional areas including Wagga, Maitland, Camden, Wyong and Blacktown. This partnership promotes community development and sustainability through sharing resources and expertise. The online database vendor, Ebsco Publishing, also provided training for 30 participants.

Communities of interest project

This project assessed how well web-based tools could enable public library special interest groups to communicate and network online. Participants in a 12-month trial of Mimerdesk open-source software found that communications between public library groups and the State Library improved, that information sharing among group members was more effective and efficient, and that Mimerdesk was relevant and helpful for group communications.

As Mimerdesk does not allow for future enhancements, NSW.net in consultation with NSW public libraries will investigate alternatives for its replacement. Mimerdesk will continue to be used in the short term by special interest groups.

Public Library Network Research Program

As our local communities and populations change, technology evolves and community expectations grow, public libraries are required to understand these changes and to respond. In 2006 we supported research initiatives in



Neil Guppy

DATABASE AND WEB ADMINISTRATOR

'I configure and maintain database and web servers, ensuring they are operational, functional and backed up.'



a range of areas that will assist public libraries in planning for future NSW communities.

The Public Library Network Research Program supports and facilitates the promotion, planning, development and review of the NSW public library network with quality research and evaluation. The Public Library Network Research Committee is responsible for leading and advising on the development, implementation and management of the program.

In 2006 a key research project initiated by the program was the *Public libraries and sustainable communities* project. The research will explore and measure the economic, social/cultural and environmental value of NSW public libraries. The survey phase, which included an in-depth analysis of 10 case-study libraries in terms of economic, social/cultural and environmental value, a survey of all 97 public library managers and random surveys of ratepayers and library users of the 10 case-study libraries was completed in November 2006.

The research findings will allow public libraries, local councils and the State Government to assess how public libraries are meeting the needs of current and future generations, and assist in the planning, development and support of library services. The project will be completed in late 2007.

Library development grant funding contributed to Wollongong Library's vibrant new look. Photo by Paul Redding.

Partners and advocates



Jennifer O'Callaghan
ONLINE COLLECTION CURATOR

'I'm holding a sketch featured in our *Looking east* online collection, *St Mark's Church and Darling Point, 1857*, by ST Gill.'

KEY PRIORITY: to create partnership opportunities to achieve shared collection, access and service goals

The Library Foundation and the State Library ensure achievement of shared goals by:

- using the momentum of the Library Foundation Capital Campaign to drive other Foundation activities and networks
- increasing Foundation membership and contributions.

State Library of NSW Foundation

Foundation grants to the State Library

2002/03	2003/04	2004/05	2005/06	2006/07
\$1.3m	\$1.2m	\$0.95m	\$2.25m	\$2.552m

This year the continuing and generous support of our benefactors enabled the Foundation to achieve a significant financial result, with a 23 per cent increase in total income to \$3.652m.

As a result, the Foundation was able to provide grants worth \$2.552m to the Library, a 12 per cent increase on 2005/06. The grants supported a range of activities including the preservation of collections, the creation of electronic records through the David Scott Mitchell Bequest Project, and the funding of digitisation efforts through the *atmitchell.com* project.

Capital Campaign

The Foundation's Capital Campaign continued to make progress in support of *atmitchell.com* project. Total pledges of \$6.2m were raised in support of the project. The work of the

Campaign Committee, chaired by Mr Graham Bradley, and the generous support of private and corporate supporters resulted in the highlighting of unique and significant material in seven online collections or exhibitions.

The David Scott Mitchell Bequest Project

The David Scott Mitchell Bequest Project was funded by the Library Foundation from its initiation in 2003 to its completion in June 2007. It has resulted in the creation of electronic records for 38 733 volumes of printed books, 748 volumes of manuscripts, 202 drawings, 63 prints, 27 paintings, 26 objects, 23 photographic items, eight ephemeral items and the assessment and preservation treatment of 29 610 items.

A complete inventory of Mitchell's 1907 bequest of Australian and Pacific material to the people of NSW is now available online to scholars, historians and researchers. The project also provides a model for creating effective access to heritage material in the Library's collections.

Rolling conservation program

The Foundation has also supported the Library's rolling conservation program for more than 10 years, including \$88 000 provided to the program in 2006/07. This program focuses on the Library's nineteenth-century oil painting collection, while also funding essential preservation work on rare books, sketchbooks and the object collection.

Margot Riley (curator) presents original material at the launch of the online collection *People and places*.



Library Circle members Beryl Lewis, Joy Storie and Howard Lewis at a luncheon with Elizabeth Ellis.



Highlights from the 2006/07 program include work done on Alfred Tischbauer's oil *George Street, Sydney, 1883*, a portrait of *Carl Linnaeus* and frame, a silver jug and stand belonging to Samuel Marsden (1764–1838) and six volumes of Joan Blaeu's *Le Grand Atlas*. The Garling Conservator contributed 1352 treatment hours, which enabled the Robert Robbins Magic Collection — a performing arts collection of 2272 items — to be treated and archivally rehoused.

Library staff continued to support a wide range of Foundation activities. These included presentations and tours by conservators and curators for supporters and potential supporters, collection highlights for Library Circle members, and delivering large-scale presentations to atmittell.com launches and Custodian functions.

Volunteer Program

Volunteer hours

2002/03	2003/04	2004/05	2005/06	2006/07
12 019	11 600	11 086	10 986	12 227

Tours

2002/03	2003/04	2004/05	2005/06	2006/07
82	228	212	196	180

Community presentations*

2002/03	2003/04	2004/05	2005/06	2006/07
-	2	37	47	38

*Speakers Program began in June 2004

The Volunteer Program has 158 members who contribute their time, experience, skills and knowledge to the Library's work, and support us through their advocacy of the Library.

In 2006/07 volunteers gave 12 227 hours of their time for a wide range of activities including exhibition hosting, public tours, logging oral history tapes, transcribing manuscript material for digitisation, identifying items in the Mitchell Collection and contributing to the organisation and maintenance of pictorial and sheet music collections. Members of the successful Speakers Program visited 38 groups and clubs to introduce the Library and its collections and services to 2346 community members.

Volunteers are invited to monthly coffee mornings with speakers from the Library staff.

Three of the 18 Mitchell Bequest Project volunteers: Betty Smith, Kevin Hewitt and Gwyn Curran.





Presentation of LIAC Centre of Excellence Awards at NSW Parliament House, October 2006: (from left) Sue Leverington and Kris Abbott, Port Stephens Library; Regina Sutton; Gary Ellem and Cheryl Walters, Richmond Upper Clarence Regional Library.

The completion of the David Scott Mitchell Bequest Project in June marked the end of a very significant contribution by our volunteers. Eighteen volunteers checked each book in the Mitchell Library collection over a total of 1212 hours (or an equivalent 35 working weeks), to locate more than 36 000 items from the original bequest. Their work enabled the Library to achieve the project objectives and to provide electronic access to detailed documentation of the bequest material.

The Library Council, all State Library staff and those members of the community who enjoy the guided tours, exhibition hostings and assistance offered by volunteers record their appreciation for the volunteers' dedication to the Library.

Public Purpose Funding

The Public Purpose Fund continues to provide strong support for the LIAC service with a grant of \$700 000 for 2006/07.

A successful collaboration this year was an MOU signed with the NSW Department of Corrective Services Library, which extends the LIAC legal information service model to NSW

Volunteers celebrating 10 years of service with Helen Clark (Volunteer Coordinator, fourth from left) and Regina Sutton.



prisons. Over 36 NSW prison libraries have subscribed to our *Hot topics* series, and all have bought the Legal Tool Kit collections.

We piloted legal information workshops for Wollongong and Blacktown Council staff. These workshops focused on legal research skills and raised awareness of the LIAC services in public libraries. The training also alerted council officers to the value of LIAC as a referral agency. The program was well received. We anticipate that future workshops will be conducted by public library staff using LIAC training notes available on the LIAC website.

In August 2006 and January and June 2007 we participated in training new customer service staff of LawAccess NSW, the Attorney-General's Department call centre. This collaboration has provided benefits for both organisations, and for the community.

Drug and health partnerships

NSW Health continued to support our strategies around the provision of health and drug information to the NSW community. In 2006/07 our Health Information Service secured \$60 000 to provide consumer health information and community drug strategies, while NSW Health provided increased funding of \$99 000 to support the *drug info @ your library* service.

In recognition of the value of the state-wide drug information program, NSW Health has advised that its funding contribution will increase to \$150 000 per year (excluding GST) until 30 June 2011. This is a 172 per cent increase on the previous three-year funding cycle.

Cultural partnerships

Partners who supported public events at the Library this year included the Art Gallery of NSW, National Maritime Museum, New Theatre, National Library of Australia, University of Technology, Sydney, University of Sydney, Animal Logic, Tropfest, Fred Hollows Foundation, Consulate-General of Turkey, French Rendezvous Festival 2007, Sydney Italian Festival 07, Sydney PEN, and the Goethe Institut for its inaugural GerMANY FACES Australia Festival.

KEY PRIORITY: to meet all NSW Government legislative and policy requirements

The State Library receives the majority of its funding from the NSW Government. As a government agency we comply with government policy and legislative requirements to provide library and information services and to collect the documentary record of NSW through legal deposit legislation and policy.

Consumer response

Complaints

2002/03	2003/04	2004/05	2005/06	2006/07
22	26	17	7	82

Appreciations

2002/03	2003/04	2004/05	2005/06	2006/07
776	623	113	269	270

We endeavour at all times to provide services that meet our Guarantee of Service. In 2006/07 the Library recorded 270 positive responses about services. The majority of these (238) were from the public, and included favourable comments about the Library, its staff and its service. The other appreciative responses included appreciation from NSW public libraries for professional advice.

Eighty-two complaints were recorded. These included complaints about facilities-related matters such as the design of the Reading Rooms, discourteous service and problems with copying equipment. Complaints are investigated and responded to promptly and appropriately. Planning to improve Reading Room facilities is in progress. Design and facilities matters raised in complaints will be addressed through this process.

Ethnic affairs priorities statement (EAPS)

The State Library's *EAPS statement 2006/10 and plan 2006/07* aims to improve the basis for the management and delivery of programs and services to people from culturally and linguistically diverse groups. Our strategies are ongoing priorities based on a mainstreamed approach to service delivery. They address the EAPS Key Result Areas of social justice, community harmony and economic and cultural opportunities and meet the Library's corporate goals.

Our service strategies include:

- Collecting resources in a range of formats in community languages that reflect the language profile of people living in NSW. This year more than 21 000 items in 29 languages were purchased by the Multicultural Purchasing Cooperative for the public library network. A total of 97 711 loans from the Library's multicultural collections were made to NSW public libraries, including 32 006 items to country NSW.
- Providing onsite, offsite and online information services, including community language webpages at our *drug info @ your library* and LIAC websites.
- Promoting and reflecting cultural diversity through exhibitions and events. This year 19 functions included a series of events in conjunction with the French Rendez-vous Sydney 2006 cultural festival and the 2007 Sydney Italian Festival. A celebration of Mustafa Kemal Ataturk, the father of modern Turkey, was also held in conjunction with the Turkish Consul-General to mark ANZAC Day 2007.
- Promoting EAPS principles by highlighting library services and collections in the community via volunteer supporters, ethnic community groups and the public library network.

Disability services

Our Disability Action Plan 2006/09 outlines how we will develop facilities, technology and staff skills to meet the library and information needs of clients with a disability. It focuses on making modifications to our buildings to enable effective access to all our buildings, services and programs. This year a Multi Lift Stair Climber was installed to enhance internal access to services in the Mitchell and Macquarie Street Wings.

Alternative format and technology material is also acquired for use by clients with special needs. Our lending collection grew to 14 785 volumes with the addition of 916 new items in large print or audio-book format.

Human resources

Staff working at the State Library are employees of the Department of the Arts, Sport and Recreation. The Department provides personnel services to the State Library. The table (over)



Laura van Manen
REFERENCE LIBRARIAN

'I lead a staff team that provides services to clients in the Reading Rooms and coordinates visits from secondary student groups.'



Michael Hao
IT NETWORK SUPPORT

'I'm part of the team responsible for managing and maintaining all ICT equipment in the Library.'



Jaime Smith
HR SUPPORT OFFICER, LEARNING
AND DEVELOPMENT

'I'm often spotted at the Library's new Human Resources training room, preparing the room for courses and welcoming staff.'

provides the number of officers and employees, by occupational classification, who have provided services to the State Library during 2006/07, with comparison to each of the previous three years.

Occupation classification (non-casual) for 2004, 2005 and 2006

	Census FTE	Census FTE	Average Annual FTE
	2004	2005	2006
Managers and administrators	25.00	33.80	37.33
Professionals	145.85	147.77	148.58
Associate professionals	90.06	85.14	82.81
Tradespersons and related workers	1.00	2.00	2.00
Advanced clerical and service workers	4.00	5.00	4.52
Intermediate clerical, sales and service workers	93.24	82.99	82.02
Intermediate production and transport workers	0.00	0.00	0.00
Elementary clerical, sales and service workers	23.57	25.57	25.53
Labourers and related workers	1.00	0.00	0.00
	383.72	382.27	382.79

Occupation classification (non-casual) for 2007

	2007
Managers	28.2
Professionals	149.8
Technicians and trades workers	65.9
Community and personal service workers	20.8
Clerical and administrative workers	103.6
Sales workers	3.3
Machinery operators and drivers	0.0
Labourers	1.00
	372.6

Notes:

1. Census FTE shows data on 30 June of the reporting year.
2. Average Annual FTE shows data averaged over the reporting year.
3. 2004, 2005 and 2006 data based on ASCO classification scheme.
4. 2007 data based on ANZSCO classification scheme.

Remuneration

All employees providing these services received a four per cent increase in salaries, wages and allowances, with effect from the first full pay period in July 2006. The exception is Senior Executive Service (SES) officers, who received a four per cent increase in their remuneration package with effect from October 2006. The number of State Library SES officers is provided in the table below.

Number of Senior Executive Service positions as at 30 June 2007

Level	2004	2005	2006	2007
5	0	1	1	1
4	1	0	0	0
3	0	0	0	0
2	1	1	1	1
1	1	1	1	1
Number of positions filled by women	3	3	3	3

Payroll procedures

We received a positive internal audit report on our Personnel and Payroll procedures and practices. The report assigned low risk ratings to payroll activities and concluded that internal controls were sufficient. We enhanced our human resource management technology by commencing a pilot of HR21 (employee self-service software) and implementing Visio software for the production of detailed organisational charts.

Code of Conduct

One breach of the Code of Conduct was reported, with the matter dealt with by way of remedial action. Following extensive consultation, a new Code of Conduct was approved and communicated to all staff. The Code provides clear guidance on the standards of behaviour expected of Library staff and ensures compliance with the Premier's Department *Model code of conduct for public agencies*. Staff training on the application of the Code will be completed in early 2007/08. The program includes training on preventing harassment and bullying as part of the implementation of our *Harassment and bullying-free workplace strategy*.

No formal grievances were lodged during the year.

Industrial relations

During the year, the Joint Consultative Committee met to consult on a broad range of issues affecting staff. These included the implementation of a new service delivery model and structure for the Reader Services Division; the creation of an Office of Strategy Management; the new Code of Conduct; revised increment and probation review procedures; the harassment and bullying prevention strategy; the implementation of HR system employee self-service software (HR21); recruitment procedures; staff file and record-keeping practices; policy on complaints about staff; professional development; opening hours; changes to structure and positions; health declarations; retention and disposal of collection material; leave matters; performance development matters; a staff communication initiative; and venue hire arrangements.

Performance development

We continued the implementation of performance development with the completion of a training program for all managers and supervisors. All staff members participate in a quarterly informal review focusing on setting and reviewing objectives, creating individual development plans and providing feedback on performance and development issues. We also revised our formal probation and increment review procedures. These will be implemented in the first part of 2007/08.



Sue Beckett
LIBRARY TECHNICIAN
AND SOCIAL CLUB ORGANISER

'I have been coordinating the social club for over 15 years, including the spectacular effort we go to for our end-of-year event.'

Equal employment opportunity (EEO)

We finalised the implementation of the Library's EEO Plan 2004/07, with a focus on the following achievements:

- reviewing our Code of Conduct and communicating changes to staff
- completing the roll-out of individual development plans for all staff
- training all managers and supervisors in the management and prevention of harassment and bullying
- developing a harassment and bullying prevention awareness session for all staff
- developing and implementing the 2006/07 Spokeswomen's Program business plan, which included presentations on health topics, career management courses, self-defence classes and a weight management program
- providing target group members with training and individual coaching in preparing job applications and interview skills
- providing cultural diversity training for staff working with clients and within multicultural teams
- reviewing the Community Language Allowance Scheme to ensure that staff language capabilities match client needs
- updating knowledge of selection panel members in EEO requirements through regular refresher training.

Occupational health and safety

This year we focused strongly on improving performance in occupational health and safety. We implemented improvements relating to organisation-wide risk assessment by:

- analysing accident and injury data to identify areas of risk such as slips, trips, falls, strains,



manual handling and overuse injuries, and taking action to minimise these risks

Library staff members were offered an onsite influenza vaccination in April 2007.

- implementing an influenza vaccination program for staff
- revising our emergency procedures booklet and conducting emergency response sessions for managers to improve our response capability
- reviewing lighting issues and installing a new blind system to provide flexibility in adjusting light levels in one work area
- improved management of book mites, including enhanced pest control and the use of protective clothing for staff handling collection material
- installing two emergency eye-washers in our Preservation laboratories
- conducting customised inductions for contractors



Jiasong Ye
LIBRARY TECHNICIAN

'As part of the Community Language Allowance Scheme, I frequently help our clients with Chinese backgrounds in the Reading Rooms.'

Trends in the representation of EEO Groups¹

	% of total staff	2004	2005	2006	2007
EEO Group	Benchmark or target				
Women	50%	66.0%	66.1%	67.0%	67.0%
Aboriginal people or Torres Strait Islanders	2%	0.5%	1.0%	1.0%	1.1%
People whose first language is not English	20%	26.0%	26.0%	25.0%	25.0%
People with a disability	12%	8.0%	9.2%	9.0%	9.0%
People with a disability requiring work-related adjustment	7%	1.6%	3.0%	2.8%	2.9%

Trends in the distribution of EEO Groups²

	Benchmark or target	2004	2005	2006	2007
EEO Group	Benchmark or target				
Women	100	113	111	110	110
Aboriginal people or Torres Strait Islanders	100	n/a	n/a	n/a	n/a
People whose first language is not English	100	88	86	86	88
People with a disability	100	79	79	82	81
People with a disability requiring work-related adjustment	100	n/a	n/a	n/a	n/a

Notes:

1. Staff numbers are as at 30 June 2007 and exclude casual staff.
2. A Distribution Index of 100 indicates that the distribution of the EEO group across salary levels is equal to that of other staff. Less than 100 means that the EEO group tends to be more concentrated at lower salary levels than is the case for other staff.



Lisa Loader
PROJECT MANAGER, EXHIBITIONS

'When organising exhibitions, timing is everything. A willingness to take on a broad range of duties also helps.'

- conducting ongoing health and safety training and awareness, including customised manual handling and ergonomics training, OHS awareness sessions and managing depression in the workplace for managers
- implementing an ongoing well-being program for staff, including classes in tai chi, yoga and self-defence and our massage therapy service
- enhancing the capabilities of first aid officers by purchasing two defibrillators and providing training in their use
- developing and providing staff with a workstation checklist and easy-to-use information on ergonomics and manual handling
- refurbishing our first aid and massage therapy facilities.



Staff relax at an onsite yoga class.

reported incidents and accidents were investigated.

Total number of incidents and accidents reported each year since 2002/03 to 2006/07

2002/03	2003/04	2004/05	2005/06	2006/07
48	51	59	36	60

The number of workers compensation claims for this financial year decreased from 24 in 2005/06 to 20 in 2006/07. The type of claims reported for 2006/07 remained consistent with previous years. Slips, trips, falls and manual handling continued to be the most common causes of injury. Of the 20 claims lodged this year, two claims were declined and six were journey claims sustained while travelling to or from work.

The average cost per claim was \$3751, compared with \$3768 in 2005/06. In 2006/07, 100 per cent of our claims were in the small claims category, or less than \$50 000. Our early intervention and effective case management strategies are designed to reduce workers compensation costs. Eleven workers compensation claims remained open at the end of 2006/07.

Average claim cost per claim each year from 2002/03 to 2006/07

2002/03	2003/04	2004/05	2005/06	2006/07
\$2 105	\$1 771	\$2 359	\$3 768	\$3 751

Total number of claims by year end between 2002/03 and 2006/07

2002/03	2003/04	2004/05	2005/06	2006/07
19	23	21	24	20

Number of open claims at year end between 2002/03 and 2006/07

2002/03	2003/04	2004/05	2005/06	2006/07
11	20	12	11	11

Learning and growth

Total staff hours spent in formal training during the year decreased slightly by 282 hours compared with 2005/06.

Staff hours in formal learning activities

2002/03	2003/04	2004/05	2005/06	2006/07
6 744	7 588	8 378	7 611	7 329

Our Training Plan is based on an analysis of key strategic priorities and a formal training needs analysis conducted with managers and supervisors. This year we focused on seven key areas of activity:

- upgrading technical and professional skills, particularly in supporting the implementation of new remote access databases, search tools like Navigators and new technology systems and software
- developing managers and supervisors in relation to performance development, people management skills, leadership, OHS responsibilities and preventing and managing harassment and bullying in the workplace



Tom O'Connor
MAINTENANCE OFFICER

'I provide maintenance and carpentry services for the buildings and changing exhibitions.'

Occupational Health and Safety Committee

The Occupational Health and Safety Committee continued to be proactive in its role of communicating and consulting with staff on health and safety issues. This year we:

- completed 18 OHS inspections of designated work areas to support the early detection and management of hazards
- established a shelving working group that developed and implemented new signage and floor stickers for the storage and easy use of foot-stools in the Macquarie Wing collection storage area
- coordinated the review and revision of 17 Safe Work Method Statements across the Library.

Injury management

The key features of our injury management strategy are early intervention and support for the development of effective return-to-work plans. Our Employee Assistance Program continued to be accessed by staff and their family members for both work and non-work related issues.

There were 60 incidents and accidents reported in 2006/07, compared with 36 in 2005/06. One hundred per cent of the

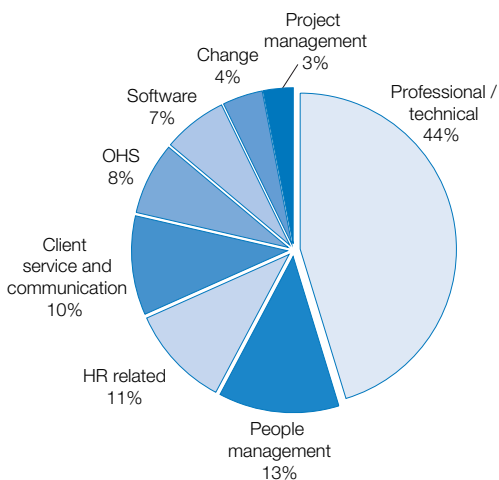
- improving the knowledge and skills of staff in our new Code of Conduct, harassment and bullying prevention strategies, career management, job application and interview skills; and of supervisors in selection techniques and the application of HR policies
- developing communication and client service skills through training in cultural diversity, training skills and strategic and annual report writing
- building on OHS knowledge and skills through training in ergonomics and manual handling, safe work methods statements, OHS consultation for committee members, emergency evacuation, training in first aid and Cardio-Pulmonary Resuscitation, and sessions on OHS awareness and managing depression
- supporting the implementation of new printing and communication devices and the use of advanced features in Groupwise and Microsoft Excel
- supporting the implementation of change through the development of skills in leading and engaging with change
- developing project management expertise, with courses on the Library's revised project management framework and general project management skills.



Members of the Graduate Librarian Development Group.

Professional knowledge development was supported through our Study Assistance program. Sixteen staff members were provided with financial assistance and study leave to undertake formal tertiary level courses. The course most commonly applied for was the Diploma in Library and Information Sciences. In addition, we enhanced staff members' knowledge through their attendance at a wide range of professional and technical seminars and conferences over a total of 338 days.

Type of staff training 2006/07



Graduate Librarian Program

The core component of our formal Graduate Librarian program was implemented this year. Two graduate librarians will shortly complete the program, which comprised two nine-month placements in the Reader Services and Collection Management Services divisions and a short placement in the Original Materials Branch. The graduates developed their knowledge and networks through their participation in the ALIA New Librarian Symposium and the Metropolitan Public Libraries Association conference. Program activities to broaden the graduates' knowledge included completion of assigned projects,

Overseas travel by staff

Staff member	Date	Destination	Purpose	Total cost (excl. GST)
Oriana Acevedo, Consultant, Public Library Services	August	New Zealand	Deliver keynote address on the topic of library services to culturally and linguistically diverse communities of NSW at a public libraries forum in Auckland	1 494*
Heather Mansell, Manager, Innovative Projects	August	Singapore/ Korea	Visit Singapore Libraries Board and Nanyang Technological University Library; present poster at 72nd IFLA World Library and Information Conference	6 619
Lynne Billington, Systems Librarian, Electronic Library Services	November	New Zealand	Attend Australasian Innovative Users Group (AIUG) conference	1 508
Katie Wilson, Systems Librarian, Electronic Library Services	November	New Zealand	Attend AIUG Conference	1 523
Susanne Moir, Manager, Collection Services	November	New Zealand	Attend AIUG conference	1 562

*Includes \$1 240 provided by Waitakere Library & Information Services, Auckland, New Zealand.



Daniel King
SECURITY OFFICER

'I help provide a safe and secure workplace for staff and clients, and I'm also part of the team protecting the Library's magnificent collections.'

on-the-job training, organising activities for the Graduate Librarian Development Group and attending formal training courses on project coordination, serials cataloguing and Libraries Australia.

Our Graduate Librarian Development Group developed its network and organised a range of development activities, including sessions on Ephemera and Rare Books and visits to the City of Sydney Library and the Parliamentary Library. Other group activities available to all staff included presentations by managers sharing their experience and leadership of strategic projects.

Managing resources

The Library's financial management strategies during 2006/07 included the continuation of systems reviews designed to ensure that we made the best use of our resources within budget parameters. This approach resulted in returning an operating result in line with budget.

Our financial achievement adds significantly to the success of the Library's corporate plan in determining how well we use our resources and capabilities, and complies with one of the NSW Government's priorities, being the proficient management of resources.

In 2007/08 and beyond, we will focus the management of our resources on the following strategic objectives:

- Finalising the relocation of collection items to a new state-of-the-art offsite storage facility located at Moorebank. This will secure and preserve a vast volume of collection assets for 15 years and beyond for the future benefit of our clients.
- Continuing development of the atmitchell.com technology platform for the digitisation of unique and significant items in the Library's collections. This will add considerably to the achievement of the Library's vision of expanding electronic service delivery for the benefit of the NSW public.
- Preserving and maintaining the Mitchell Library heritage building, the Macquarie building and the associated infrastructure through application of the Total Asset Management (TAM) Plan, together with development of the Building Master Plan, which is designed to improve access and facilities to clients and staff.
- Delivering a range of services to the public libraries of NSW, through the sharing of resources and expertise to meet community needs.



Saraj Mughal
IT OPERATIONS MANAGER

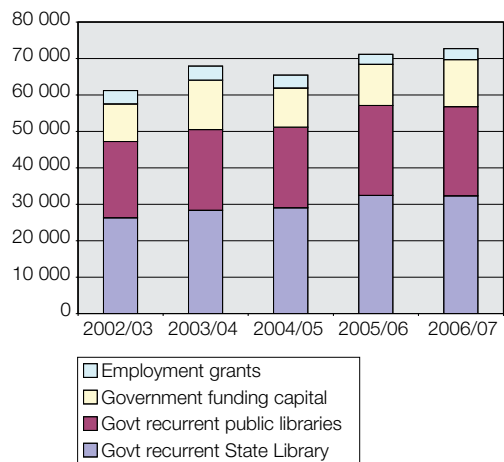
'Installing networking cabling in the Mitchell Library Reading Room has enabled clients to use their own equipment while they access the collection.'

Financial overview 2006/07

The consolidated result for the Library Council of NSW for the year ending 30 June 2007 is a deficit of \$3.657 million (2005/06 deficit \$4.547 million).

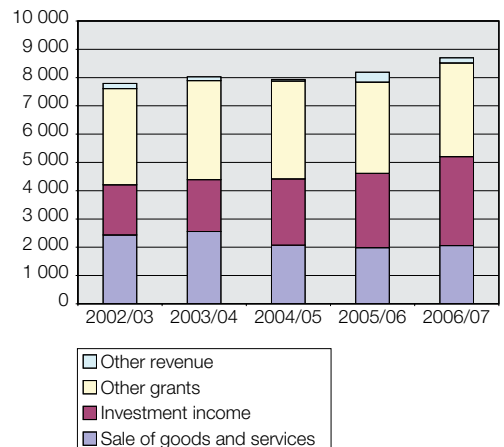
Overall 2006/07 total revenue of \$81.396 million was higher than 2005/06 (\$79.337 million). Government contributions represent 89 per cent of total revenue. The overall increase in government contributions was due to an increase in capital government contributions. Total 2006/07 capital government contributions were \$12.915 million and funded collection acquisitions, IT equipment and software and major building rectification works. The chart below provides a five-year trend analysis of government contributions.

Government contributions 2003 to 2007



The chart below provides a five-year analysis of self-generated revenue. The increase in 2006/07 is due to the increase in investment income reflecting increased financial assets and higher rates of return.

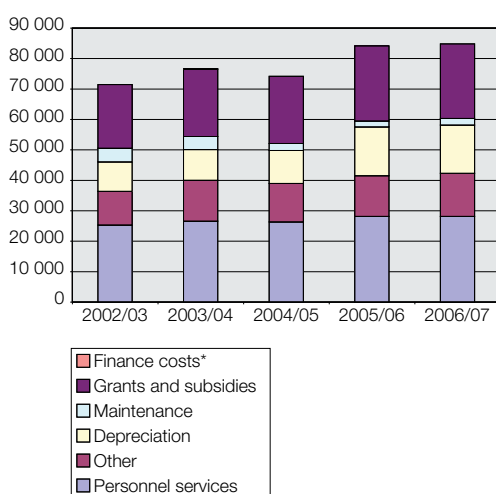
Self-generated revenue 2003 to 2007



Total 2006/07 expenditure of \$85.053 million was higher than 2005/06 (\$83.884 million). Personnel services expense represents 33 per cent of total expenditure and was in line with 2005/06 actual. Grants and subsidies represent funds paid to NSW Public Libraries.

Consolidated Library Council of NSW	Actual 2006/07 \$'000	Revised 2006/07 \$'000	Budget 2006/07 \$'000	Variance Act v Rev \$'000	Variance Act v Bud \$'000	Budget 2007/08 \$'000
Revenue						
Sale of goods and services	2 057	1 914	2 114	143	(57)	1 900
Investment revenue	3 147	2 467	2 046	680	1 101	2 440
Grants and contributions	76 014	75 745	73 290	269	2 724	73 067
Other revenue	178	10	2 946	168	(2 768)	10
Total revenue	81 396	80 136	80 396	1 260	1 000	77 417
Less:						
Expenses						
Other expenses	44 729	42 661	42 908	(2 068)	(1 821)	42 575
Depreciation and amortisation	15 822	16 124	17 136	302	1 314	16 885
Grants and subsidies	24 493	24 551	24 548	58	55	23 528
Finance costs	9	9	25	0	16	2
Total expenses	85 053	83 345	84 617	(1 708)	(436)	82 990
Deficit	(3 657)	(3 209)	(4 221)	(448)	564	(5 573)

Total expenditure 2003 to 2007



* Finance costs are too low to be represented in comparison to other expenditure.

Net assets as at 30 June 2007 are \$2.133 billion, the major asset being the library collection valued at \$1.877 billion.

The table at the top of this page provides a comparison between actual, budget and revised budget results for 2006/07 and the budget for 2007/08. The budget and revised budget are as published in the NSW Government Budget Papers. The consolidated deficit result shows an improvement on budget of \$564 000 and is \$448 000 higher than the revised budget. Actual total revenue was higher than budget and revised budget mostly due to increased investment revenue. Total expenditure was higher than budget and revised budget due to higher operating expenses associated with capital-funded maintenance, ICT software costs and electronic subscription expenses.

Financial management

In 2006/07 we continued to use financial management strategies with measurable outcomes.

Key performance results were:

- paid over 90 per cent of accounts on time
- met NSW Government legislative and policy requirements
- achieved an operating result in line with budget and
- preserved the integrity of our financial reserves.

We undertook the following major projects during the year:

- completed the first full year's adoption of the *Public Sector Employment Legislation Amendment Act 2006*, introduced initially in March 2006, in conjunction with the Department of the Arts, Sport and Recreation
- complied with changed reporting requirements in the annual financial statements as part of this annual report, recognising the Library's altered status as a non budget dependent general government agency
- managed the financial processes related to the new offsite storage facility located at Moorebank, securing the Library's storage requirements for the next 15 years and
- negotiated substantial amendments to the ongoing delivery of services related to the Library's multi-function office devices, resulting in reduced costs commencing in 2007/08.



Safwan Zabalawi

INFORMATION OFFICER

'As I deliver information about the Library, both in person and on the telephone, I encounter an amazingly rich diversity of people.'



Leonarda Franco

LIBRARY TECHNICIAN

'I order and process new material for the collection, and maintain catalogue records.'

Accounts paid on time within each quarter

Quarter	Actual %	Target %	Total paid \$'000	Total paid on time \$'000
Sep 06	95	90	12 190	11 573
Dec 06	94	90	14 002	13 199
Mar 07	90	90	21 084	19 078
Jun 07	95	90	12 454	11 835

Accounts payable performance-aged analysis at the end of each quarter

Quarter	Current up to 30 days \$'000	30 days overdue \$'000	60 days overdue \$'000	more than 60 days overdue \$'000
Sep 06	892	152	3	0
Dec 06	1 932	3 357	0	1
Mar 07	429	205	1	0
Jun 07	2 579	48	2	0

External consultants engaged

Over \$30 000:	Nil
Under \$30 000:	One consultant provided advice on the Library's Master Building Plan at a cost of \$27 750

Investment performance

	2005/06	2006/07
TCorp short-term investments	5.7%	6.2%
TCorp medium-term growth facility	8.3%	8.1%

The investments of the Library Council are managed by the NSW Treasury Corporation. The value of financial reserves by way of investment with TCorp's Hour Glass medium-term growth facility is \$17.7 million for 2007, which compares favourably with the 2006 value of \$16.7 million.

The average rates of return for 2006/07 compared to the previous year reflected improved rates for the short-term cash related investments and lower rates for the medium-term market related investments.

Risk management

IAB Services delivered ongoing services to the Library throughout 2006/07, which assisted with recognition and review of a wide variety of risk management issues. The work provided by IAB Services complies with the Australian/New Zealand Standard AS/NZS 4360:2004 *Risk Management*.

During 2006/07 IAB Services completed specific assessments of the following:

- asset management (buildings and non-collection assets)
- private fundraising
- IT help desk/problem management
- original materials including acquisitions and
- payroll.

The asset management (buildings and non-collection assets) review and the private fundraising review were both conducted towards the end of 2005/06 and finalised in 2006/07, with substantially low to medium risk

ratings. The recommendations now form part of the Library's ongoing activities.

In addition to these assessments, the Library addressed:

- security over the relocation of a range of the Library's collections held in its previous facility at Homebush and transferred to the new offsite facility located at Moorebank
- electronic record keeping for collection assets that are manually recorded as a long-term funding and implementation project
- the protection of collection materials from damage and loss through improved security over access and
- disaster-response guidelines and emergency procedures to maximise protection for the Library's staff and for the Library's collection items.

The organisation-wide risk assessment conducted by IAB Services in 2005/06 formed the basis for the Library's approach to its risk management program. The Library conducts its own internal reviews, which focus on potential risks identified in the organisation-wide assessment. These are supplemented by further specific reviews undertaken by our internal audit provider.

Commencing in 2007/08, the Library's internal audit provider is Deloitte Touche Tohmatsu. The Library is currently in discussions with Deloitte to confirm the reviews to be conducted in 2007/08.

The results of the reviews commenced and completed in 2006/07 with IAB Services and other reviews completed in 2007/08 with Deloitte Touche Tohmatsu will be advised as part of next year's annual report.

Insurance

The Library's insurance activities are conducted through the NSW Treasury Managed Fund Scheme of self insurance for Government agencies.

Credit card certification

There have been no irregularities recorded during the year in the use of corporate credit cards and, to the best of our knowledge and belief, we have complied with Premier's Memoranda and Treasurer's Directions.

Information security

The State Library adopts a proactive approach to Information Security Management (ISM) and uses the standards on Information Security Management (AS/NZS ISO/IEC 27001:2006) and risk management (AS/NZS 4360) as the framework.

In 2006/07 the Information Security Management Standards Working Group reviewed and approved the Information Security Policy, the Information Security

Management Standards Framework, the Statement of Applicability, which defines the scope of applicable controls as specified in ISM standards, and the Risk Treatment Plan (Implementation Plan).

The ISMS Implementation Plan provides a strategy to address issues identified in a review of information security conducted by the Cybertrust in 2004. Nine projects were identified to address and resolve these issues. We have completed seven projects and work is continuing on Business Continuity Management and User Awareness/Education of information security management.

Electronic service delivery

Infrastructure

Twenty per cent of the ICT network infrastructure was upgraded during the year. Significant projects to streamline and improve business processes included the following:

- Two wireless access points were installed in the Reading Rooms and two additional high speed gigabit switches.
- Client registration kiosks were installed in the Reading Rooms and at the library entrance.
- A target of 98 per cent system and network uptime was achieved.
- An Internal Audit Bureau audit of help desk services was completed.
- The PABX system was upgraded to increase capacity for digital lines.
- Key business applications, including CHRIS Payroll System, Virtual Document eXchange, Library Management System and Oracle Financial System, were upgraded.

The Standard Operating Environment installed on 500 new PCs in January 2006 was also upgraded. This has resulted in improved security on staff and public computers and reduced the time needed to provide remote desktop support.

We continued to standardise and update office document equipment and achieve cost savings through replacing 72 devices comprising 10 models maintained by four separate vendors with 40 new Fuji Xerox Multi-Function Devices comprising four models maintained by a single vendor, and achieving reductions in maintenance costs and support calls.

atmitchell.com project

The atmitchell.com project is a strategic initiative that aims to increase the Library's capacity to digitise, catalogue and make the unique and significant items in our collections available online to the public.

The project achieved all major goals for 2006/07. The engagement of partners for the delivery of digitisation services, software,



Public library staff participated in a focus group on requirements for the Library's website.

systems integration, technology hosting, website information architecture and graphic design achieved the key priority of establishing a sustainable and robust technology platform. Project highlights completed in 2006/07 included:

- confirmation of requirements between the State Library and its project partners
- detailed specifications of functionality and technology required for the sustainable technology platform
- the analysis and design of digitisation and cataloguing workflows to support automation and tracking
- workshops with Library clients and public library staff to determine their needs and requirements from the State Library website.

Staff from the Original Materials Branch, Collection Services and eLibrary Services worked on the specification and development of a new Archival Collection Management System to replace the existing PICMAN database and integrate with a Digital Asset Management system. The new repository will provide a basis for client-focused features and capabilities.

During 2007/08 we will launch the new website with integrated digital asset, archival collection management and web content management systems.

Library management system

We put in place features of the Millennium integrated library management system to improve system management, streamline processes and provide improved services to clients. These included:

- automating daily back-up routines to minimise risk and gain efficiencies
- implementing an Electronic Resource Management module to automate and streamline the management of electronic resource licensing, purchasing and access



Kenneth Walker
LIBRARIAN

'I'm currently cataloguing the Herbie Marks collection of printed music, a bequest to the Library.'



Dennis Boyd
MAINTENANCE ASSISTANT

'The Library's changing exhibitions and much-loved public spaces need ongoing maintenance to ensure a pleasant, safe environment for clients and staff.'

information and replace print-based manual processes

- providing external access to selected databases through the Library's website; authorisation of clients is performed against the Millennium client registration database.

e-newsletters

The provision of client newsletters was reviewed, resulting in the upgrading of processes and delivery methods and service and staffing efficiencies. Templates incorporating images and text have streamlined the creation and updating of e-newsletters. Electronic distribution of newsletters by a third-party vendor provides improved management of email delivery and up-to-date reporting on feedback, statistics and spam handling.

Facilities management

This year the Total Asset Management budget of \$3.7 million was implemented, with \$0.65 million carried forward to 2007/08. Total Asset Management aligns our asset planning and management with our service delivery priorities. In 2006/07 our priorities continued to be the improvement of amenities for clients, to ensure continuity of services, improve security for clients, collections and staff, improve environmental conditions to assist with the preservation of collection materials and comply with fire regulations.

Significant projects undertaken in 2006/07 included:

- construction of two cold rooms for storage for acetate negatives
- installation of a Multi Lift Stair Climber to enhance access for people with disabilities
- installation of a new Early Warning Intercom System panel
- construction of a staff training room and modifications to the Computer Training Room
- refurbishment of staff accommodation in the Mitchell Wing and Macquarie Street seminar rooms
- conversion of State Library building plans to machine-readable format.

Offsite storage

In 2004/05 the Library received Enhancement Bid funding from the NSW Treasury to create an offsite store for low-use collection materials. A contract for the provision of an offsite collection store was signed in February 2006, and the store at Moorebank in south-western Sydney was completed in April 2007. The relocation of collections from the existing offsite collection store at Homebush was completed in June 2007.

Heritage report

The Mitchell Library at 1 Shakespeare Place, Sydney was listed as a place of state significance on the State Heritage Register on 10 April 2002 (Inventory Number 5 045 212). This listing recognises that the Mitchell Library is important to the whole of NSW and has been identified by the community as a significant place that enriches their understanding of the state's history.

This listing requires the State Library to comply with the *NSW Heritage Act 1977*, section 170A(4). The condition of the Mitchell Library building was assessed as fair at its most recent inspection in April 2000. Building maintenance and alterations are carried out, however maintenance funding has been limited. In 2006/07, maintenance included refurbishment of a public-access lift controller and lift car, Mitchell offices and staff accommodation.

Significant projects started in 2006/07 under the Total Asset Management Plan include replacement of the Mitchell Wing electrical substation, replacement of the electrical switch room and refurbishment of the Mitchell Library Reading Room.

The Conservation Report for the State Library's Mitchell Wing is due for review in 2007. The Library has produced a Heritage Asset Management Strategy for the Mitchell Wing, which was approved by the NSW Heritage Office in April 2007.

Energy management

The State Library is committed to achieving savings in energy usage through the use of

Energy consumption and costs of fuels used

	2002/03	2003/04	2004/05	2005/06	2006/07	% change between 05/06 & 06/07
Black electricity consumption (kWh)	4 822 406	4 746 446	4 667 209	4 482 934	4 408 948	-1.65%
Black electricity cost (\$)	\$314 000	\$323 259	\$357 184	\$371 217	\$389 344	4.88%
Green power consumption (kWh)	307 813	302 965	297 907	286 145	281 422	-1.65%
Green power cost (\$)	\$27 304	\$28 735	\$31 722	\$32 945	\$35 352	7.31%
Natural gas consumption (MJ)	6 836 786	7 071 853	6 811 769	5 549 581	3 796 715	-31.59%
Natural gas cost (\$)	\$75 205	\$80 902	\$88 553	\$73 266	\$52 127	-28.85%
Petrol consumption (L)	2 841	1 023	566	676	654	-3.21%
Petrol cost (\$)	\$2 223	\$786	\$501	\$695	\$743	7.00%

sustained energy management principles. Since 2000 our Energy Plan has integrated effective energy management into our ongoing activities and operations.

The Library operates as one large site that buys electricity on the contestable market. This arrangement has reduced greenhouse gas emissions, as we buy six per cent of our electricity from renewable sources. State Parliament House supplies the State Library with heated and chilled water for the air conditioning system.

The Library has an Energy Performance Contract with Honeywell. Over the last seven years this arrangement has achieved savings in use of energy in our buildings by improving the efficiency of the air conditioning system and installing water and power saving devices. Our Government Energy Management Plan report for 2006/07 shows that compared to the previous year:

- light and power electricity consumption decreased by 1.6 per cent
- the amount of electricity used to operate the air conditioning plant was reduced by 1.9 per cent and other electricity consumption fell by 0.5 per cent
- our overall use of electricity fell by an average of 1.65 per cent
- the unit cost for electricity, petrol and gas increased by 6.84 per cent, 3.99 per cent and 10.55 per cent respectively.

Waste reduction

This year we achieved a waste diversion and resource recovery rate of 74.6 per cent. This exceeds the 66 per cent waste diversion target set by the *NSW Waste Avoidance and Resource Recovery Strategy 2003* and reduces the waste diverted to landfill sites. This was achieved by entering into a new agreement for waste disposal with WSN Environmental Solutions in December 2006. WSN provide us with an integrated total waste collection and recycling solution. The Library's domestic waste is delivered to Sydney's first alternate waste technology facility for household waste, located at Eastern Creek.

Resource recovery

The NSW Government priority to reduce waste and increase use of recycled products is implemented through our purchasing policy. Our contract with Fuji Xerox for printing, photocopying and fax services for staff and clients requires them to provide consumables and recycled content where possible:

- 290 used toner cartridges were returned to the supplier for re-use
- 82 per cent of envelopes purchased had recycled content, a 100 per cent increase on 2005/06

- 81 per cent of A3 paper contained recycled content
- 78.5 per cent of A4 paper contained recycled content, a 15.5 per cent increase on 2005/06
- 47 per cent of A4 pads and notebooks contained recycled content, a reduction of eight per cent from the previous year.

Records management

This year we updated the Library's Records Management Strategic Plan, laying out the directions the library will undertake in managing corporate records in 2006/09. Implementation of the Plan will move the Library towards full compliance with the *State Records Act 1998*.

A major focus for this year was the consolidation of paper records through their entire lifecycle, particularly addressing retention, disposal and storage management and increasing awareness of the importance of good record-keeping throughout the Library.

The State Library's Functional Retention and Disposal Authority FA237 was authorised by State Records NSW under section 21(2)(c) of the *State Records Act 1998*, following its approval by the Board of the State Records Authority. The authority applies to all corporate records generated by the unique functions of the Library from 1869 onwards. The completion of this high priority project has improved our compliance with the Act.

Other improved records management practices include the introduction of email templates for official communication, in line with *Premier's Memorandum No. 2004/14 Use and Retention of Email for Government Communications*. Record-keeping awareness sessions were conducted, and training in record-keeping responsibilities and practices implemented. A major audit of our existing records has improved our knowledge about our corporate records holdings.



George Sotiradis

CLEANING SERVICES COORDINATOR

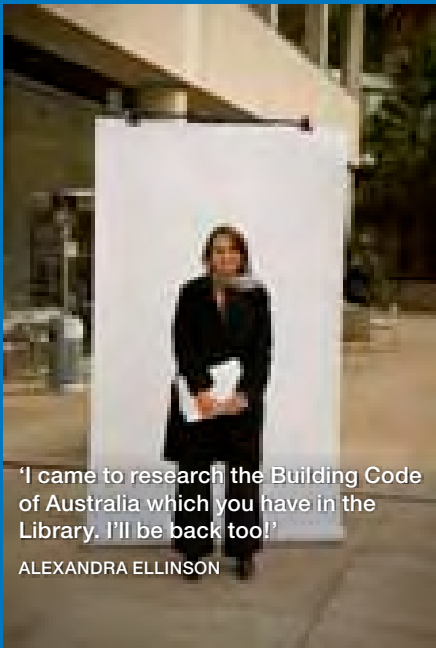
'The Library's beautiful public areas — full of marble and glass — need frequent attention.'



Michael Alchin

RECORDS MANAGEMENT OFFICER

'This year I evaluated and classified over 4500 corporate records, of which 280 have been identified as state archives.'



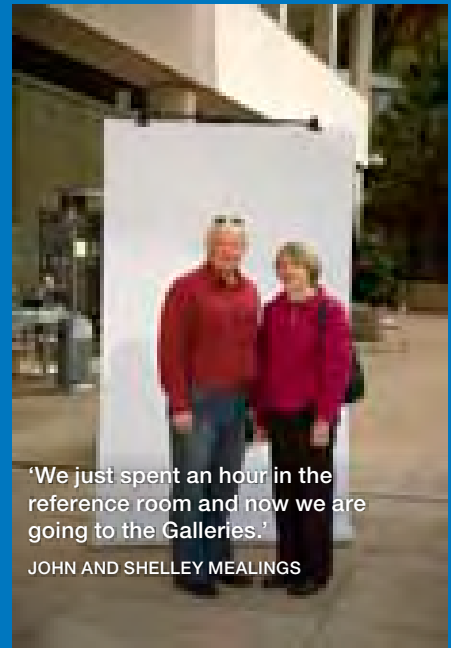
'I came to research the Building Code of Australia which you have in the Library. I'll be back too!'

ALEXANDRA ELLINSON



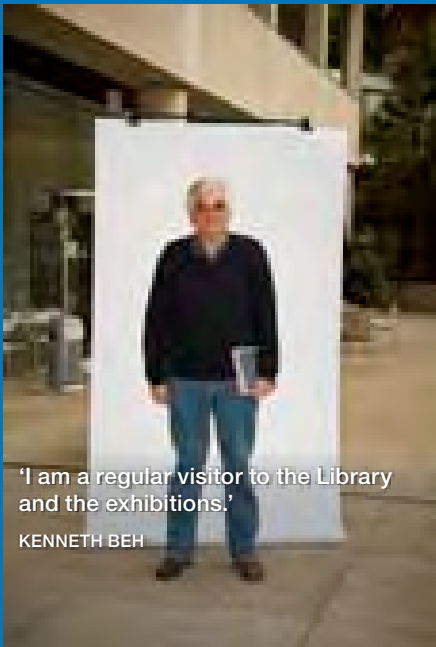
'We are studying for the HSC. We like coming to the Library. It's a good place to be.'

MATTHEW TAN AND CHRISTOPHER ALMEIDA



'We just spent an hour in the reference room and now we are going to the Galleries.'

JOHN AND SHELLEY MEALINGS

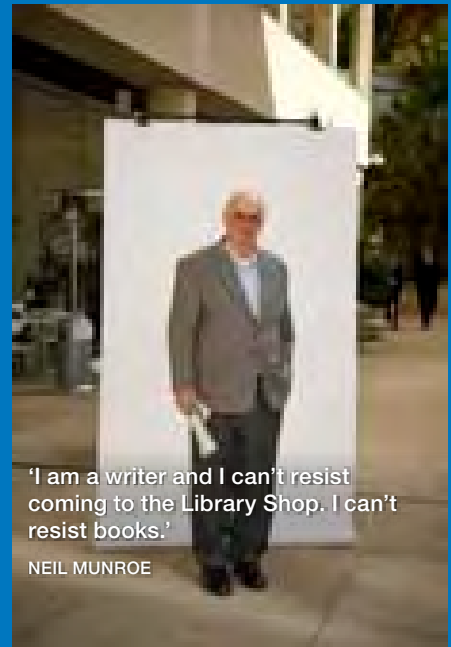


'I am a regular visitor to the Library and the exhibitions.'

KENNETH BEH

*Library visitors
were asked:
Why did you come to
the library today?*

Cafe Trim



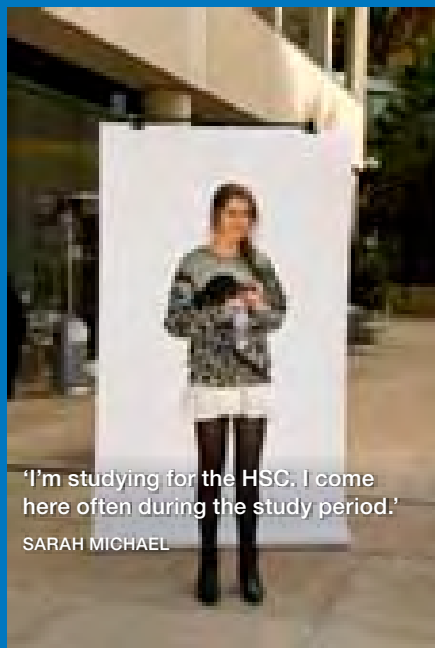
'I am a writer and I can't resist coming to the Library Shop. I can't resist books.'

NEIL MUNROE



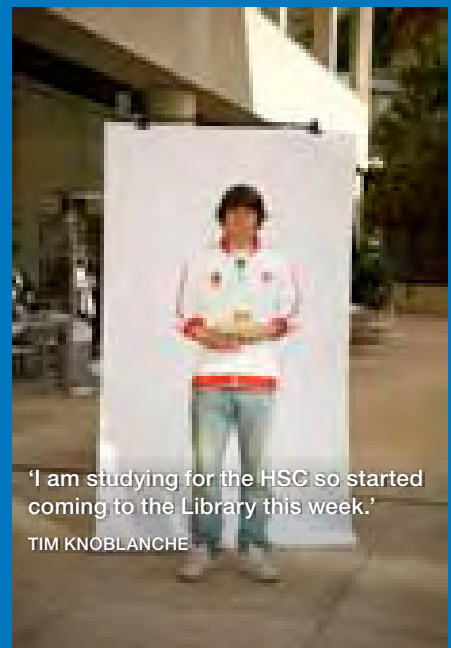
'I came especially today from Queensland to research my family history. My family lived and worked in Hunter Street.'

PAT KENNEDY



'I'm studying for the HSC. I come here often during the study period.'

SARAH MICHAEL



'I am studying for the HSC so started coming to the Library this week.'

TIM KNOBLANCHE

Corporate overview



Adam Check, Executive Director, Library Foundation,
holding convict manacles, pre-1849, exhibited in *On the run:
Daring convict escapes*.

Members of the Library Council of NSW as at 30 June 2007



Mr Robert Thomas, BEc, MSDIA, SF Fin

COMPANY DIRECTOR

Appointed 2006, current term expires December 2008

Appointed President 1 January 2007

Chair, State Library of NSW Foundation Trustees

Audit and Finance Committee

Capital Campaign Committee



Ms Regina Sutton, BSc, MBA

NSW STATE LIBRARIAN AND CHIEF EXECUTIVE

NSW State Librarian from 10 July 2006

Secretary to the Library Council

Audit and Finance Committee

Public Libraries Consultative Committee

State Library of NSW Foundation Trustees

Capital Campaign Committee

LIAC Advisory Board



Ms Elsa Atkin, BA, MAICD

CULTURAL MANAGEMENT CONSULTANT AND COMPANY DIRECTOR

Appointed 1 January 2007 – 31 December 2009

State Library of NSW Foundation Trustees



Dr John Barclay, BA, DipEd, DipLib, MEd, PhD, GradDipEmpRel

DIRECTOR, PERSONNEL RELATIONS AND EQUAL OPPORTUNITY, AUSTRALIAN CATHOLIC UNIVERSITY

Appointed 2002, current term ends December 2007

Chair, Fellowships Committee

Grants Committee



Mr Graham Bradley, BA, LLB, LLM, FAICD

COMPANY DIRECTOR

Appointed 2004, current term ends December 2007

Chair, Capital Campaign Committee

The *Library Act 1939*, as amended by the *Cultural Institutions (Miscellaneous Amendments) Act 1989*, provides that the Library Council of NSW shall be the governing body of the State Library of NSW.

Nine members of the Library Council are members of the public nominated by the Minister and appointed for a three-year term by the Governor of NSW. The State Librarian is secretary to the Council. The Council's responsibilities relate to the promotion, provision and maintenance of library and information services for the people of NSW; and advising the Minister and local authorities on matters of policy and administration relating to library services.

Council attendance record

8 meetings were held in 2006/07	
Mr Robert Thomas, President from 1 January 2007	7 of 8
Ms Regina Sutton, Secretary	7 of 8
Ms Elsa Atkin	3 of 3
Dr John Barclay	8 of 8
Mr Graham Bradley	5 of 8
Mr Richard Fisher AM	8 of 8
Dr Bridget Griffen-Foley	8 of 8
Ms Belinda Hutchinson AM President to 31 December 2006	5 of 5
Mr Robert Knight	8 of 8
Mr Paul Murnane	8 of 8
Mr Ian Smith	4 of 8



**Mr Richard Fisher AM,
LLB, MEd**

PARTNER, BLAKE DAWSON
WALDRON

Appointed 2005, current
term ends December 2007

Chair, Grants Committee

Audit and Finance
Committee

Public Libraries Consultative
Committee

LIAC Advisory Board



**Dr Bridget Griffen-Foley,
BA (Hons), PhD**

ARC QUEEN ELIZABETH II FELLOW IN
MODERN HISTORY AND POLITICS,
MACQUARIE UNIVERSITY

Appointed 2003,
reappointed 1 January 2007
– 31 December 2009

Fellowships Committee



Mr Robert Knight, BA

DIRECTOR, RIVERINA REGIONAL
LIBRARY

Appointed 2003, current
term ends December 2008

Convenor, Public Libraries
Consultative Committee



**Mr Paul Murnane, BEc,
MBA, FFin**

COMPANY DIRECTOR

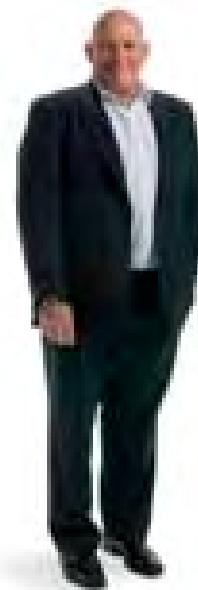
Appointed 2003, current
term ends December 2008

Appointed Deputy President
1 January 2007

Chair, Audit and Finance
Committee

State Library of NSW
Foundation Trustees

Capital Campaign
Committee



**Mr Ian Smith, BA
(Social Sciences)**

CEO, YAHOO!7

Appointed 21 June 2006,
reappointed 1 January 2007
– 31 December 2009

State Library of NSW
Foundation Trustees

Capital Campaign
Committee

**State Librarian's performance
statement**

Ms Regina Sutton

State Librarian, SES Level 5

Appointment at Level 5 commenced
on 10 July 2006

Total remuneration package: \$274 300

The Director-General has expressed his
satisfaction with Ms Sutton's performance
of her responsibilities.

Ms Sutton met the performance criteria
contained in her 2006/07 performance
agreement. The State Library has maintained
its delivery of high quality library and
information services that meet a diverse
range of interests and needs.

As the State Librarian, Ms Sutton is responsible
for the administration and management of the
State Library and the library services and
information services it provides.

The State Librarian is also secretary to the
Library Council of NSW. The State Librarian is,
in the exercise or performance of the State
Librarian's powers, authorities, duties and
functions under the *Library Act 1939*, subject
to the control and direction of the Council.

Information regarding key activities undertaken
as part of the State Librarian's responsibilities
is contained in this report.

Approved

Robert L Adby
Director-General
Department of the Arts, Sport and Recreation

Standing committees of the Library Council of NSW

as at 30 June 2007

Audit and Finance Committee

In accordance with the *Library Act 1939*, section 7B(1), the Audit and Finance Committee is delegated Council's powers of investment, makes decisions concerning the management of Council and Library Foundation funds, and refers them to Council for information. The committee meets quarterly.

Members

Mr Paul Murnane (Chair)
Mr Richard Fisher AM
Ms Regina Sutton, NSW State Librarian and Chief Executive
Mr Robert Thomas

Fellowships Committee

The committee is responsible for the judging and the recommendation for awards of the annual CH Currey Memorial Fellowship, the Nancy Keesing Fellowship, the Milt Luger Fellowships and the honorary National and State Libraries Australasia and the Library Council of NSW Fellowships. It calls for applications for the fellowships, selects suitable recipients according to fellowship guidelines, and makes recommendations to Council for the award of the fellowships. The committee meets as required.

Members

Dr John Barclay (Chair)
Ms Elizabeth Ellis, Assistant State Librarian, Collection Management Services and Mitchell Librarian
Dr Bridget Griffen-Foley
Mr Paul Brunton (Executive Officer)

Grants Committee

The committee is responsible for assessing applications for Library Development Grants received from local authorities in NSW. It defines priority areas for grants and recommends their allocation to the Library Council. The Grants Committee meets as required.

Members

Mr Richard Fisher AM (Chair)
Dr John Barclay
Ms Kathleen Bresnahan, Assistant State Librarian, Public Library Services
Mr Cameron Morley, Manager, Funding and Advisory Services, Public Library Services

Public Libraries Consultative Committee

The committee provides:

- policy advice to the Library Council in relation to the provision of public library services in NSW
- a consultative framework for the Library Council, the State Library and key stakeholders in local government concerning public library services
- advice to the Library Council in relation to the funding arrangements for the allocation of State Government funding to public libraries
- advice to the Library Council concerning the development of guidelines for Library Development Grants; the committee does not evaluate grant applications nor allocate Library Development Grants.

Membership of the committee also includes representatives of key stakeholder bodies. The committee meets four times per year.

Members

Library Council of NSW
Mr Robert Knight (Convenor)
Mr Richard Fisher AM

Public Libraries NSW – Country
Councillor Ewan Tolhurst, Bogan Shire Council, Chair, Public Libraries NSW – Country
Ms Lynne Makin, CEO/Library Manager, Upper Murray Regional Library
Ms Jan Richards, Manager Library Services, Central West Libraries

Public Libraries NSW – Metropolitan
Councillor Sonya Phillips, Baulkham Hills Council, President, Public Libraries NSW – Metropolitan
Mr Paul Scully, Library Services Manager, Liverpool City Library
Ms Frances Sims, Library Services Manager, Willoughby City Library

Local Government and Shires Associations of NSW
Councillor Beverley Giegerl, Hurstville City Council
Mr Noel Baum, Strategy Manager, Social Policy Team

Local Government Managers Australia NSW Division
Ms Robin Vincin (to February 2007)
Ms Lia Chinnery (from June 2007)

State Library of New South Wales
Ms Regina Sutton
Ms Kathleen Bresnahan
Mr Cameron Morley



State Library of New South Wales Foundation Trustees

The Trustees were established by resolution of the Library Foundation Board at its special meeting of 2 March 2001. The role of the Trustees is to provide strategic direction, policy and financial management of the Foundation funds.

The following Library Council members are members of the Trustees as individuals:

- Mr Robert Thomas (Chair)
- Ms Elsa Atkin
- Mr Paul Murnane
- Mr Ian Smith
- Ms Regina Sutton

Model of Globe Theatre, London, Garrard & Co. Ltd, London, 1987, displayed in the Nelson Meers Foundation Heritage Collection gallery.

Members of Executive as at 30 June 2007



Regina Sutton
NSW STATE LIBRARIAN
AND CHIEF EXECUTIVE



Wilma Norris
ASSISTANT STATE LIBRARIAN,
INNOVATION, EDUCATION AND
DEVELOPMENT SERVICES



Kathleen Bresnahan
ASSISTANT STATE LIBRARIAN,
PUBLIC LIBRARY SERVICES



Lucy Arundell
ASSISTANT STATE LIBRARIAN,
eLIBRARY SERVICES AND
CHIEF INFORMATION OFFICER



Elizabeth Ellis
ASSISTANT STATE LIBRARIAN,
COLLECTION MANAGEMENT
SERVICES AND MITCHELL
LIBRARIAN



Adam Check
EXECUTIVE DIRECTOR,
LIBRARY FOUNDATION

Organisational structure

Library Council of NSW

State Librarian and Chief Executive

Department of the Arts,
Sport and Recreation

Service Groups

Reader Services (vacant)

- Client Information Services, including specialist services
- Document Supply

Public Library Services

- Funding and Advisory Services
- Building and Advisory Services

Shared Services

Finance and Strategy – Helen Vasilevski (on leave)

- Finance
- Human Resources
- Facilities and Security
- Policy and Planning
- Enterprise Information
- Cafe, Catering, and Venue Hire Management

eLibrary Services

- ICT Business Systems
- IT Operations
- NSW.net Services
- Digital and Library Systems
- atmitchell Project Management

Support Groups

Collection Management Services

- Collection Development and Management
- Acquisition and Access to Collection Material
- Collection Preservation
- Collection Storage
- Imaging Services

Innovation, Education and Development Services

- Education and Training/Volunteers/Information Officers
- Events and Exhibitions
- Merchandising
- Publications and Design
- Media and Communications
- Innovative Projects

State Library of NSW Foundation

- Membership and Donations
- Capital Campaign
- Bequests
- Sponsorship
- Ad Hoc Projects

Key State Library committees

as at 30 June 2007

Executive Committee

The committee is responsible for the strategic development and corporate management of the Library.

Members

Regina Sutton, BSc, MBA
NSW State Librarian and Chief Executive

Lucy Arundell, BA, DipLib
Assistant State Librarian, eLibrary Services and Chief Information Officer; Acting Director, Finance and Strategy

Kathleen Bresnahan, BA, AALIA
Assistant State Librarian, Public Library Services; Acting Assistant State Librarian, Reader Services, July – December 2006

Adam Check, BSc
Executive Director, Library Foundation

Elizabeth Ellis, BA, DipLib
Assistant State Librarian, Collection Management Services and Mitchell Librarian

Wilma Norris, BA, AALIA
Assistant State Librarian, Innovation, Education and Development Services; Acting Assistant State Librarian, Reader Services, March 2007–

Building Project Committee

Ensures the planning and execution of all building-related works within the State Library complex is coordinated as part of a strategic building revitalisation program and is carried out effectively.

Chaired by David Jones, Library Building Consultant, Building and Planning Advisory Service, Public Library Services

Collection Storage and Access Steering Committee

Investigates and advises on high level collection storage and access strategies.

Chaired by Jere Lynn Brown, Manager, Collection Services

Counter-Disaster Management Committee

Maintains awareness of potential threats to the collection and updates counter-disaster plans.

Chaired by Nichola Parshall, Acting Manager, Collection Preservation

Exhibitions Advisory Committee

Plans the Library's exhibition program and develops related policies, procedures and promotional strategies.

Chaired by Wilma Norris

External Exhibition Loans Committee

Reviews requests, policy and procedures for external loans to institutional exhibitions.

Chaired by Elizabeth Ellis

Information Management and Technology (IM&T) Steering Committee

Monitors the planning, development and implementation of information technology strategies.

Chaired by Lucy Arundell

Intellectual Property and Copyright Committee

Provides advice on copyright law reform initiatives and develops Library copyright and intellectual copyright policies.

Chaired by Elizabeth Ellis

Occupational Health and Safety Committee

Identifies and implements occupational health and safety programs and monitors outcomes according to the Library's OHS Strategic Plan.

Chaired by Shauna Miller, Coordinator, Multicultural Purchasing Cooperative

Project 2001 to 2010 Steering Committees

Develop a strategic, integrated approach to celebrating Project 2001 to 2010 and advises on the planning, development and implementation of each year of the program.

Chaired by Wilma Norris

Public Library Network Research Committee

Conducts research and evaluation to inform the promotion, planning, development and review of NSW public library services.

Convened by Cameron Morley, Manager, Funding and Advisory Services, Public Library Services



Christ blessing four saints (detail), Neri da Rimini (illuminator) 1328, Antiphonal: Common of the Saints, bound manuscript on vellum, Richardson 273, folio 71r. Displayed in the Nelson Meers Foundation Heritage Collection gallery.

State Librarian's Staff Fellowship Selection Committee

Promotes and coordinates the selection of the State Library's Staff Fellowship.

Chaired by Richard Neville, Manager, Original Materials Branch

State Library Joint Consultative Committee

A forum for discussion of industrial relations issues within the Library.

Chaired by Wilma Norris and Trish Leen, Chair, Workplace Committee

Volunteer and Staff Council

Coordinates and promotes the State Library Volunteer Program.

Chaired by Barry Nunn, Acting Manager, Education and Training

Representation on key external committees

as at 30 June 2007

Australian Dictionary of Biography Committee

Regina Sutton, NSW State Librarian and Chief Executive

Australian Pictorial Thesaurus Management Committee

Allison Kingscote, Thesaurus Coordinator
Louise Anemaat, Team Leader, Original Materials (Convenor)

Australian Standards IT-09 Committee (Computer applications information and documentation)

Katie Wilson, Manager, Digital and Library Systems

Australian Women's Archive Project Local Joint Committee (NSW)

Elizabeth Ellis, Assistant State Librarian, Collection Management Services and Mitchell Librarian

Blake Dawson Waldron Prize for Business Literature

Wilma Norris, Assistant State Librarian, Innovation, Education and Development Services
Stephen Martin, Senior Project Officer, Events and Exhibitions

Dictionary of Australian Artists Steering Committee

Elizabeth Ellis
Richard Neville, Manager, Original Materials Branch (Editorial Working Group)

Dictionary of Sydney Project Board

Elizabeth Ellis

History Council of NSW Management Committee

Elizabeth Ellis

Libraries Australia Advisory Committee

Elizabeth Ellis (representing National and State Libraries Australasia)

Local Government and Shires Associations of NSW, Community Planning and Services Committee

Kathleen Bresnahan, Assistant State Librarian Public Library Services (Observer)

Local Government and Shires Associations of NSW, Library and Information Services Reference Group

Kathleen Bresnahan

Cameron Morley, Manager, Funding and Advisory Services, Public Library Services

Miles Franklin Literary Award Judging Panel

Regina Sutton

National and State Libraries Australasia

Regina Sutton

National Biography Award

Rosemary Moon, Manager, Events and Exhibitions
Stephen Martin

National Plan for Australian Newspapers

Jerelynn Brown, Manager, Collection Services (Convenor)

Nita B Kibble Literary Awards Judging Panel

Jerelynn Brown

NSW Legal Aid Commission Cooperative Legal Service Delivery Steering Committee

Sue Walden, Coordinator, Reader Services

Pacific Manuscripts Bureau Management Committee

Elizabeth Ellis

PANDORA Consultative Committee

Jim Tindall, Online Resources and Licensing Librarian, Collection Services

Parliamentary Precinct Security Committee

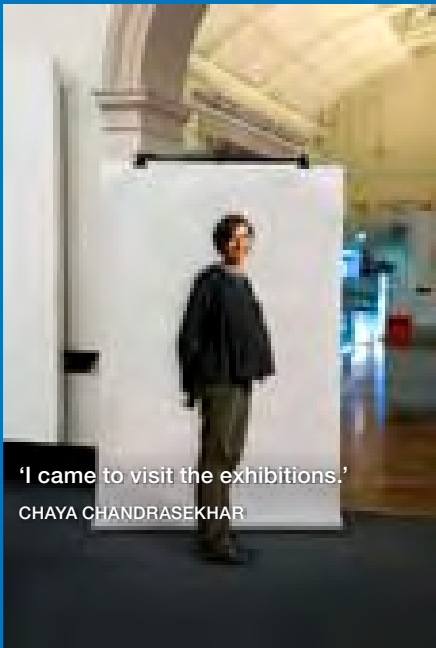
Jim Sinclair, Facilities Manager

PictureAustralia National Participants Committee

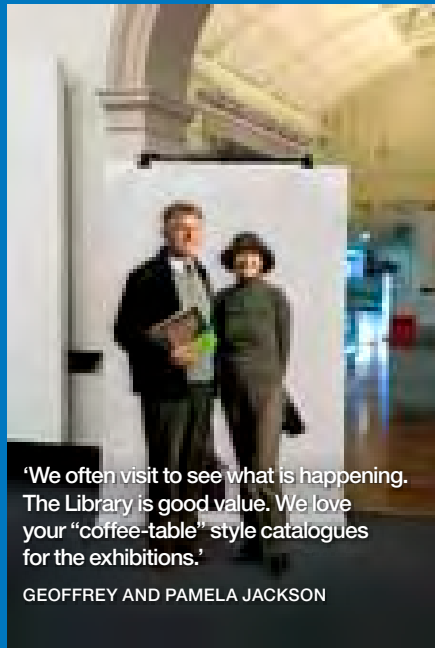
Richard Neville

UTS Faculty Advisory Committee

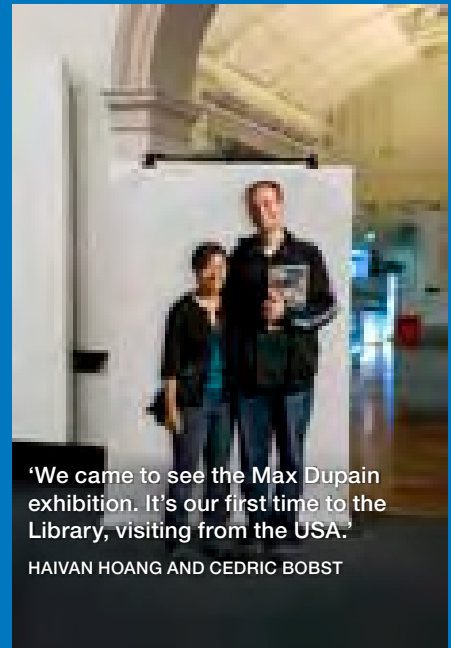
Regina Sutton



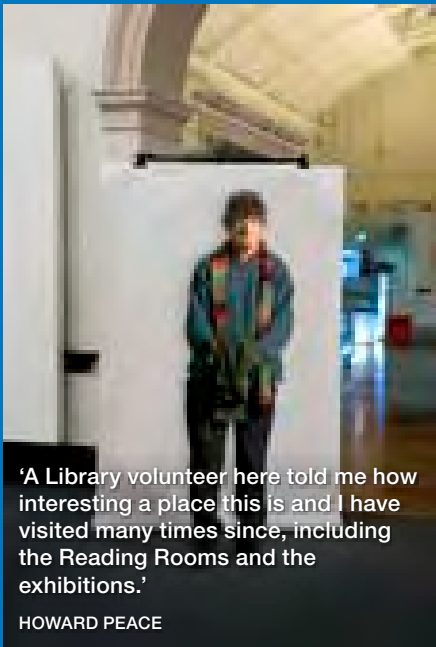
'I came to visit the exhibitions.'
CHAYA CHANDRASEKHAR



'We often visit to see what is happening. The Library is good value. We love your "coffee-table" style catalogues for the exhibitions.'
GEOFFREY AND PAMELA JACKSON

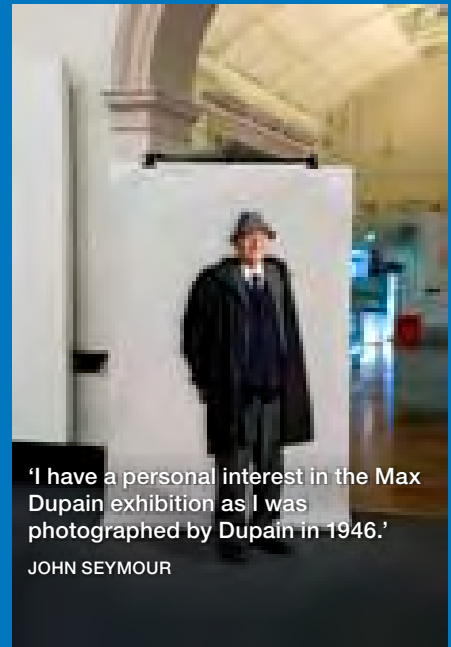


'We came to see the Max Dupain exhibition. It's our first time to the Library, visiting from the USA.'
HAIVAN HOANG AND CEDRIC BOBST

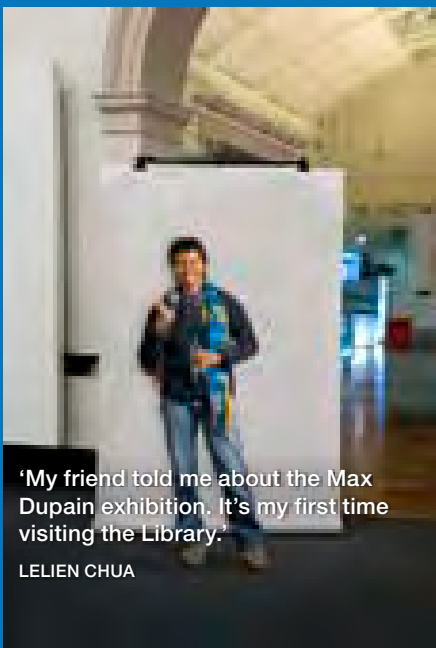


'A Library volunteer here told me how interesting a place this is and I have visited many times since, including the Reading Rooms and the exhibitions.'
HOWARD PEACE

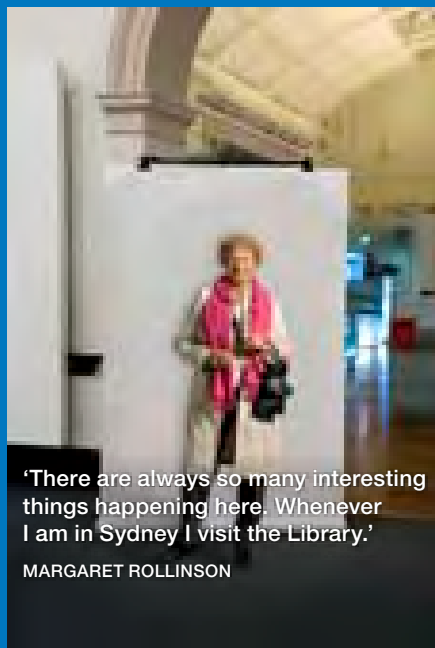
*Library visitors were asked:
Why did you come to the library today?*
Exhibition Galleries
Mitchell Wing



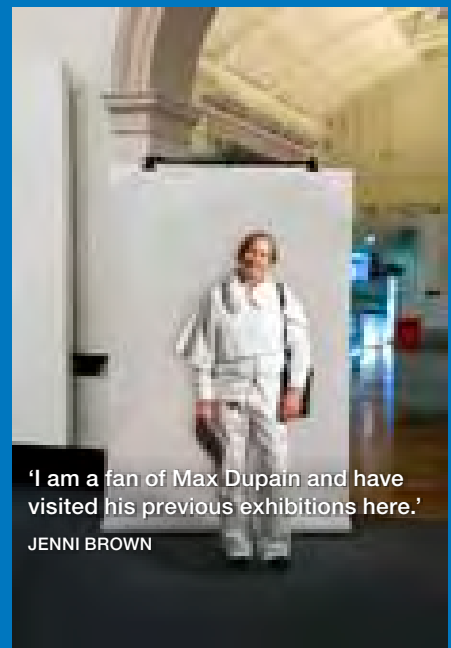
'I have a personal interest in the Max Dupain exhibition as I was photographed by Dupain in 1946.'
JOHN SEYMOUR



'My friend told me about the Max Dupain exhibition. It's my first time visiting the Library.'
LELIEN CHUA



'There are always so many interesting things happening here. Whenever I am in Sydney I visit the Library.'
MARGARET ROLLINSON



'I am a fan of Max Dupain and have visited his previous exhibitions here.'
JENNI BROWN

Additions to the collection



Elizabeth Ellis, Assistant State Librarian and Mitchell Librarian, holding a mid-nineteenth-century watercolour depicting Double Bay, Sydney Harbour, part of the recently purchased Mort Family Collection.

Additions at a glance 2006/07



Diana McBain

LIBRARIAN

'I recently took part in a project to catalogue rare books from the Mitchell Library's sixteenth-century press collection.'

Number of items added this year (excluding manuscripts)	63 651
Linear metres of manuscripts acquired this year	64.91
Current serial titles (paper)	16 004
Full-text online serial titles	27 107
Web publications archived	456
Pages, pictorial images digitised	22 986

STATE REFERENCE LIBRARY				
	Additions 04/05	Additions 05/06	Additions 06/07	Total as at 30.06.07
Monograph volumes	12 923	10 638	14 879	967 035
Bound serials	6 545	6 299	4 528	481 891
Newspaper volumes	802	550	678	54 906
Microforms — <i>reels and fiche</i>	14 204	13 631	15 443	1 047 653
Computer files	-91	-2 127	155	5 940
Audiovisual material — <i>tapes, discs, film, video</i>	176	361	427	34 902
Vertical file material	0	0	0	25 440
Rare Books and Special Collections				
Monograph volumes and bound serials	1	0	0	25 157
Donald MacPherson Collection				
Monograph volumes and bound serials	0	0	0	4 643
Shakespeare Tercentenary Library				
Monograph volumes and bound serials	10	1	2	5 581
Multicultural Service — mono vols, TB, kits				
	337	-1 280	1 096	63 425
Disability Access Service — LP, TB, RD, CV				
	962	390	-2 389	18 865



Maryanne Larkin

ARCHIVIST

'Recently I've been working on valuable manuscripts to ensure that treasures like James Cook's papers and the journals of Mary Reibey are fully described on our database for researchers.'

MITCHELL LIBRARY				
	Additions 04/05	Additions 05/06	Additions 06/07	Total as at 30.06.07
Monograph volumes	9 207	7 974	8 129	393 868
Bound serials	2 468	1 917	1 772	174 178
Sheet music	54	0	20	22 281
Microforms	1 858	1 776	1 924	159 657
Computer files	7	2	22	431
Audiovisual material	0	0	0	590
Posters	188	110	258	8 770
Book jackets	352	281	241	22 448
Ephemera	1 037	1 041	3 303	110 391
Manuscripts				
Manuscripts (in linear metres)	192.78	137.51	64.91	11 061.62
Oral history (in hours)	755	554	491	9 779
Maps				
Individual	486	326	266	20 710
Series sheets	49	70	174	78 933
Aperture cards	90	0	0	71 921
Pictures				
Paintings	33	4	8	2 093
Prints and drawings	2 396	1 232	193	128 215
Realia	83	67	40	3 123
Photographs and negatives	25 196	7 077	12 465	1 134 090
Architectural plans	1 503	3 300	17	112 239

DIXSON LIBRARY (a closed collection)	
	Total as at 30.06.07
Monographs and bound serials	20 970
Manuscripts (in linear metres)	42.9m
Pictures	
Portfolios	205
Single items	1 581
Maps	1 082
Realia	268
Coins, tokens, medals	8 156
Paper currency	800
Postage stamps	9 707



Colin Warner
LIBRARIAN

'My "briefcase" has a collage of stickers showing my belief in the potential of printed ephemera to convey information.'



Chair belonging to David Scott Mitchell, displayed in the exhibition *A grand obsession: The DS Mitchell story*. From the Bequest of David Scott Mitchell 1907.

Major purchases



Cabbage trees near the Shoalhaven River, Eugène von Guérard, 1860.



Alan Davies

CURATOR OF PHOTOGRAPHS

'Twenty years ago I wrote a history of Australian photography. One thing led to another and here I am!'

New material for the Library's collection is purchased to document the people and places of NSW, to add to existing holdings of historical and contemporary documentation, and to provide for the information needs of all NSW citizens.

Following is a selection of the major purchases acquired by the State Library in 2006/07, with their location numbers.

Photographs of the people of Eden by Ruth Maddison. A series of 30 contemporary portraits of a cross-section of residents in Eden, NSW, many of which focus on the impact of the collapse of the local fishing industry. Printed next to each image is a commentary by the subject about their lives — a powerful record of a community in transition. PXD 966

The five stages of inebriation, photographed by Charles Pickering, c. 1868. This unusual set of cartes de visite images traces the trajectory — from vertical to horizontal — of a man increasingly affected by alcohol. A rare suite of ephemeral photographs, they were probably commissioned from Pickering by the Sydney Temperance Movement. PXB 503

Cabbage trees near the Shoalhaven River, 1860, an oil painting by Eugène von Guérard. This highly finished artwork depicts a forest clearing on the farm of James Keevers in the present day Avondale district of the Illawarra. Mount Kembla can be seen in the distance. This is a romantic, celebratory depiction of the majesty of nature and struggle of colonisation, and preparatory sketches for this work can be found in the Dixson Galleries collection of von Guérard's sketchbooks. ML 1398

The entrance to Fish River Caves, watercolour by G Pickering. This is perhaps the earliest extant image of what is now known as the Grand Arch at Jenolan Caves. It depicts the cave before the advent of popular and uncontrolled tourism in the 1880s, when many of the cave's features were vandalised or souvenired. ML 1396

Designs for posters celebrating the arrival of the Great White Fleet. Sixteen watercolour and gouache preliminary designs drawings said to have been commissioned by the *Sydney Morning Herald* to celebrate the arrival in Sydney of America's Great White Fleet on 20 August 1908. Created by artists such as Norman and Lionel Lindsay, DH Souter, A Dattilo-Rubbo and JS Watkins, the album



provides striking evidence of Australian enthusiasm for the American Fleet, and the emergence of a sense of Australian nationalism. PXE 965

Photographic archive of Jozef Vissel. Distinguished photographer Jozef Vissel emigrated to Australia from Holland in 1960 and established an enduring reputation for his fine documentary and commercial photography. His most famous image is his dynamic portrait of architect Jørn Utzon, his hands arching through space. This extensive collection of prints and transparencies is a fascinating record of a creative and commercial career. Interim record

King Family — Letters concerning Phillip Parker King, 1828, 1856. This small but important collection of letters provides fascinating insights into Australian-born naval officer and landowner Phillip Parker King (1791–1856). One documents the concern of his wife Harriet about the honesty and reliability of their farm manager; another, by a friend to his son in Rio de Janeiro, records

PP King's last hours before his death in 1856. ML MSS 7736

Aboriginal cricketers' scorebook. This scorebook records the Australian matches of the famous Aboriginal Cricket Team, prior to its tour of England in 1868 — the first official tour by an Australian cricket team. The scorebook appears to have been compiled by the team manager, Charles Lawrence, and covers the period from December 1866 to February 1868. The last match recorded was against a team from HMS *Galatea*, the ship of the visiting Duke of Edinburgh. The scorebook complements the Library's existing archive of the 1868 English tour. ML MSS 7772

Vocabulary of the language of the natives at Port Stephens. This short vocabulary of 55 words was compiled c. 1850 by Australian Agricultural Company Commissioner Charles Macarthur King from people he met in the Port Stephens district. The words are grouped into parts of the body; the physical environment (e.g. moon, stars, harbour, rocks); animals; family relations; and commands such as 'make haste' and 'go away'. ML MSS 7771

One of a selection of watercolours relating to the arrival of America's Great White Fleet in August 1908.



An image from the photographic archive of Jozef Vissel, K & A advertising campaign, c. 1965.

Vincent, c. 1971. This well-known collage by Martin Sharp dates from the era of the influential avant-garde Sydney artists' collective, the Yellow House, in Macleay Street, Potts Point. In this image, Sharp's combined fascination with pop art and Vincent van Gogh is evident. Little has survived from this volatile and creative period, making this collage an important and symbolic record of a dynamic period in Sydney's cultural life. ML 1384

Carte très Curieuse de la Mer du Sud. This spectacular hand-coloured, engraved, framed map is centred on the Americas, and depicts the area from China and 'Nouvelle Hollande' to France and the Cape of Good Hope. Created by Henri-Abraham Chatelain, the map, which was published in 1719, includes vignettes of the rituals and practices of Indigenous peoples, historic episodes, New World fauna and flora, and portraits and tracks of the great discoverers. M4 120/1719/1

[Maps] of Sydney and Suburbs shewing by coloured spots the position of premises at which ... persons who suffered from plague were employed. Maps authorised by Dr Ashburton Thompson, President of the Board of Health, documenting locations of the 1900 bubonic plague outbreak in Sydney. M4 811.12/1900/1 Sh A & B

Printed and electronic

American national biography online, Oxford, Oxford University Press: 2000-. This online database is the leading source of information on the lives of people who have influenced and shaped every aspect of American culture and history, with over 18 000 detailed profiles of individuals from all walks of life. Accessible via databases link on PCs in the Reading Rooms.

Asia-Pacific Economic Cooperation: Critical perspectives on the world economy by Peter Drysdale and Takashi Terada (eds), London: Routledge, 2007. This new major work covers the origins and history of APEC, its achievements and the impact it continues to have on international relations and economic cooperation. It provides the information, analysis and interpretation essential to managing change in the structure of the world economy. SRL N337.15/ 20 SET

Aspects of tourism collection, New York: Blackwells, 2006. Each of the 30 volumes of this major resource has extensive references, addresses and Internet sources. It is designed to provide the latest thinking in tourism, introducing a new generation of travel authors, writing on leading-edge topics.

Volume 17, Oceania: A tourism handbook focuses on Australia. SRL N338.4791

Autobiography: Critical concepts in literary and cultural studies by Trev Lynn Broughton (ed.), London: Routledge, 2006. This four-volume collection of autobiographical criticism and theory contains 78 significant essays by international experts during the period 1907-2004. SRL N809.93592/13 SET

Bibliography of the writings of Sir Winston Churchill by Ronald Cohen, London, UK: Thoemmes, 2006. An annotated bibliography of the works by Sir Winston Churchill, completely updating the published bibliography, revised in 1979 by Frederick Woods. Descriptive entries include notes on the publications and collection locations. This is an important addition to the Library's extensive collection of bibliographies. SRL N941.08409/5 SET

Dialogo ... sopra I due massimi sistemi del mondo Tolemaico, e Copernicano ... by Galileo Galilei, Firenze: Gio. Batista Landini, 1632. One of the most influential and controversial books in Western civilisation, this is Galileo's formal defence of the Copernican view of the solar system. Galileo's work revolutionised astronomy and influenced religion, astronomy and navigation. SRL RB/ 2605

Encyclopaedia Judaica, 2nd edn by Fred Skolnik and Michael Berenbaum (eds), Detroit: Macmillan Reference USA and Keter Publishing House, 2007. This new edition is extensively revised and expanded in 22 volumes and covers both the history of

Judaism and contemporary Judaism internationally. SRL REF/ NQ296.03/ 36 SET

The encyclopedia of popular music by Colin Larkin (ed.), Oxford: Oxford University Press, 2006. A key reference covering all aspects of popular music including genres, festivals and biographies of artists. Includes a bibliography. In process

Galtjintana-Pepa: Kristianirberaka Mbontala by Adolf Hermann Kempe (translator and compiler), Hermannsburg, Germany: Missionshandlung, 1891. This is the first book of Christian instruction and worship in the Australian Aboriginal Aranda language. It is a noteworthy addition to the Library's significant collection of material in Aboriginal languages. ML 220.9505/23

LexisNexis statistical, Bethesda, MD: LexisNexis, 1973-. Statistics from the major international intergovernmental organisations (including the US government, professional and trade organisations, commercial publishers, independent research organisations and universities) may be sourced through this online index and compilation. Sources included are American Statistics Index (ASI), Statistical Reference Index (SRI) and Index to International Statistics (IIS). Accessible via databases link on PCs in the Reading Rooms.

Memoirs of a trait in the character of George III by Johan Horrins, London, 1835. This anonymous pamphlet documents the pivotal role King George III played in concluding the long search for an accurate measurement of longitude at sea. A prize of £20 000 had been offered for discovering how to calculate longitude at sea. John Harrison devoted his entire career to producing four progressively better chronometers for with little recognition for his work. The King ended Harrison's long battle for recognition by awarding him the money. (Johan Horrins, given as the author in the publication, is an anagram of John Harrison, though John Harrison was long since dead in 1835.) ML MRB/ 97

A narrative of the expedition to Botany Bay, by Watkin Tench, New York: T & J Swords, 1789. Tench's narrative is one of the foundation books of Australian history, that is, publications by those who came to Australia in the First Fleet. It was published in London, Dublin, Amsterdam, Paris, Frankfurt and New York, all in the same year, 1789. This edition completes the Library's collection of known 1789 editions. ML MRB/ 98

On the origin of species ... by Charles Darwin, London: John Murray, 1859. This copy is the first printing of the first edition of one of the handful of books which have changed the world — shattering Victorian society and affecting forever the way religion and science are defined. The thinking expressed in today's debates about intelligent design and stem cell



research links back directly to this highly significant publication. SRL SAFE/RB/2604

PartyART. A portfolio case with a folder containing 250 examples of Sydney club flyers, collected by JP Wegner between 2001 and 2006. These promotional flyers relate chiefly to Sydney nightclubs and will give researchers the flavour of 'clubbing' culture. ML F/819

Dialogo ... sopra I due massimi sistemi del mondo Tolemaico, e Copernicano ... Galileo Galilei, 1632.

One of the most influential and controversial books in Western civilisation, this is Galileo's formal defence of the Copernican view of the solar system.

Deposits and donations



Alan Tasker
FIELD LIBRARIAN

'I respond to offers of original material, and approach people and organisations which may hold significant unpublished items of research value.'

Each year the collection is enriched by material received through deposit, donation, transfer and bequest. Printed materials published in NSW are received under the Legal Deposit provisions of the NSW *Copyright Act 1879*. NSW Government publications are deposited as required by the Premier's Memorandum 00-15: *Access to published information; laws, policy and guidelines*.

The Library considers accepting donations in good condition if they support research level collections which document life in NSW as defined in the Library's *Collection development policy* <www.sl.nsw.gov.au/policies/collection.cfm>. If appropriate, donations may also be considered for acceptance under the Federal Government's Cultural Gifts Program which provides a taxation benefit for the donor.

Highlights in 2006/07

- 1616 books and 899 journal titles were deposited by NSW government agencies
- 353 new 'born digital' titles from NSW government agencies were identified and archived
- 4162 books and 6238 journal titles (including 337 new titles as well as posters, calendars and performance programs) were received from commercial and private NSW publishers through Legal Deposit
- printed material including 70 new journal titles and 1402 books was accepted from donors
- printed and original material to the value of \$228 710 was accepted as donations under the Federal Government's Cultural Gifts Program
- a transfer was received from the Department of Commerce Library, including 190 volumes of NSW Royal Commissions and 171 significant NSW government publications.

Select list of donations and deposits

The Library aims to acquire, preserve and provide access to all NSW newspapers, past and present. This year 11 newspapers were published for the first time in the state, bringing the total of current NSW newspapers to 338. The total of newspapers ever published in NSW is 1972.

Newspapers published for the first time this year include:

- *The Indian*, Sydney, NSW: The Indian, March 2007– TN1221

- *Kiama Advertiser*, Wollongong, NSW: Illawarra Holdings, September 2006– TN1213
- *Local Citizen (Gordon, NSW)* St Ives, NSW: The Local Citizen, November 2006– TN1215
- *Local Citizen Northern Suburbs*, Corrimal, NSW: The Local Citizen, February 2007– TN1216
- *Local Citizen Wollongong ed.* Corrimal, NSW: The Local Citizen, February 2007– TN1217
- *Macarthur Chronicle Camden*, Campbelltown, NSW: Cumberland Newspaper Group, July 2006– TN1204
- *Macarthur Chronicle Campbelltown*, Campbelltown, NSW: Cumberland Newspaper Group, July 2006– TN1206
- *Macarthur Chronicle Wollondilly*, Campbelltown, NSW: Cumberland Newspaper Group, July 2006– TN1205
- *Monaro Post*, Cooma, NSW: Monaro Media Group, September 2006– TN1210
- *North Side Courier (Harbourside edn)* Alexandria, NSW: FPC Courier, September 2006– TN1208
- *North Side Courier (North Shore edn)* Alexandria, NSW: FPC Courier, September 2006– TN1207
- *Rouse Hill Times*, Parramatta, NSW: Cumberland Newspaper Group, July 2006– TN1203
- *Shellharbour Advertiser*, Wollongong, NSW: Illawarra Newspaper Holdings, October 2006– TN1214.

The Aboriginal language of Sydney: A partial reconstruction of the indigenous language of Sydney based on the note books of William Dawes of 1790–91, informed by other records of the Sydney and surrounding languages to c. 1905, by Jeremy Macdonald Steele. Thesis (Master of Arts (Research)), Macquarie University, Sydney, 2005. The most comprehensive reconstruction of the Sydney Aboriginal language ever produced. An impressive and painstakingly researched work produced over many years from original sources. Presented by Jeremy Macdonald Steele. ML Q499.15/ 729 DISC

The art of collecting national heritage: The letters of Henry Luke White 1910–1913, compiled by Judy White. Published in a limited edition of 300 copies, Scone, NSW: Seven Press, 2007. Deposited by Judy White. ML Q069.4/2



Trish Leen
CONSERVATOR

'I'm preparing paste for a Japanese paper repair, a technique that has been used for centuries to repair damaged books.'

The art of cookery, made plain and easy; which far exceeds any thing of the kind ever yet published, first edition, by Hannah Glasse. London: printed for the author, and sold at Mrs. Ashburn's, a china-shop ... 1747. This is the rarest and most famous cookery book of the eighteenth century, and a significant work of culinary literature. It was a bestseller for more than 100 years. This copy has added in ink under the imprint, 'And at Mrs. Wharton's, at the Blue coat Boy, near the Royal Exchange'. The author was once labelled 'mother of the modern dinner party'. Presented by John Hoyle, under the Cultural Gifts Program. SRL RB/Q623

Books, the bigger picture. Sydney Writers' Festival: Sydney, NSW: Channel NSW and Sydney Writers' Festival, 2006. Fourteen DVDs contain Channel NSW's broadcasts of keynote speeches by globally recognised writers during the 2006 Sydney Writers' Festival. SRL VC165

Briefing papers of the Ngija Institute for Indigenous law, policy and practice online. The Ngija Institute is based at University of Technology, Sydney. The papers aim to combine high-level research with informed policy making. Keyword search in WEBCAT: Ngija Institute or Indigenous Law

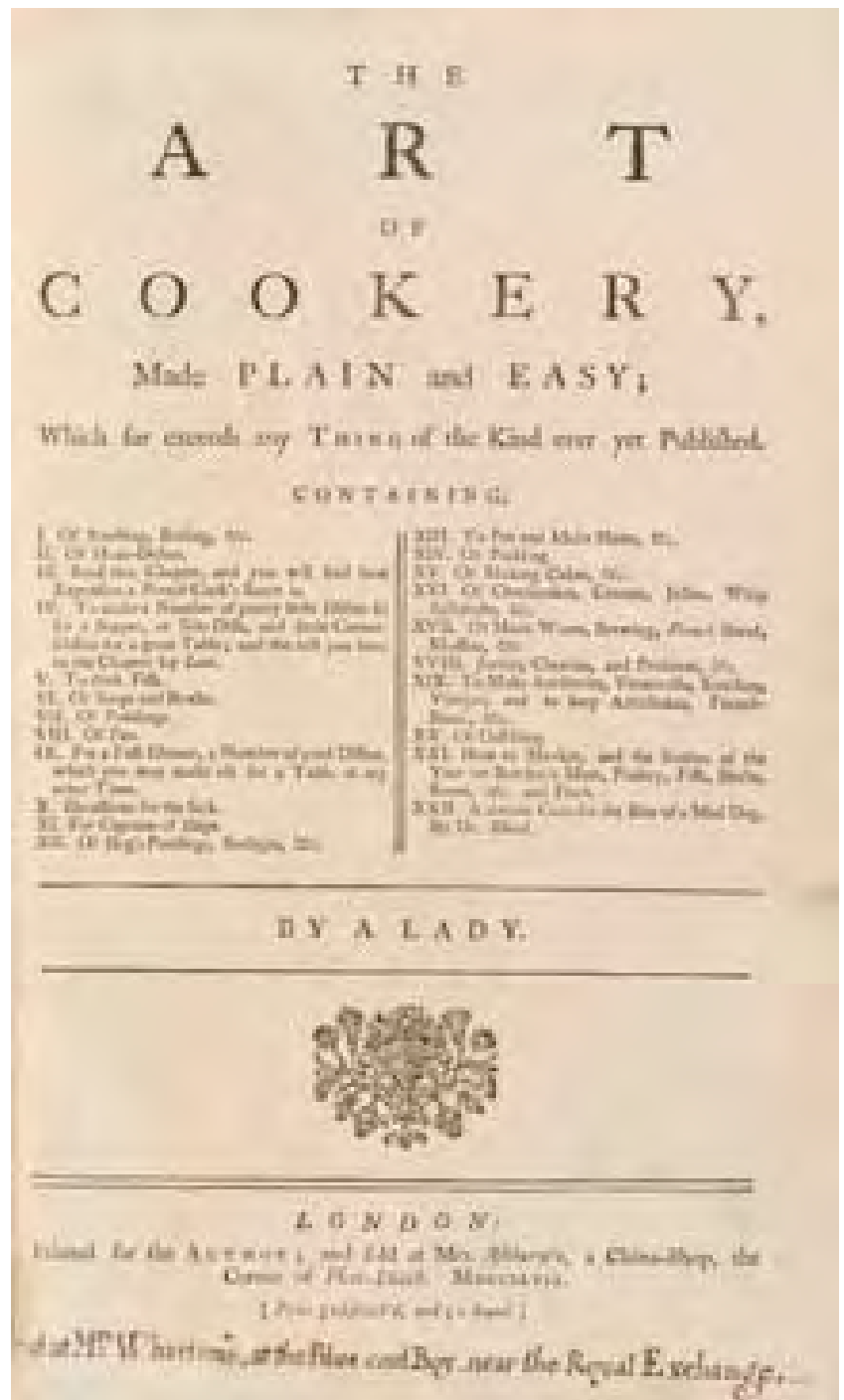
Collection of breakfast cereal cards: Aboriginal tribes & customs (50 subjects, 38 pieces). Sydney, NSW: Sanitarium Health Food Co., 1959. The cards feature scenes of Australian Aboriginal life with information on the reverse sides. Presented by Miles Grant. ML 305.8991 5

Collections of recipes. The Sydney County Council electric cooking recipes (700 pamphlets, 1958–77) and *Cookery Book* published by the Australian Broadcasting Commission (39 items, 1969–70). Presented by Jane Bullen. ML Q641.5/407 SET and Q641.5/408

Countdown: The wonder years 1974–1987 by David Warner. Ultimo, NSW: ABC Books, 2006. *Countdown* was a cultural backdrop for a generation of Australians growing up in the seventies. This book documents Molly Meldrum's role as an entertainer and roves from 'the glitter and tight pants of the seventies to the consumerism and cross-dressing of the eighties'. Deposited by the publisher. SRL NQ781.63099/1

An encyclopaedia of Korean culture by Suh Cheong-Soo (ed.). Seoul: Hansebon, 2006. The English language edition of this key reference work for Korean culture is richly illustrated. Presented by the Korea Foundation. SRL NQ951.9003/ 1

Heart healthy living, issue 1 (Spring 2006). McMahons Point, NSW: Pacific Magazines, 2006–. This quarterly magazine is designed to help look after your heart and total wellbeing. It covers a range of topics including eating well, moving more, the latest medical advances, looking after relationships, balance in life, and



recipes that make heart-healthy eating simple. Deposited by the publisher. ML Q616.1205/4

Herbie Marks sheet music collection. Herbie Marks (1923–1980) was a Sydney accordion player, composer, magician and showman. He performed at the London Palladium, appeared in a BBC television show, toured Europe and recorded over 20 LPs. The collection includes music arrangements in manuscript by Herbie Marks and sheet music published in Australia or with Australian content from the 1940s to the 1960s. Presented by Mollie Davis-Marks. In process

Lessons from London and Considerations for Australia: London Terrorist Attacks, 7 July 2005. Attorney-General's Department, Canberra: Emergency Management Australia,

The art of cookery ... first edition, Hannah Glasse, 1747.
The rarest and most famous cookery book of the eighteenth century.



Lisa Charleston

ASSISTANT CONSERVATOR

'My role involves preparing and framing objects for exhibition. For *On the run: Daring convict escapes*, we framed over 60 works, including photographs, documents, drawings and maps.'



Guy Caron

CONSERVATOR

'As a conservator, I care for all parts of the collection in all its aspects: treatment, storage environment, exhibition and loans.'

2007. A report on the workshop on lessons from the London Terrorist Attacks, organised by Emergency Management Australia and St John Ambulance Australia. Deposited by the department. SRL NQ363.32099/6

Managing urban stormwater: Harvesting and reuse. Sydney South, NSW: Department of Environment and Conservation NSW, 2006.

The focus of this work is to identify key considerations for future stormwater harvesting and reuse projects based on experience gained from early projects. Deposited by the department.

SRL NQ363.7284/50

100 David Moore photographs. These 100 images were selected by David Moore before his death in 2003, and represent his favourite images from his long and distinguished career as a commercial and documentary photographer. Presented by the Moore family, under the Cultural Gifts Program. ML 07/147

Pacific treasures: Cook collections from The Kunstkamera, St Petersburg: Including artefacts from Tahiti, Tonga & Hawaii by Yuri K Christov, Pavel L Belkov and Phil S Philo. Published to accompany the exhibition from the Kunstkamera at the Captain Cook Birthplace Museum, Marton, Middlesborough, in 2006, this work commemorates the 230th anniversary of the start of Captain Cook's third and final voyage (1776–80). Marton, UK: The Captain Cook Birthplace Museum, 2006. Presented by Phil Philo. ML Q709.9609/1

Skylar: Eat, drink, experience, escape, November 2006. Elizabeth Bay, NSW: Brave Press, 2006 –. This new glossy magazine is dedicated to the art of living — places to stay, places to eat, places to go. Deposited by the publisher. ML Q910.5/27

St Vincent's Hospital, 1857–2007: 150 years of charity, care and compassion by Anne-Maree Whitaker. Alexandria, NSW: Kingsclear Books, 2007. Deposited by the publisher.

ML Q362.11099/66

The Patrick Corrigan Collection of Australian art catalogues. This collection of 350 Australian art exhibition and gallery exhibition catalogues dating from the late 19th century to the 1980s complements the donor's earlier gift of 1800 catalogues, and builds substantially on the Library's collecting strength in this area. Presented by Patrick Corrigan AM, under the Cultural Gifts Program. ML Corrigan Collection

The Total Environment Centre (TEC) is a significant independent, not-for-profit group operating in NSW since 1972. It campaigns to protect natural environment, improve urban quality of life and reform environmental laws. *The Total Environment Centre website* is an information hub for TEC's work and is representative of the environmental movement in NSW. Title search in WEBCAT: Total Environment Centre.

The Wayzgoose affair by Jadwiga Jarvis, Mike Hudson and Warren Hinder. Published in a limited edition of 500. A history of one of Australia's premier private presses. Established in 1985, Wayzgoose produces limited edition artists books, broadsides and ephemeral printings and features fine binding. Katoomba, NSW: Wayzgoose Press, 2007. ML F/852

Welt-Atlas: 211 karten auf 124 Seiten und namensverzeichnis. Wien: G Freytag and Berndt, 1921. This atlas, in German, is an interesting record of national boundaries as they existed between the two world wars. A fascinating feature is the large number of 1:200.000 scaled maps of major European towns and cities. Presented by John Gardner. SRL N912/82

Za Brama Raju by Ela Chylewska. Illustrated by Gosia Piotrowska-Weiss. Photographs by Bohdan Szymczak. Sydney, NSW: Vide Publishing, 2006. A personal journey through her life by a Polish immigrant. The book contains a selection of poetry in Polish. ML 891.8518/3

85 menus (1992–1999) for Sydney restaurants as collected by the food writer for the *Sydney Morning Herald*. Donated by John Newton. ML EPHEMERA / MENUS (Box 15)

Further literary papers of Gerard Windsor 1975–2005. After a Jesuit education and training, Gerard Windsor went on to a career as author, reviewer, literary commentator, tutor and editor. This collection includes drafts and research for several novels as well as occasional talks, reviews and correspondence. ML1953/90

Further literary papers of Luke Davies 1986–2003. Novelist, poet and screenwriter Luke Davies won fame with his novel *Candy* (1997), subsequently made into a movie. His first book of poetry was published in 1982. This donation illustrates the screenwriting process, but also contains other writings. ML584/02

The George Clarke Collection. Architecturally-trained George Clarke (1932–2005) was one of Australia's foremost and influential urban planners. Best known for his innovative plans for Sydney and Adelaide, he also undertook consultancies in Indonesia, Africa and the Pacific as well as advising the World Bank and United Nations on planning issues. A comprehensive archive of his life and career. ML26/05

Research papers of Andrew Tink. A former parliamentarian now engaged in historical research, Andrew Tink has placed drafts of his biography of Thomas Townshend, Viscount Sydney (whose name is honoured in our capital city). The collection includes the author's notebooks and copies of Sydney's correspondence and speeches. ML459/02

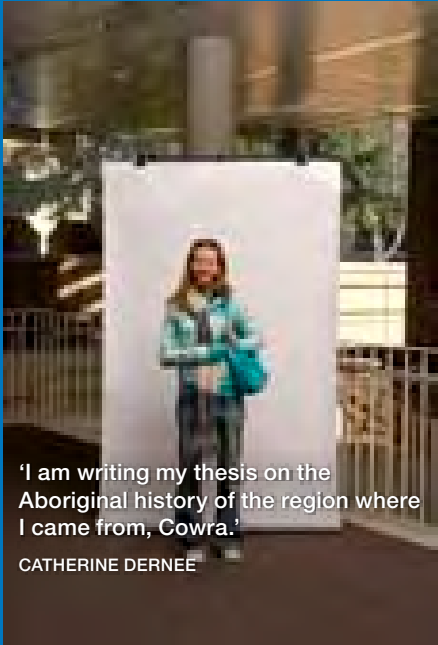


Fairbridge Farm School research papers, 1930s – 2006. Material researched and collected by a former immigrant boy, Ian Bayliff. Includes news cuttings, notes, reports and digitised photographs. This donation coincided with the publication of David Hill's book on the subject, *The forgotten children* (2007). ML131/07

Watercolour of proposed design for the Sydney Harbour Bridge, Norman Selfe, c. 1900.

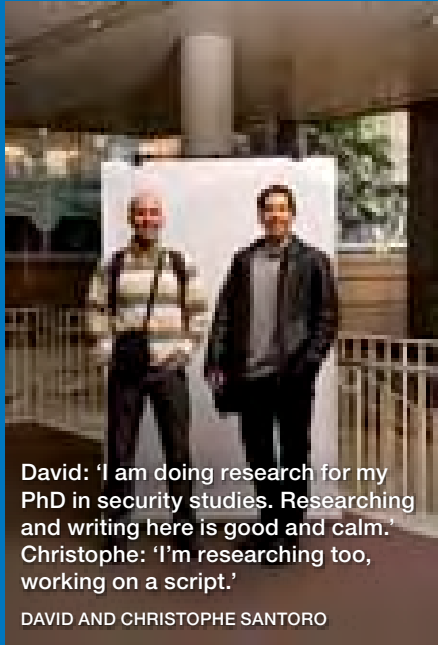
Kate Grenville literary papers concerning The secret river 2003–2006. This large collection of papers documents the research and writing of *The secret river* (2005), Grenville's multi-award winning and very successful novel. The papers also include material on the book's companion volume, *Searching for the secret river* (2006). ML 1914/84

Watercolour of proposed design for the Sydney Harbour Bridge, c. 1900. This large presentation watercolour depicts Norman Selfe's design submitted to a Sydney Harbour Bridge competition held in 1900. Although this design eventually won the competition, political issues ensured it was not built. The drawing is a collaboration between draftsman RM Robinson and artist Herbert Beecroft. Presented by Margot Horn. ML 1401



'I am writing my thesis on the Aboriginal history of the region where I came from, Cowra.'

CATHERINE DERNEE



David: 'I am doing research for my PhD in security studies. Researching and writing here is good and calm.'
Christophe: 'I'm researching too, working on a script.'

DAVID AND CHRISTOPHE SANTORO



'I've been looking up newspapers and microfiche for my family history research. I will use the service a lot in the future now I am retired.'

GEOFF ROBINSON

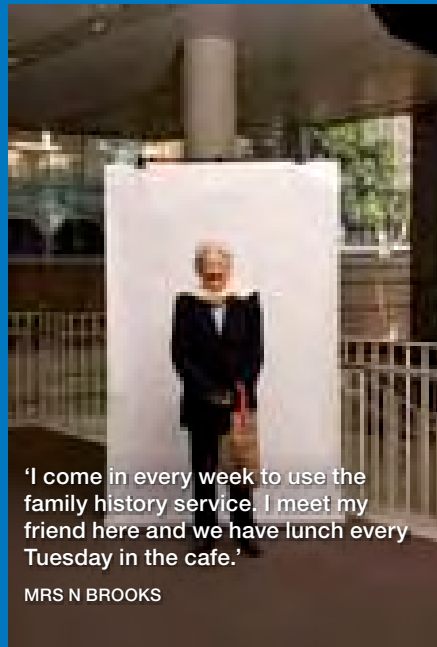


'I use the Library for uni studies for accounting and finance. It's good for research, has good opening hours and is close to home.'

HUGO BRIZUELA

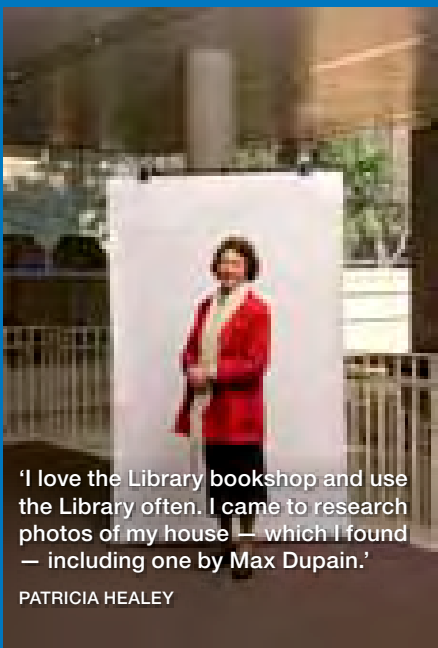
*Library visitors
were asked:
Why did you come to
the library today?*

Vestibule,
Macquarie Street Wing



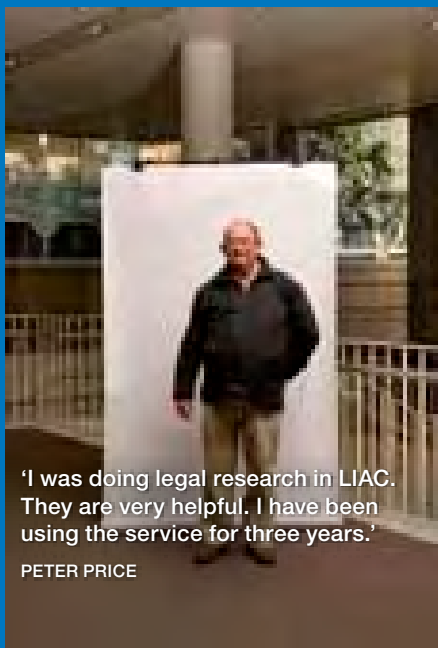
'I come in every week to use the family history service. I meet my friend here and we have lunch every Tuesday in the cafe.'

MRS N BROOKS



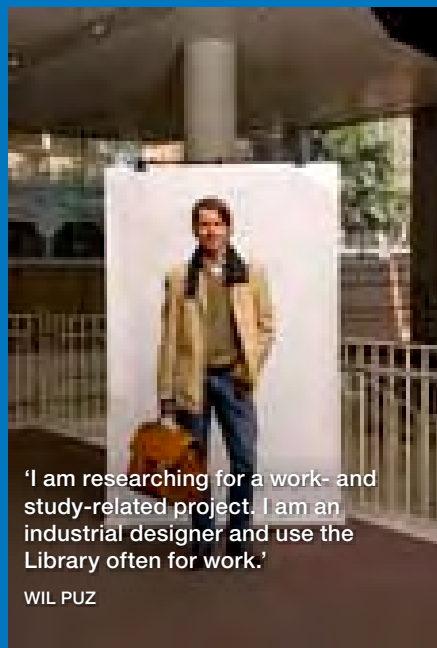
'I love the Library bookshop and use the Library often. I came to research photos of my house — which I found — including one by Max Dupain.'

PATRICIA HEALEY



'I was doing legal research in LIAC. They are very helpful. I have been using the service for three years.'

PETER PRICE



'I am researching for a work- and study-related project. I am an industrial designer and use the Library often for work.'

WIL PUZ

Public library grants and subsidies



Kathleen Bresnahan, Assistant State Librarian, holding a 1938 map of NSW produced by Atlantic Union Oil Co Ltd (Australia), from the Library's extensive collection of historic and contemporary maps.

Allocation of public library grants funds 2006/07

In 2006/07 the State Government budgeted to provide \$24 551 000 to public libraries, which included \$1.94 million for NSW.net. Forty-four public library services across NSW were awarded Library Development Grants. Successful grants were used by public libraries to enhance library services and build collections for local communities across the state. Initiatives undertaken include children's literacy programs, building multicultural collections, digitisation of collections, implementing RFID technology, building libraries and evaluating and promoting library services.

Public Library Funding Strategy 2006/07

The 2006/07 State Government funding to assist local authorities in the provision of public library services was allocated according to the *Library Act 1939*, the *Library Regulation 2005* and the *Public Library Funding Strategy*.

\$24 551 000 was allocated as follows:

2006/07 Budget	
1. Prescribed funding <ul style="list-style-type: none"> \$1.85 per capita, as prescribed in the <i>Library Act 1939</i> and the <i>Library Regulation 2005</i> 	\$12 525 762
2. Disability and geographic adjustments <ul style="list-style-type: none"> allocated to each council and calculated on previous financial year payments to local government authorities, adjusted for population increase / decrease 	\$6 162 257
3. Library Development Grants <ul style="list-style-type: none"> Library Development Grants are a competitive grant program for the purpose of improving library services Grants are approved by the Minister for the Arts on the recommendation of the Library Council 	\$3 020 424
NSW.net <ul style="list-style-type: none"> allocated to NSW.net for state-wide connectivity for public libraries 	\$1 940 000
Cooperative and networking activities <ul style="list-style-type: none"> 2% of total funding allocated to cooperative and networking activities supported by the Library Council: <ul style="list-style-type: none"> Multicultural Purchasing Cooperative Interlibrary Loan Van Subsidy state-wide network professional development statistics database research projects 	\$480 322
State Library services to public libraries allocated to State Library services to support the provision of public library services to local authorities	\$278 190
Vision Australia	\$144 045

Funding for items 1–3 are detailed in the following schedules.

Library development grants 2006/07

Council	Project category	Amount \$
Baulkham Hills	Promotion	20 919
Bega Valley	Programs	9 647
Bellingen	Building – new	200 000
Broken Hill	Outreach services	98 664
Burwood	Research	33 030
Byron	Collection – older people	28 773
Campbelltown	Library management system	126 900
Canterbury	Research	41 290
Canterbury	Collection	149 398
Coolamon	Building	199 940
Cooma-Monaro	Home library service	25 593
Cooma-Monaro	Web services	19 285
Goulburn Mulwaree	Collection – literacy	40 000
Greater Taree	Professional development	22 396
Griffith	Collection	37 055
Guyra	Children's services	10 684
Harden	Young people	6 529
Hawkesbury	Collection – young people	22 789
Holroyd	Library management system	199 388
Hornsby	Promotion	28 302
Inverell	Collection	20 970
Jerilderie	Building – renovation	200 000
Kempsey	Young people	17 634
Kempsey	Collections – young people	82 608
Kiama	Young people	17 169
Ku-Ring-Gai	Young people	76 386
Kyogle	Collection	8 401
Lachlan	Local studies	25 366
Lake Macquarie	Services – older people	22 600
Leeton	Library management system	101 070
Lismore	Children's services	5 740
Liverpool	Library management system	175 000
Liverpool	Collection – multicultural	160 000
Liverpool Plains	Building – new	200 000
Muswellbrook	Building – new	20 840
Nambucca	Collection – older people	49 848
Newcastle	Research	20 000
Parkes	Research	24 720
Port Stephens	Literacy	17 479
Randwick	Literacy	11 447
Richmond Valley	Promotion	42 315
Ryde	Collection – multicultural	33 150
Tenterfield	Local studies	20 775
Tweed	Mobile library	28 776
Warren	Collection – older people	60 000
Warrumbungle	Building – renovation	115 050
Wollongong	Local studies	79 498
Woollahra	Research	63 000

State funding for public libraries and local government voted expenditure

Council	Population 2005	State funding subsidy and disability/geographic adjustment 2006/07	Total local government expenditure voted July 2006 to June 2007 \$	Per head \$
Albury	47 247	125 729	1 603 557	33.94
Armidale Dumaresq	24 611	82 920	851 991	34.62
Ashfield	40 018	106 040	1 366 817	34.16
Auburn	64 209	168 289	2 175 516	33.88
Ballina	39 953	107 614	1 033 700	25.87
Balranald	2 730	21 983	71 085	26.04
Bankstown	177 000	435 080	6 561 149	37.07
Bathurst Regional	37 001	110 633	1 019 679	27.56
Baulkham Hills	161 068	395 150	5 096 852	31.64
Bega Valley	32 431	100 897	895 353	27.61
Bellingen	12 758	48 362	423 528	33.20
Berrigan	8 289	37 809	337 373	40.70
Blacktown	283 458	704 668	11 046 118	38.97
Bland	6 530	34 241	254 712	39.01
Blayney	6 773	30 271	102 351	15.11
Blue Mountains	76 511	197 455	1 834 961	23.98
Bogan	3 105	22 794	167 095	53.81
Bombala	2 534	20 835	73 820	29.13
Boorowa	2 495	20 277	45 900	18.40
Botany Bay	37 074	99 057	1 082 200	29.19
Bourke	3 906	28 470	197 113	50.46
Brewarrina	2 168	22 273	71 550	33.00
Broken Hill	20 203	69 163	689 980	34.15
Burwood	31 158	86 220	932 736	29.94
Byron	30 827	86 846	825 600	26.78
Cabonne	12 703	45 400	166 854	13.14
Camden	51 367	135 904	1 812 669	35.29
Campbelltown	150 216	369 729	6 124 070	40.77
Canada Bay	67 261	183 495	1 434 700	21.33
Canterbury	134 126	335 009	4 312 000	32.15
Carrathool	3 274	24 683	266 860	81.51
Cessnock	48 502	129 755	1 191 100	24.56
Clarence Valley	49 538	192 598	1 022 916	20.65
Cobar	5 013	31 302	237 191	47.32
Coffs Harbour	67 442	171 895	1 443 800	21.41
Conargo	1 782	31 299	55 000	30.86
Coolamon	4 127	24 141	118 155	28.63
Cooma-Monaro	9 792	39 749	227 582	23.24
Coonamble	4 714	27 943	155 843	33.06
Cootamundra	7 623	33 694	224 527	29.45
Corowa	11 058	46 342	211 770	19.15
Cowra	13 185	46 876	269 327	20.43
Deniliquin	8 169	36 970	584 000	* 71.49
Dubbo	39 263	106 082	1 727 314	43.99
Dungog	8 440	34 398	193 840	22.97
Eurobodalla	36 389	108 977	1 091 106	## 29.98
Fairfield	187 790	467 082	5 579 764	29.71
Forbes	9 974	39 476	189 054	18.95
Gilgandra	4 660	25 198	125 474	26.93
Glen Innes Severn	8 735	50 513	378 764	43.36
Gloucester	4 917	26 723	167 918	34.15
Gosford	163 304	405 441	5 595 523	34.26
Goulburn Mulwaree	27 112	86 013	896 737	33.08
Great Lakes	34 695	104 702	1 076 695	31.03
Greater Hume	10 510	60 775	227 478	21.64

Council	Population 2005	State funding subsidy and disability/geographic adjustment 2006/07	Total local government expenditure voted July 2006 to June 2007 \$	Per head \$
Greater Taree	46 986	124 935	992 100	21.11
Griffith	25 140	78 339	661 534	26.31
Gundagai	3 764	23 368	116 500	30.95
Gunnedah	12 074	44 030	375 281	31.08
Guyra	4 460	25 049	126 985	28.47
Gwydir	5 530	45 203	146 090	26.42
Harden	3 773	23 648	59 000	15.64
Hawkesbury	63 824	169 440	2 207 225	34.58
Hay	3 534	25 377	384 872	108.91
Holroyd	91 941	229 321	3 047 135	33.14
Hornsby	157 204	386 090	4 613 447	29.35
Hunters Hill	13 928	45 134	506 200	36.34
Hurstville	76 036	190 812	4 805 384	63.20
Inverell	15 794	53 896	1 230 111	77.88
Jerilderie	1 871	18 562	833 121	* 445.28
Junee	5 922	28 058	171 380	28.94
Kempsey	28 742	83 392	981 007	34.13
Kiama	20 357	60 795	841 410	41.33
Kogarah	55 800	142 752	2 102 380	37.68
Ku-ring-gai	108 697	269 110	3 961 100	36.44
Kyogle	9 630	37 972	183 784	19.08
Lachlan	7 360	38 045	264 883	35.99
Lake Macquarie	190 320	469 021	7 443 658	39.11
Lane Cove	32 326	86 374	2 198 901	68.02
Leeton	12 026	47 214	394 880	32.84
Leichhardt	51 142	130 551	1 972 831	38.58
Lismore	43 628	113 401	1 093 000	25.05
Lithgow	20 889	63 628	1 715 746	82.14
Liverpool	170 192	432 949	5 484 595	32.23
Liverpool Plains	7 852	38 727	253 000	32.22
Lockhart	3 520	22 668	81 225	23.08
Maitland	61 517	158601	1 368 429	22.24
Manly	38 886	101 203	2 533 350	65.15
Marrickville	75 114	188 364	4 071 989	54.21
Mid-Western	22 141	84 050	801 878	36.22
Moree Plains	15 936	60 924	359 686	22.57
Mosman	28 363	77 462	1 990 212	70.17
Murray	6 729	34 052	120 029	17.84
Murrumbidgee	2 620	21 061	16 588	# 6.33
Muswellbrook	15 149	51 410	432 719	28.56
Nambucca	18 755	60 445	406 200	21.66
Narrabri	14 172	51 754	369 587	26.08
Narrandera	6 582	31 407	276 747	42.05
Narromine	7 033	31 408	248 720	35.36
Newcastle	146 967	361 220	7 885 625	53.66
North Sydney	60 944	154 219	3 490 780	57.28
Oberon	5 447	27 640	217 760	39.98
Orange	37 791	100 934	1 755 750	46.46
Palerang	11 470	51 651	219 869	19.17
Parke	15 034	51 965	559 239	37.20
Parramatta	151 860	373 669	6 317 228	41.60
Penrith	177 955	437 255	4 025 756	22.62
Pittwater	57 354	145 710	3 225 032	56.23
Port Macquarie-Hastings	70 581	180 800	2 077 640	29.44
Port Stephens	63 579	171 021	1 454 743	22.88

Council	Population 2005	State funding subsidy and disability/geographic adjustment 2006/07	Total local government expenditure voted July 2006 to June 2007 \$	Per head \$
Port Stephens	63 579	171 021	1 454 743	22.88
Queanbeyan	37 169	102 648	856 664	23.05
Randwick	126 034	310 942	5 740 814	45.55
Richmond Valley	20 913	78 751	444 500	21.25
Rockdale	95 341	237 487	2 868 060	30.08
Ryde	99 550	247 233	5 144 144	51.67
Shellharbour	63 124	160 808	1 356 699	21.49
Shoalhaven	93 615	250 835	2 757 980	29.46
Singleton	22 270	66 759	1 402 907	63.00
Snowy River	7 293	35 707	140 437	19.26
Strathfield	31 624	87 815	1 153 837	36.49
Sutherland	215 053	524 953	4 874 242	22.67
Sydney	148 367	372 772	6 767 456	45.61
Tamworth Regional	54 522	190 259	1 689 751	30.99
Temora	6 337	30 429	228 474	36.05
Tenterfield	6 805	33 676	329 830	48.47
Tumbarumba	3 613	23 745	109 000	30.17
Tumut	11 347	42 373	35 959	3.17
Tweed	80 935	219 642	1 701 042	21.02
Upper Hunter	13 424	69 388	444 027	33.08
Upper Lachlan	7 328	42 840	280 800	38.32
Uralla	6 075	28 353	196 430	32.33
Urana	1 389	16 927	38 500	27.72
Wagga Wagga	58 055	148 311	1 576 735	27.16
Wakool	4 836	30 805	142 960	29.56
Walcha	3 283	22 296	71 200	21.69
Walgett	8 031	41 606	194 617	24.23
Warren	3 273	22 998	203 359	62.13
Warrindah	139 626	343 428	3 311 076	23.71
Warrumbungle	10 508	58 133	334 767	31.86
Waverley	61 611	155 692	3 667 717	59.53
Weddin	3 848	24 530	158 589	41.21
Wellington	8 599	34 912	188 798	21.96
Wentworth	7 300	33 999	298 300	40.86
Willoughby	63 959	161 641	3 157 100	49.36
Wingecarribee	44 670	119 617	1 685 161	37.72
Wollondilly	41 463	116 050	1 061 221	25.59
Wollongong	192 402	471 406	7 084 844	36.82
Woollahra	52 747	134 387	2 644 646	50.14
Wyong	143 393	356 350	3 487 555	24.32
Yass Valley	12 936	50 501	324 356	25.07
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Publications

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Presentations

Staff gave 50 presentations on a range of topics at seminars, forums, library openings, association meetings and on broadcast and community radio in Sydney, regional NSW and around Australia.



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Publications and information available 2006/07



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Annual Report 2005/06

First copy free, also available at www.sl.nsw.gov.au/annual/

Public libraries in New South Wales: A directory 2006

www.sl.nsw.gov.au/pls/networks/pdf/public-libraries-nsw.pdf

Public Library Statistics 2005/06

www.sl.nsw.gov.au/pls/statistics

Exhibition guides

Free guides were published for the following exhibitions:

A grand obsession: The DS Mitchell story

Bound for glory: Exquisite books of French Pacific voyages

Max Dupain — modernist

Nelson Meers Foundation Heritage Collection 2007

On the run: Daring convict escapes

Sydney Harbour: Seldom scene

Guides are also available at www.atmitchell.com/events/past/.

Information resources

Hot topics: Legal issues in plain language

\$22 an issue, \$82.50 annual subscription (prices include GST)

Provided free of charge to key legal agencies including NSW community legal centres and Legal Aid. Two copies are provided free to all NSW public libraries.

Issues published in 2006/07

No. 56 Sexual assault

No. 57 Shelter

No. 58 Terrorism

No. 59 Drugs and the law

No. 60 Australian legal system

Infocus topic list

A quarterly listing of Higher School Certificate resources. School and public library membership is by an annual subscription of \$90.75 (includes GST); also available at <http://infocus.sl.nsw.gov.au/res/home.cfm>.

LIAC Free legal advice and assistance: A referral guide

This online directory of sources of free legal advice and assistance (updated 2007) is available at www.liac.sl.nsw.gov.au/advice/.

LIAC Crime Library

This web-only resource for HSC legal studies teachers and students (updated 2007), with summaries and web links to over 50 high profile criminal cases, is available at: www.liac.sl.nsw.gov.au/pathway/pdf/liac_crime_library.pdf.

Magazines and newsletters

@ the Library

Guide to State Library public programs and exhibitions

Free, bimonthly

Also available as an e-newsletter

atmitchell: Journal of the Friends and Supporters of the State Library of NSW

Published in July, November and March

Public Library News

Published in August, December and April

Also available at www.sl.nsw.gov.au/pls/publications/plnews/

Volunteers' Voices

Newsletter of the State Library volunteers

Three issues per year

Update

An occasional information sheet on new services, events and changes within the State Reference Library, Mitchell Library and Sir William Dixon Research Library. Also available at www.sl.nsw.gov.au/update/

e-newsletters

Seven email newsletters, or e-newsletters, have been developed for different client interests including atmitchell.com, newly registered clients, SL U35 Club, eye4photography club, LIAC, NSW.net and *Infocus*

@ the Library

Bimonthly

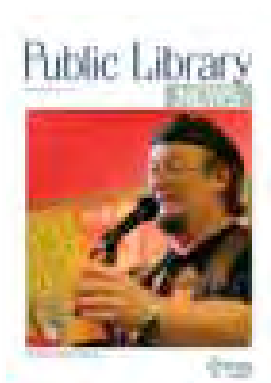
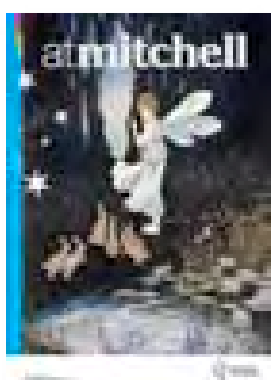
liac e-news

A biannual web-based newsletter for public librarians

SL U35 e-newsletter

Monthly newsletter for SL U35 Club members

A range of brochures and fliers are also published to support specific programs and services.



Freedom of information annual statement of affairs and statistics

Structure and functions of the State Library of New South Wales

The State Library is the major public reference and information service for the people of NSW. It has over five million items in its collection and provides access to electronic information services around the world. The Library's origins date back to 1826, with the opening of the Australian Subscription Library. The NSW Government took over the private subscription library in 1869 and created the Sydney Free Public Library. From 1895 to 1975 the Library was known as the Public Library of NSW. It was renamed the State Library of NSW in 1975.

The Library Council of NSW is the governing body of the State Library of NSW. The *Library Act 1939* and *Library Regulation, 2000* define the powers, authorities, duties and functions of the Library Council.

The State Library is managed by an Executive comprising the State Librarian and Chief Executive, and five Assistant State Librarians responsible for Collection Management Services, Electronic Library Services, Public Library Services, Reader Services, Innovation, Education and Development Services, and the Director, Finance and Strategy. An organisation chart is shown on p. 50 of this report.

The Library's key objectives are set out on p. 8 of this report.

Key functions which directly affect the public

All State Library services are designed for the public to meet the diverse range of interests and information needs of the people of NSW. Services are provided directly to people of NSW in Macquarie Street, Sydney, and to remote clients who make contact via telephone, mail, fax, email, or through the Library's websites.

Clients who visit the Library in Macquarie Street Sydney have direct access to the Collections and services in the Reading Rooms, exhibitions and displays, Library tours, special events for friends and supporters, education programs, the Library Shop, the Glasshouse and Cafe Trim. The State Library also provides services to clients of the NSW public library network including document delivery services and NSW.net.

State Library services are evaluated and monitored by a program of surveys and performance measurement. These indicate a high level of satisfaction with Library services, and help to inform ongoing improvements in service delivery strategies.

Arrangements for the public to participate in policy development

The *Library Act*, as amended by the *Cultural Institutions (Miscellaneous Amendments) Act 1989*, provides that there shall be a Library Council of nine members of the public, nominated by the Minister for the Arts, and appointed for a three-year term by the Governor of NSW.

The Public Libraries Consultative Committee and the Grants Committee of Library Council enable representatives of local government to participate in decision making and policy formulation with regard to the provision of public library services.

The State Library welcomes public comment. Suggestion forms are available for this purpose at the Foyer Inquiry Desks, at service points in the Reading Rooms, and on the Library website. The Library also conducts client research. The findings are used to improve our services and develop standards against which our performance levels in key areas of service provision are measured.

Categories of documents held by the State Library

Documents relating to the exercise of the Library's diverse functions are housed at the State Library in Macquarie Street. These include documents relating to administrative, personnel and financial matters common to most NSW government organisations. Other records relate to the provision of library and information services to members of the community, services and support provided by the Library to NSW public libraries, and the management of the Library's collections.

Documents containing personal information are described in the Library's *Privacy Management Plan*, a copy of which is available from the Privacy Contact Officer.

Applications for access to documents under the provisions of the *Freedom of Information Act, 1989* should be directed in writing to:

Freedom of Information Contact Officer
State Library of NSW
Macquarie Street
SYDNEY NSW 2000
Tel: (02) 9273 1796
Fax: (02) 9273 1255
Email: foi@sl.nsw.gov.au

Publications and information available from the State Library of NSW are listed on p. 90 of this report.

Impact on the State Library

The State Library received one request for non-personal information in 2006/07 under the NSW *Freedom of Information Act, 1989*. The State Library also received five third-party requests from another State Government agency and related to release of information that they already held. The impact of the FOI requirements on the State Library has been minimal in the year 2006/07.

Procedures for managing FOI applications are in place and are available on the staff intranet. The procedures are also included in the induction program for staff and volunteers.

Major compliance issues

In January 2007, the government issued *Premier's Memorandum No. 2007-01 Public Disclosure of Information Arising from NSW Government Tenders and Contracts*. The memorandum introduced revised guidelines on the requirements for disclosing tender information and the new contract disclosure obligations under section 15A of the *Freedom of Information Act 1989*. As required, the Library has used the NSW Government e-Tendering website <<https://tenders.nsw.gov.au>> to advertise public tender opportunities and disclose tender award contracts greater than \$150 000 for 2007.

Freedom of Information requests

SECTION A: Number of FOI requests received, processed and completed

FOI requests	Personal		Other		Total	
	05/06	06/07	05/06	06/07	05/06	06/07
A1 New (Including transferred in)			2	1	2	1
A2 Brought forward						
A3 Total to be processed						
A4 Completed			2	1	2	1
A5 Transferred out						
A6 Withdrawn						
A7 Total processed			2	1	2	1
A8 Unfinished (carried forward)						

SECTION B Results of completed requests

Result of FOI request	Personal		Other	
	05/06	06/07	05/06	06/07
B1 Granted in full			2	
B2 Granted in part				1
B3 Refused				
B4 Deferred				
B5 Completed			2	1

SECTION C Ministerial Certificates: number issued during the period. NIL

SECTION D Formal Consultations: number of requests requiring consultations (issued) and total number of formal consultation(s) for the period

	Issued		Total	
	05/06	06/07	05/06	06/07
D1 Number of requests requiring formal consultation(s)	2	1	2	1

SECTION E Amendment of personal records: number of requests processed during the period. NIL

SECTION F Notation of personal records: number of requests processed during the period. NIL

SECTION G FOI requests granted in part or refused: number of times each reason was cited as the basis for disallowing access in relation to completed requests which were granted in part or refused.

Basis of disallowing or restricting access	Personal		Other	
	05/06	06/07	05/06	06/07
G1 Section 19 {application incomplete, wrongly directed}				
G2 Section 22 {deposit not paid}				
G3 Section 25 (1)(a1){diversion of resources}				
G4 Section 25(1)(a) {Exempt}				1
G5 Section 25(1)(b),(c),(d) {Otherwise available}				
G6 Section 28(1)(b) {documents not held}				
G7 Section 24(2) – deemed refused, over 21 days				
G8 Section 31(4) {released to Medical Practitioner}				
G9 Totals				1

SECTION H Costs and fees of requests processed during the period

	Assessed costs		FOI fees received	
	05/06	06/07	05/06	06/07
H1 All completed requests	\$60	\$420	\$0	\$30

SECTION I Discounts allowed: numbers of FOI requests processed during the period where discounts were allowed. NIL

SECTION J Days to process: number of calendar days taken to process completed requests

Elapsed time	Personal		Other	
	05/06	06/07	05/06	06/07
J1 0 – 21 days			2	1
J2 22 – 35 days				
J3 Over 35 days				
J4 Totals			2	1

SECTION K Processing time: number of hours taken to process completed requests

Processing hours	Personal		Other	
	05/06	06/07	05/06	06/07
K1 0 – 10 hours			2	
K2 11 – 20 hrs				1
K3 21 – 40 hrs				
K4 Over 40 hrs				
K5 Totals			2	1

SECTION L Reviews and Appeals: number finalised during the period. NIL



Rosa centifolia bullata (Le Rosier à cent feuilles bullées), from Vol. 1, *Les Roses* by the botanical artist Pierre-Joseph Redouté, c. 1817. Displayed in the Nelson Meers Foundation Heritage Collection gallery.

Privacy annual report

The State Library supports the objectives of privacy laws and is committed to the ongoing protection of personal information through our normal protocols, privacy management program, compliance strategies, policies and procedures.

The implementation of the Privacy Management Program continues to move the Library towards full compliance with the NSW privacy legislation. Timely advice was provided to staff on privacy matters affecting staff, clients and the public library network. A consent process for staff, volunteers and public to use photographs and/or name in publications was developed and implemented.

The Library's Privacy Contact Officer is responsible for processing any complaint about the improper handling of personal information. Under the *Privacy and Personal Information Protection Act 1998*, formal complaints are known as an application for 'internal review'. In 2006/07 no applications for internal reviews were received by the Library.

A copy of the Privacy Management Plan can be obtained by contacting the Privacy Contact Officer.

For further information please contact:

Privacy Contact Officer
State Library of NSW
Macquarie Street
Sydney NSW 2000
Tel: (02) 9273 1796
Fax: (02) 9273 1255
Email: privacy@sl.nsw.gov.au



Lorgnette belonging to David Scott Mitchell, displayed in the exhibition *A grand obsession: The DS Mitchell story*. From the Bequest of David Scott Mitchell 1907.

Financial statements



Grace Carmona

ASSISTANT ACCOUNTANT, OPERATIONS

'It is my responsibility to provide administrative and financial services to internal and external clients of the Library.'

expenses
assets
surplus
credits
liabilities
income
deficit
budgets
payables
receivables



GPO Box 12
Sydney NSW 2001

Independent Auditor's Report Library Council of New South Wales and Controlled Entities

To Members of the New South Wales Parliament

I have audited the accompanying financial report of the Library Council of New South Wales (the Council), and the Library Council of New South Wales and controlled entities (the consolidated entity), which comprises the balance sheet as at 30 June 2007 and the income statement, statement of recognised income and expense and cash flow statement for the year then ended, and a summary of significant accounting policies and other explanatory notes. The consolidated entity comprises the Council and the entities it controlled at the year's end or from time to time during the financial year.

Auditor's Opinion

In my opinion, the financial report:

- presents fairly, in all material respects, the financial position of the Council and the consolidated entity as of 30 June 2007, and of their financial performance and their cash flows for the year then ended in accordance with Australian Accounting Standards (including the Australian Accounting Interpretations)
- is in accordance with section 41B of the *Public Finance and Audit Act 1983* (the PF&A Act) and the Public Finance and Audit Regulation 2005.

Council's Responsibility for the Financial Report

The members of the Council are responsible for the preparation and fair presentation of the financial report in accordance with Australian Accounting Standards (including the Australian Accounting Interpretations) and the PF&A Act. This responsibility includes establishing and maintaining internal control relevant to the preparation and fair presentation of the financial report that is free from material misstatement, whether due to fraud or error; selecting and applying appropriate accounting policies; and making accounting estimates that are reasonable in the circumstances.

Auditor's Responsibility

My responsibility is to express an opinion on the financial report based on my audit. I conducted my audit in accordance with Australian Auditing Standards. These Auditing Standards require that I comply with relevant ethical requirements relating to audit engagements and plan and perform the audit to obtain reasonable assurance whether the financial report is free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial report. The procedures selected depend on the auditor's judgement, including the assessment of the risks of material misstatement of the financial report, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the Council's preparation and fair presentation of the financial report in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of accounting estimates made by the members of the Council, as well as evaluating the overall presentation of the financial report.

I believe that the audit evidence I have obtained is sufficient and appropriate to provide a basis for my audit opinion.

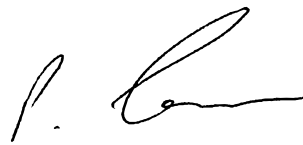
My opinion does *not* provide assurance:

- about the future viability of the Council or Consolidated entity,
- that they have carried out their activities effectively, efficiently and economically, or
- about the effectiveness of their internal controls.

Independence

In conducting this audit, the Audit Office has complied with the independence requirements of the Australian Auditing Standards and other relevant ethical requirements. The PF&A Act further promotes independence by:

- providing that only Parliament, and not the executive government, can remove an Auditor General, and
- mandating the Auditor-General as auditor of public sector agencies but precluding the provision of non-audit services, thus ensuring the Auditor-General and the Audit Office are not compromised in their role by the possibility of losing clients or income.



Peter Carr
Director, Financial Audit Services

17 October 2007
SYDNEY

STATEMENT IN ACCORDANCE WITH SECTION 41C(1C) OF THE PUBLIC FINANCE AND AUDIT ACT, 1983

Pursuant to Section 41C (1C) of the *Public Finance and Audit Act 1983*, and in accordance with a resolution of the members of the Library Council of New South Wales, on recommendation of the Audit and Finance Committee, we declare on behalf of the Library Council of New South Wales that, in our opinion:

- (a) the accompanying financial report has been prepared in accordance with applicable Australian Accounting Standards and other mandatory professional reporting requirements, the requirements of the *Public Finance and Audit Act 1983* and Regulation 2005 and Treasurer's Directions or issued by the Treasurer under section 9(2)(n) of the Act.
- (b) the accompanying financial report exhibits a true and fair view of the financial position and the financial performance of the Library Council as at 30 June 2007 and transactions for the year then ended.
- (c) there are no circumstances which would render any particulars included in the financial report to be misleading or inaccurate.



Mr Robert Thomas
President, Library Council of NSW



Mr Paul Murnane
Deputy President, Library Council of NSW

17 October 2007
SYDNEY

Income statement for the year ended 30 June 2007

	Notes	Consolidated		Parent Entity	
		2007 \$'000	2006 \$'000	2007 \$'000	2006 \$'000
Income					
Sale of goods and services	2 (a)	2,057	1,980	2,057	1,980
Investment income	2 (b)	3,147	2,629	1,988	1,757
Grants and contributions	2 (c)	76,014	74,379	76,148	74,733
Other income	2 (d)	178	349	103	158
Total income		81,396	79,337	80,296	78,628
Less:					
Expenses					
Personnel services expense	3 (a)	28,152	28,105	28,002	27,940
Other expenses	3 (b)	16,577	15,060	15,943	14,730
Depreciation and amortisation	3 (c)	15,822	16,025	15,822	16,025
Grants and subsidies	3 (d)	24,493	24,678	24,493	24,678
Finance costs	3 (e)	9	16	9	16
Total expenses		85,053	83,884	84,269	83,389
Deficit for the year	18	(3,657)	(4,547)	(3,973)	(4,761)

The accompanying notes form part of these financial statements.

Statement of recognised income and expense

for the year ended 30 June 2007

	Notes	Consolidated		Parent Entity	
		2007 \$'000	2006 \$'000	2007 \$'000	2006 \$'000
Total income and expense recognised directly in equity		-	-	-	-
Deficit for the year	18	(3,657)	(4,547)	(3,973)	(4,761)
Total income and expense recognised for the year		(3,657)	(4,547)	(3,973)	(4,761)

The accompanying notes form part of these financial statements.

Balance sheet as at 30 June 2007

	Notes	Consolidated		Parent Entity	
		2007 \$'000	2006 \$'000	2007 \$'000	2006 \$'000
Assets					
Current assets					
Cash and cash equivalents	7	3,748	2,211	3,542	1,666
Trade and other receivables	8	1,684	1,659	2,509	2,124
Inventories	9	232	237	232	237
Financial assets at fair value through profit or loss	10	17,729	16,740	6,269	6,108
Total current assets		23,393	20,847	12,552	10,135
Non-current assets					
Other financial assets	11	327	-	-	-
Property, plant and equipment	12	2,116,308	2,122,585	2,116,308	2,122,585
Intangible assets	13	-	17	-	17
Total non-current assets		2,116,635	2,122,602	2,116,308	2,122,602
Total assets		2,140,028	2,143,449	2,128,860	2,132,737
Liabilities					
Current liabilities					
Trade and other payables	15	7,077	6,717	6,734	6,514
Borrowings	16	42	124	42	124
Total current liabilities		7,119	6,841	6,776	6,638
Non-current liabilities					
Borrowings	17	-	42	-	42
Total non-current liabilities		-	42	-	42
Total liabilities		7,119	6,883	6,776	6,680
Net assets		2,132,909	2,136,566	2,122,084	2,126,057
Equity					
Reserves	18	518,927	518,927	518,927	518,927
Accumulated funds	18	1,613,982	1,617,639	1,603,157	1,607,130
Total equity		2,132,909	2,136,566	2,122,084	2,126,057

The accompanying notes form part of these financial statements.

Cash flow statement for the year ended 30 June 2007

	Notes	Consolidated		Parent Entity	
		2007 \$'000	2006 \$'000	2007 \$'000	2006 \$'000
Cash flows from operating activities					
Payments					
Personnel services		27,933	26,036	27,761	25,910
Grants and subsidies		24,493	24,678	24,493	24,678
Finance costs		9	16	9	16
Other		17,162	17,648	14,448	14,963
Total payments		69,597	68,378	66,711	65,567
Receipts					
Sale of goods and services		1,987	2,195	1,987	2,195
Cash flows from government		69,695	69,156	69,695	69,156
Interest received		3,132	2,183	1,975	1,580
Other		7,795	6,089	5,347	3,214
Total receipts		82,609	79,623	79,004	76,145
Net cash flows from operating activities	21	13,012	11,245	12,293	10,578
Cash flows from investing activities					
Proceeds from sale of investments		425	365	355	285
Proceeds from sale of property, plant and equipment		1	18	1	18
Purchases of property, plant and equipment, collection assets and intangibles	12, 13	(10,032)	(10,643)	(10,032)	(10,643)
Purchases of investments	10	(1,745)	(1,031)	(617)	(443)
Net cash flows from investing activities		(11,351)	(11,291)	(10,293)	(10,783)
Cash flows from financing activities					
Repayment of borrowings and advances	17	(124)	(114)	(124)	(114)
Net cash flows from financing activities		(124)	(114)	(124)	(114)
Net increase (decrease) in cash and cash equivalents		1,537	(160)	1,876	(319)
Cash and cash equivalents at beginning of financial year		2,211	2,371	1,666	1,985
Cash and cash equivalents at end of financial year	7	3,748	2,211	3,542	1,666

The accompanying notes form part of these financial statements.

Notes to the financial statements

for the year ended 30 June 2007

1 Summary of significant accounting policies

(a) Reporting entity

The Library Council of New South Wales (Library Council), as a reporting entity, comprises the State Library of New South Wales (the parent entity) and its controlled entity, the State Library of New South Wales Foundation.

The State Library of New South Wales Foundation's charter ensures monetary support for the development of the Australian cultural heritage collections of the Library Council.

In the process of preparing the consolidated financial report for the Library Council, all inter-entity transactions and balances have been eliminated.

The Library Council is classified as a not-for-profit organisation. The reporting entity is consolidated as part of the NSW Total State Sector Accounts.

The consolidated financial report has been authorised for issue by the Library Council on 17 October 2007.

(b) Basis of preparation

The Library Council's financial report is a general purpose financial report which has been prepared in accordance with:

- applicable Australian Accounting Standards which include Australian equivalents to International Financial Reporting Standards (AEIFRS) and interpretations;
- other authoritative pronouncements of the Australian Accounting Standards Board; and
- the requirements of the Public Finance and Audit Act, 1983 and Regulation.

Property, plant and equipment and collection assets and financial assets "at fair value through profit or loss" are measured at fair value. Other financial report items are prepared on an accrual basis and prepared in accordance with the historical cost convention.

Judgements, key assumptions and estimations management have made are disclosed in the relevant notes to the financial report.

All amounts are rounded to the nearest one thousand dollars and are expressed in Australian currency.

(c) Comparative information

Comparative amounts are disclosed from year to year to ensure that consistency of presentation is maintained.

(d) Income tax

The Library Council is exempt from income tax.

(e) Statement of compliance

The consolidated financial report complies with Australian Accounting Standards, which include AEIFRS. The parent entity financial report also complies with Australian Accounting Standards.

(f) Changes in presentation

The previous financial report was prepared in accordance with the Financial Reporting Code for Budget Dependent General Government Sector Agencies. The Library Council is no longer required to do so and comparative amounts have been amended where required.

Notes to the financial statements

for the year ended 30 June 2007

(g) Income recognition

Income is measured at the fair value of the consideration or contribution received or receivable. Additional comments regarding the accounting policies for the recognition of income are discussed below.

(i) Sale of goods

Revenue from the sale of goods is recognised as revenue when the Library Council transfers the significant risks and rewards of ownership of the assets.

(ii) Rendering of services

Revenue is recognised when the service is provided or by reference to the stage of completion.

(iii) Investment income

Interest revenue is recognised using the effective interest method as set out in AASB 139 Financial Instruments: Recognition and Measurement. Rental revenue is recognised in accordance with AASB 117 Leases on a straight-line basis over the lease term. Royalty revenue is recognised in accordance with AASB 118 Revenue on an accrual basis in accordance with the substance of the relevant agreement. Imputation credits on investment income are recognised as revenue when received from the Australian Taxation Office.

(iv) Grants and contributions

Grants and contributions, including donations and government grants, are generally recognised as income when the Library Council obtains control over the assets comprising the grants and contributions. Control over grants and contributions is normally obtained upon the receipt of cash.

Included for the first time are grants provided by the Department of Arts, Sport and Recreation (DASR). In previous years, this funding was provided direct from NSW Treasury in the form of a parliamentary appropriation.

(h) Personnel services expense and other payables

(i) Personnel services arrangements

The Library Council and the Department of Arts, Sport and Recreation (DASR) entered into a Memorandum of Understanding (MOU) effective from 1 July 2006 which sets out the arrangements for employment and payment of staff working at the Library Council who are considered to be employees of DASR. All payments to employees and related obligations are done in the DASR name and Australian Business Number (ABN) and are classified as "Personnel Services Expense" in the financial report.

(ii) Salaries and wages, annual leave, sick leave and on-costs

Based on the MOU with DASR, liabilities for personnel services are stated as liabilities to the service provider, DASR. Salaries and wages (including non-monetary benefits), annual leave and paid sick leave that fall due wholly within 12 months of the reporting date are recognised and measured in respect of employees' services up to the reporting date at undiscounted amounts based on the amounts expected to be paid when the liabilities are settled.

If applicable, long term annual leave that is not expected to be taken within 12 months is measured at present value in accordance with AASB 119 Employee Benefits. Market yields on government bonds are used to discount long term annual leave.

Unused non-vesting sick leave does not give rise to a liability as it is not considered probable that sick leave taken in the future will be greater than the benefits accrued in the future.

Notes to the financial statements

for the year ended 30 June 2007

The outstanding amounts of payroll tax, workers' compensation insurance premiums and fringe benefits tax, which are consequential to the provision of personnel services by DASR, are recognised as liabilities and expenses where the personnel services to which they relate have been recognised.

(iii) Long service leave and superannuation

In the financial report of DASR, long service leave is calculated in accordance with AASB 119 Employee Benefits for employees with five or more years of service, using current rates of pay. It is measured using an actuarial assessment with reference to the Government bond rate to arrive at the reported value and a current liability. The Library reports the equivalent expense and liability in its financial statements to reflect this provision of personnel services.

The superannuation expense for the financial year is determined by using the formulae specified in AASB 119 Employee Benefits. The expense for certain superannuation schemes (i.e., Basic Benefit and First State Super) is calculated as a percentage of the equivalent of employees' salary. For other superannuation schemes (i.e., State Superannuation Scheme and State Authorities Superannuation Scheme), the expense is calculated as a multiple of the equivalent of employees' superannuation contributions.

(i) Finance costs

Finance costs are recognised as expenses in the period in which they are incurred in accordance with Treasury's mandate to general government sector agencies.

(j) Insurance

The Library Council's insurance activities are conducted through the NSW Treasury Managed Fund Scheme of self insurance for Government agencies. The expense (premium) is determined by the fund manager based on past experience.

(k) Accounting for the Goods and Services Tax (GST)

Revenues, expenses and assets are recognised net of the amount of GST, except where:

- (i) the amount of GST incurred by the Library Council as a purchaser that is not recoverable from the Australian Taxation Office is recognised as part of the cost of acquisition of an asset or as part of an item of expense.
- (ii) receivables and payables are stated with the amount of GST included.
- (iii) the net amount of GST recoverable from the Australian Taxation Office is included as a current asset in the Balance Sheet.

(l) Acquisitions of assets

The cost method of accounting is used for the initial recording of all acquisitions of assets controlled by the Library Council. Cost is the amount of cash or cash equivalents paid or the fair value of the other consideration given to acquire the asset at the time of its acquisition or construction or, where applicable, the amount attributed to that asset when initially recognised in accordance with the specific requirements of other Australian Accounting Standards.

Assets acquired at no cost, or for nominal consideration, are initially recognised as assets and revenues at their fair value at the date of acquisition.

Fair value is the amount for which an asset could be exchanged between knowledgeable, willing parties in an arm's length transaction.

Where payment for an item is deferred beyond normal credit terms, its cost is the cash price equivalent, i.e., the deferred payment amount is effectively discounted at an asset specific rate.

Notes to the financial statements

for the year ended 30 June 2007

The personnel services directly involved in the preservation and conservation of original materials, such that they become available and ready for use by the Library, are capitalised as part of collection assets and are being depreciated in accordance with the Library's depreciation policy.

(m) Capitalisation thresholds

Property, plant and equipment and intangible assets costing \$5,000 and above individually, or forming part of a network costing more than \$5,000, are capitalised.

(n) Revaluation of property, plant and equipment

Physical non-current assets are valued in accordance with the "Valuation of Physical Non-Current Assets at Fair Value" (TPP 07-01). This policy adopts fair value in accordance with AASB 116 Property, Plant and Equipment and AASB 140 Investment Property.

Property, plant and equipment is measured on an existing use basis, where there are no feasible alternative uses in the existing natural, legal, financial and socio-political environment. However, in the limited circumstances where there are feasible alternative uses, assets are valued at their highest and best use.

Fair value of property, plant and equipment is determined based on the best available market evidence, including current market selling prices for the same or similar assets. Where there is no available market evidence, the asset's fair value is measured as its market buying price, the best indicator of which is depreciated replacement cost.

Collection assets are valued on a deprival basis as a surrogate for fair value (i.e., using current market buying price where the asset can be replaced and current market selling price when the asset cannot be replaced).

Each class of property, plant and equipment is revalued at least every five years and with sufficient regularity to ensure that the carrying amount of each asset in the asset class does not differ materially from its fair value at reporting date. As a result of the size and nature of the Library Council's assets, this revaluation is conducted over a five year period. The last revaluations were completed as at 30 June 2005 for Land and Buildings and for Collection assets and were based on independent assessments.

Non-specialised assets with short useful lives are measured at depreciated historical cost as a surrogate for fair value.

When revaluing non-current assets by reference to current prices for assets newer than those being revalued (adjusted to reflect the present condition of the assets), the gross amounts and the related accumulated depreciation amounts are separately restated.

For other assets, any balances of accumulated depreciation existing at the revaluation date in respect of those assets are credited to the asset accounts to which they relate. The net asset accounts are then increased or decreased by the revaluation increments or decrements.

Revaluation increments are credited directly to the asset revaluation reserve, except that, to the extent that an increment reverses a revaluation decrement in respect of that class of asset previously recognised as an expense in the surplus / deficit, the increment is recognised immediately as revenue in the surplus / deficit.

Revaluation decrements are recognised immediately as expenses in the surplus / deficit except that, to the extent that a credit balance exists in the asset revaluation reserve in respect of the same class of assets, they are debited directly to the asset revaluation reserve.

As a not-for-profit entity, revaluation increments and decrements are offset against one another within a class of non-current assets, but not otherwise.

Notes to the financial statements

for the year ended 30 June 2007

Where an asset that has previously been revalued is disposed of, any balance remaining in the asset revaluation reserve in respect of that asset is transferred to accumulated funds.

(o) Impairment of assets

As a not-for-profit entity with no cash generating units, the Library Council is effectively exempted from AASB 136 Impairment of Assets and impairment testing. This is because AASB 136 modifies the recoverable amount test to the higher of fair value less costs to sell and depreciated replacement cost. This means that, for an asset already measured at fair value, impairment can only arise if selling costs are material. Selling costs are regarded as immaterial.

(p) Assets not able to be reliably measured

The Library Council holds certain assets that have not been recognised in the Balance Sheet because they cannot be reliably valued. These assets comprise 9,779 hours of original oral history and sound recordings on reel to reel and cassette tapes, accompanied by transcriptions and logs, covering all aspects of life in NSW.

(q) Depreciation of property, plant and equipment

- (i) Except for certain heritage assets, depreciation is provided for on a straight-line basis for all depreciable assets so as to write off the depreciable amount of each asset as it is consumed over its useful life to the Library Council. Useful lives, residual values and depreciation rates are reviewed on an annual basis.
- (ii) All material separately identifiable component assets are depreciated over their shorter useful lives.

The following estimated useful lives are used in the calculation of depreciation:

Buildings	60 years
Plant and equipment	7 years
Computer equipment	4 years
Collection assets	see below

- (iii) Collection assets are depreciated under both the double declining balance (DDB) and straight line bases according to the following major asset groupings:

Monographs, bound serials, microfilm and microfiche	60 years DDB
Multicultural materials	3 years straight line
Audio visual / electronic resources	7 years straight line

The use of DDB for monographs, bound serials, microfilm reels and microfiche is based on studies showing that usage is highest when an item is newly acquired and decreases over time, more rapidly in the earlier years than in the later, but never reaches the point of having no information value.

Even if rarely used there is utility in being able to refer to an historical item for a piece of information missing from other sources, or to use a particular item as part of a longitudinal survey or contextual data. Items in this asset group have a particularly long service life and DDB reflects their pattern of use over their useful life.

The straight line depreciation method is for collection asset groups with much shorter service lives. Multicultural materials have continuing high levels of usage which impact service life and audio visual / electronic resources can incur, in addition to regular wear and tear, technical obsolescence. In both these two asset groups usage is more evenly distributed across their service life.

- (iv) Land is not a depreciable asset. Certain heritage assets have an extremely long useful life, including original art works and collections and heritage buildings. Depreciation for these items cannot be reliably measured and, in these cases, depreciation is not recognised. The decision not to recognise depreciation for these assets is reviewed annually.

Notes to the financial statements

for the year ended 30 June 2007

(r) Maintenance

The costs of day-to-day servicing or maintenance are charged as expenses as incurred, except where they relate to the replacement of a part or component of an asset, in which case the costs are capitalised and depreciated.

(s) Leased assets

A distinction is made between finance leases, in which there is an effective transfer from the lessor to the lessee of substantially all the risks and benefits incidental to ownership of the leased assets, and operating leases, under which the lessor effectively retains all such risks and benefits.

Where a non-current asset is acquired by means of a finance lease, the asset is recognised at its fair value at commencement of the lease term. The corresponding liability is established at the same amount. Lease payments are allocated between the principal component and the interest expense.

Operating lease payments are charged to the Income Statement in the periods in which they are incurred.

(t) Intangible assets

The Library Council recognises intangible assets only if it is probable that future economic benefits will flow and the cost of the asset can be measured reliably. Intangible assets are measured initially at cost. Where an asset is acquired at no or nominal cost, the cost is its fair value at the date of acquisition.

(u) Loans and receivables

Loans and receivables are non-derivative financial assets with fixed or determinable payments that are not quoted in an active market. These financial assets are recognised initially at fair value, usually based on the transaction cost or face value. Subsequent measurement is at amortised cost using the effective interest method, less an allowance for any impairment of receivables. Any changes are accounted for in the Income Statement when impaired, derecognised or through the amortisation process. Short term receivables with no stated interest rates are measured at the original invoice amount where the effect of discounting is immaterial.

(v) Inventories

Inventories are held for sale and are stated at the lower of cost and net realisable value. Cost is calculated using the weighted average cost method.

(w) Financial assets and liabilities

Financial instruments give rise to positions that are a financial asset of either the Library or its counterparty and a financial liability (or equity instrument) of the other party. For the Library these include investments, receivables and payables.

In accordance with AASB132 Financial Instruments: Disclosure and Presentation, the information is disclosed in Note 23 in respect of the credit risk and interest rate risk of financial instruments. All such amounts are carried in the accounts at fair value unless otherwise stated. The specific accounting policy in respect of each class of such financial instruments is stated below.

(i) Financial assets at fair value through profit or loss

Financial assets are initially recognised at fair value. The Library determines the classification of its financial assets after initial recognition when allowed and appropriate evaluations will be undertaken each financial year. The Library has classified the investments at fair value through profit or loss. Gains or losses emanating from mark to market on these assets are recognised in the Income Statement. Financial assets are units in TCorp Hour Glass investment facilities.

Notes to the financial statements

for the year ended 30 June 2007

The Library ensures that these assets are managed through periodical performance evaluation on a fair value basis. The management of these investments is in accordance with the Library's investment strategy as discussed at the Audit and Finance Committee meetings.

(ii) **Financial instruments at cost**

Receivables and payables are non derivative financial instruments with fixed or determinable payments that are not quoted in an active market. These instruments are recorded at cost.

(x) Other financial assets

Other financial assets acquired at no cost are initially recognised at their fair value at the date of acquisition. Fair value is the amount for which an asset could be exchanged between knowledgeable, willing parties in an arm's length transaction.

(y) Other assets

Other assets are recognised on a cost basis.

(z) Equity transfers

There have been no transfers of net assets between the Library Council and other agencies.

(aa) Payables

These amounts represent liabilities for goods and services provided to the Library Council and other amounts, including interest. Payables are recognised initially at fair value, usually based on the transaction cost or face value. Short term payables with no stated interest rate are measured at the original invoice amount where the effect of discounting is immaterial.

(ab) Borrowings

Loans are not held for trading and are recognised at amortised cost using the effective interest method.

(ac) Adjustments through changes in accounting policy or prior period errors

In the event that there are changes to accounting policies or errors that require prior period adjustments, they will be shown in the Statement of Recognised Income and Expense and detailed in Notes to the Accounts. There are no material prior period errors or changes in accounting policy.

(ad) New accounting standards and interpretation

Certain new accounting standards and interpretations have been published that are not mandatory for 30 June 2007 reporting periods. The following new Accounting Standards and Interpretations have not yet been adopted and are not yet effective:

- AASB 2 Share Based Payment (1 March 2007)
- AASB 7 Financial Instruments: Disclosure (1 January 2007) and AASB 2005-10 Amendments to Australian Accounting Standards (1 January 2007)
- AASB 8 Operating Segments (1 January 2009) and 2007-3 Amendments to Australian Accounting Standards from AASB 8 (1 January 2009)
- AASB 101 Presentation of Financial Statements (1 January 2007)
- AASB 123 Borrowing Costs (1 January 2009) and 2007-6 Amendments to Australian Accounting Standards arising from AASB 123 (1 January 2009)
- AASB 1049 Financial Reporting of General Government Sectors by Governments (1 July 2008)

Notes to the financial statements

for the year ended 30 June 2007

- 2007-4 Amendments to Australian Accounting Standards arising from ED 151 and Other Amendments (1 July 2007)
- 2007-5 Amendments to Australian Accounting Standard - Inventories Held for Distribution by Not-for-Profit Entities (1 July 2007)
- Interpretation 4 Determining whether an Arrangement contains a Lease (1 January 2008)
- Interpretation 10 Interim Financial Reporting and Impairment (1 November 2006)
- Interpretation 11 Group and Treasury Share Transactions (1 March 2007) and AASB 2007-1 Amendments to Australian Accounting Standards arising from AASB Interpretation 11 (1 March 2007)
- Interpretation 12 Service Concession Arrangements (1 January 2008) and AASB 2007-2 Amendments to Australian Accounting Standards arising from AASB Interpretation 12 (1 January 2008)
- Interpretation 129 Service Concession Arrangements: Disclosures (1 January 2008)

It is considered that the impact of these new Standards and Interpretations in future periods will have no material impact on the financial report of the Library.

Notes to and forming part of the financial statements for the year ended 30 June 2007

	Consolidated		Parent Entity	
	2007 \$'000	2006 \$'000	2007 \$'000	2006 \$'000
2 Income				
(a) Sale of goods and services				
Sale of goods				
Library Shop sales	508	538	508	538
Other sales	801	549	801	549
Rendering of services				
Fees	574	577	574	577
Admissions	136	130	136	130
Subscriptions	38	186	38	186
	2,057	1,980	2,057	1,980
(b) Investment income				
Interest and unit distribution	2,500	1,530	1,341	931
Rent	577	598	577	598
Royalties	70	60	70	60
Gain on revaluation of financial instruments at fair value through profit or loss	-	440	-	167
Gain on disposal of investments	-	1	-	1
	3,147	2,629	1,988	1,757
(c) Grants and contributions				
Government contributions				
Grants for operating activities	56,780	57,108	56,780	57,108
Grants for capital activities	12,915	11,285	12,915	11,285
	69,695	68,393	69,695	68,393
Employment grants				
Superannuation	1,505	1,472	1,505	1,472
Long service leave	1,412	1,200	1,412	1,200
Payroll tax	90	88	90	88
	3,007	2,760	3,007	2,760
Total grants from Department of Arts, Sport and Recreation	72,702	71,153	72,702	71,153
Other grants and contributions				
Blake Dawson Waldron	51	51	-	-
Capital Campaign - atmitchell.com project	1,286	1,096	-	-
Law Society of NSW Public Purpose Fund	700	624	700	624
Nelson Meers Foundation	275	226	-	-
NESTLE Australia Ltd	-	347	-	347
NSW Department of Health	99	139	99	139
NSW Premiers' Department	-	30	-	30
Donation of shares in private company	327	-	-	-
Other donations and grants	574	713	95	180
Contribution from State Library of NSW Foundation	-	-	2,552	2,260
	3,312	3,226	3,446	3,580
Total grants and contributions	76,014	74,379	76,148	74,733

Notes to and forming part of the financial statements for the year ended 30 June 2007

	Consolidated		Parent Entity	
	2007 \$'000	2006 \$'000	2007 \$'000	2006 \$'000
(d) Other income				
Franking credit refund	47	239	32	103
Member subscriptions	60	55	-	-
Other	71	55	71	55
	178	349	103	158

3 Expenses

(a) Personnel services expense				
Salaries and wages (including recreation leave)	22,138	21,958	21,988	21,793
Superannuation - defined benefit plans	1,505	1,472	1,505	1,472
Superannuation - defined contribution plans	1,180	1,140	1,180	1,140
Long service leave	1,412	1,200	1,412	1,200
Workers' compensation insurance	246	633	246	633
Payroll tax on superannuation	90	88	90	88
Other payroll tax and fringe benefits tax	1,581	1,614	1,581	1,614
	28,152	28,105	28,002	27,940

Personnel services expense of \$1.7 million has been capitalised as part of Collection Assets during the year (2006: \$1.9 million). Personnel services expense of \$0.2 million has been reclassified to Grants and Subsidies (2006: \$0.4 million)

(b) Other expenses				
Advertising and promotions	150	251	123	233
Auditor's remuneration - audit of the financial reports	78	72	62	59
Cleaning	532	570	532	570
Computer software and licences	821	97	821	97
Cost of sales	258	275	258	275
Courier, freight and postage	203	279	198	272
Electricity	638	642	638	642
Exhibitions	259	265	259	265
Fees - contractors/projects	2,265	1,725	2,265	1,725
Fees - contractors/temps	1,279	1,623	1,114	1,459
Fees - general	1,225	1,322	1,166	1,292
Information retrieval	192	285	192	285
Insurance	927	985	927	985
Loss on revaluation of financial instruments at fair value through profit or loss	328	-	98	-
Maintenance and repairs	2,155	1,924	2,144	1,924
Offsite storage costs	1,271	888	1,271	888
Operating lease and rental expenses	248	527	248	527
Printing	741	1,218	691	1,196
Purchases - multicultural co-operative	651	492	651	492
Staff development	308	254	308	254
Stationary and consumables	252	351	252	351
Subscriptions	796	40	794	39
Telephone and other telecommunication costs	383	426	383	426
Travel and accommodation	176	270	172	258
Sundry expenses	441	279	376	216
	16,577	15,060	15,943	14,730

Notes to and forming part of the financial statements for the year ended 30 June 2007

	Consolidated		Parent Entity	
	2007 \$'000	2006 \$'000	2007 \$'000	2006 \$'000
Reconciliation of total maintenance				
Maintenance as per above	2,155	1,924	2,144	1,924
Maintenance included in personnel services expense - Note 3 (a)	724	778	724	778
Total maintenance included in Notes 3 (a) and 3 (b)	2,879	2,702	2,868	2,702
(c) Depreciation and amortisation				
Depreciation				
Computer equipment	429	289	429	289
Plant and equipment	540	278	540	278
Library information technology system	14	16	14	16
Collections	9,658	9,844	9,658	9,844
Buildings	5,181	5,595	5,181	5,595
	15,822	16,022	15,822	16,022
Amortisation				
Software	-	3	-	3
	-	3	-	3
Total depreciation and amortisation	15,822	16,025	15,822	16,025
(d) Grants and subsidies				
Public library subsidies	12,526	12,445	12,526	12,445
Disability and geographic adjustment grants	6,162	6,131	6,162	6,131
Library development grants	3,020	3,422	3,020	3,422
NSW.net service	1,852	1,812	1,852	1,812
Co-operative and state wide projects	505	441	505	441
Services to public libraries	284	281	284	281
Vision Australia grant	144	146	144	146
	24,493	24,678	24,493	24,678
The grants and subsidies paid provide benefits to public libraries throughout NSW and include the NSW.net service enabling internet connections and access to online databases.				
(e) Finance costs				
Interest on SEDA loan	9	16	9	16
	9	16	9	16

4 The State Library of New South Wales Foundation

At 30 June 2007 the Foundation had \$10.8 million in net assets (2006: \$10.5 million). During the year the Foundation made a total contribution of \$2.552 million to the Library Council (2006: \$2.260 million).

5 Charitable fundraising

No fundraising appeals, as defined by the Charitable Fundraising Act 1991 and Charitable Fundraising Regulations 2003, have been conducted by the Library. The Library's controlled entity (the Foundation) did conduct fundraising appeals and these have been disclosed in the Foundation's financial report.

Notes to and forming part of the financial statements for the year ended 30 June 2007

	Consolidated		Parent Entity	
	2007 \$'000	2006 \$'000	2007 \$'000	2006 \$'000
6 Conditions of contributions				
The balance of conditional contributions received during the year that were not spent at the end of year amounted to \$0.2 million (2006: \$0.2 million). This amount has been carried forward into 2007/08 in the cash and other financial asset balances at the end of the year.				
7 Cash and cash equivalents				
Cash at bank and on hand	255	181	160	136
Short term deposits	3,493	2,030	3,382	1,530
	3,748	2,211	3,542	1,666
For the purposes of the Cash Flow Statement, cash and cash equivalents includes cash on hand, cash at bank and short term deposits.				
The Library has a tape negotiation authority of \$12 million (2006: \$12 million). This facility authorises the bank to debit the Library's operating account to the above limit when processing vendor payments.				
8 Trade and other receivables				
Sale of goods and services	233	156	233	156
Less: Allowance for impairment	(8)	(1)	(8)	(1)
Other debtors - accrued interest	32	17	29	16
LSL from Department of Arts, Sport and Recreation	24	-	24	-
State Library of New South Wales Foundation	-	-	847	507
Prepayments	386	950	386	950
GST recoverable from Australian Taxation Office	1,017	537	998	496
	1,684	1,659	2,509	2,124
9 Inventories				
Held for resale finished goods (Library Shop) - at cost	232	237	232	237
	232	237	232	237
10 Financial assets at fair value through profit or loss				
TCorp Hour Glass Medium Term Growth facilities	17,729	16,740	6,269	6,108
	17,729	16,740	6,269	6,108
Reconciliation for financial assets				
Carrying amount at the start of the year	16,740	15,633	6,108	5,782
Additions	1,745	1,031	617	443
Disposals	(428)	(364)	(358)	(284)
Gains / (losses) on revaluation	(328)	440	(98)	167
Carrying amount at the end of the year	17,729	16,740	6,269	6,108
11 Other financial assets				
Equity shares	327	-	-	-
	327	-	-	-

Notes to and forming part of the financial statements for the year ended 30 June 2007

	Consolidated		Parent Entity	
	2007 \$'000	2006 \$'000	2007 \$'000	2006 \$'000
12 Property, plant and equipment				
(a) Land and buildings				
Land				
At fair value	62,000	62,000	62,000	62,000
Carrying amount at fair value	62,000	62,000	62,000	62,000
Buildings				
At gross carrying amount	205,691	205,607	205,691	205,607
Less accumulated depreciation	(34,820)	(29,639)	(34,820)	(29,639)
Carrying amount at fair value	170,871	175,968	170,871	175,968
Total land and buildings	232,871	237,968	232,871	237,968
(b) Plant and equipment				
Computer equipment				
At gross carrying amount	2,903	2,467	2,903	2,467
Less accumulated depreciation	(1,237)	(957)	(1,237)	(957)
Carrying amount at fair value	1,666	1,510	1,666	1,510
Library IT systems				
At gross carrying amount	543	895	543	895
Less accumulated depreciation	(543)	(881)	(543)	(881)
Carrying amount at fair value	-	14	-	14
Plant and equipment				
At gross carrying amount	4,720	4,219	4,720	4,219
Less accumulated depreciation	(1,545)	(1,013)	(1,545)	(1,013)
Carrying amount at fair value	3,175	3,206	3,175	3,206
Total plant and equipment	4,841	4,730	4,841	4,730
(c) Library collection				
At gross carrying amount	1,896,327	1,889,731	1,896,327	1,889,731
Less accumulated depreciation	(19,502)	(9,844)	(19,502)	(9,844)
Carrying amount at fair value	1,876,825	1,879,887	1,876,825	1,879,887
(d) Work in progress	1,771	-	1,771	-
Total property, plant and equipment	2,116,308	2,122,585	2,116,308	2,122,585

The land and buildings and the library collection were last revalued as at 30 June 2005 by independent valuers. The carrying amount of each class of asset does not differ materially from its fair value as at 30 June 2007.

Notes to and forming part of the financial statements for the year ended 30 June 2007

12 (e) Reconciliation of property, plant & equipment and collection assets

2007 Consolidated (including parent at same values)

Reconciliations of the carrying amounts of each class of property, plant and equipment and collection assets at the beginning and end of the current financial year are set out below.

2007	Land	Building	Computing Equipment	Plant & Equipment	Library Collection	Work in Progress	Total
At Fair Value	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000
Net carrying amount at start of year	62,000	175,968	1,524	3,206	1,879,887	-	2,122,585
Additions	-	84	585	530	7,062	1,771	10,032
Adjustments	-	-	-	-	(466)	-	(466)
Disposals - book value	-	-	(502)	(28)	-	-	(530)
Disposals - accumulated depreciation	-	-	502	7	-	-	509
Depreciation charge	-	(5,181)	(443)	(540)	(9,658)	-	(15,822)
Net carrying amount at close of year	62,000	170,871	1,666	3,175	1,876,825	1,771	2,116,308

2006 Consolidated (including parent at same values)

Reconciliations of the carrying amounts of each class of property, plant and equipment and collection assets at the beginning and end of the previous financial year are set out below.

2006	Land	Building	Computing Equipment	Plant & Equipment	Library Collection	Work in Progress	Total
At Fair Value	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000
Net carrying amount at start of year	62,000	181,563	678	931	1,882,848	-	2,128,020
Additions	-	-	1,151	2,589	6,883	-	10,623
Disposals - book value	-	-	(860)	(191)	-	-	(1,051)
Disposals - accumulated depreciation	-	-	860	155	-	-	1,015
Depreciation charge	-	(5,595)	(305)	(278)	(9,844)	-	(16,022)
Net carrying amount at close of year	62,000	175,968	1,524	3,206	1,879,887	-	2,122,585

Computing equipment includes Library IT System which was previously shown separately.

Notes to and forming part of the financial statements for the year ended 30 June 2007

	Consolidated		Parent Entity	
	2007 \$'000	2006 \$'000	2007 \$'000	2006 \$'000
13 Intangible assets				
Software				
At gross carrying amount	-	20	-	20
Less accumulated amortisation	-	(3)	-	(3)
Carrying amount at fair value	-	17	-	17
Reconciliation of intangible assets				
Net carrying amount at the start of the year	17	-	17	-
Additions	-	20	-	20
Amortisation	-	(3)	-	(3)
Disposal	(17)		(17)	
Net carrying amount at the end of the year	-	17	-	17
14 Restricted assets				
The Library Council has assets valued at \$11.7 million received from bequests and funds. They are under different levels of restriction according to the conditions stipulated in the bequest and fund documents. These assets have been invested with TCorp Hour Glass investment facilities. In addition, as at 30 June 2007, the Library had \$0.2 million in cash and other financial assets of unexpended conditional grants and contributions which were received during 2006/07.				
15 Trade and other payables				
Trade payables	2,631	2,648	2,324	2,603
Accrued payables	960	519	917	307
Personnel services and on-costs	3,183	3,435	3,183	3,435
Income received in advance	217	33	117	33
State Library of New South Wales Foundation	-	-	107	54
Reid Charitable Trust	86	82	86	82
	7,077	6,717	6,734	6,514
Reconciliation of personnel services and related on-costs				
Recreation leave and on-costs	2,243	2,406	2,243	2,406
Long service leave on-costs	653	670	653	670
Accrued personnel services	168	171	168	171
Accrued payroll tax	119	177	119	177
Accrued fringe benefits tax	-	11	-	11
Total	3,183	3,435	3,183	3,435
16 Borrowings - current				
Treasury advance repayable	42	124	42	124
	42	124	42	124
17 Borrowings - non-current				
Treasury advance repayable	-	42	-	42
	-	42	-	42
Repayment of borrowings				
Not later than one year	42	124	42	124
Between one and five years	-	42	-	42
Later than five years	-	-	-	-
Total borrowings at face value	42	166	42	166

This unsecured loan relates to the Sustainable Energy Development Authority (SEDA) and carries an interest rate of 6.42%.

Notes to and forming part of the financial statements for the year ended 30 June 2007

18 Changes in equity

Consolidated	Accumulated Funds		Asset Revaluation Reserves		Total Equity	
	2007 \$'000	2006 \$'000	2007 \$'000	2006 \$'000	2007 \$'000	2006 \$'000
Balance at the beginning of the financial year	1,617,639	1,622,015	518,927	519,098	2,136,566	2,141,113
Deficit for the year	(3,657)	(4,547)	-	-	(3,657)	(4,547)
AASB 139 first time adoption: Asset revaluation reserve balance transferred to accumulated funds	-	171	-	(171)	-	-
Total changes in other equity	(3,657)	(4,376)	-	(171)	(3,657)	(4,547)
Balance at the end of the financial year	1,613,982	1,617,639	518,927	518,927	2,132,909	2,136,566

Parent	Accumulated Funds		Asset Revaluation Reserves		Total Equity	
	2007 \$'000	2006 \$'000	2007 \$'000	2006 \$'000	2007 \$'000	2006 \$'000
Balance at the beginning of the financial year	1,607,130	1,611,720	518,927	519,098	2,126,057	2,130,818
Deficit for the year	(3,973)	(4,761)	-	-	(3,973)	(4,761)
AASB 139 first time adoption: Asset revaluation reserve balance transferred to accumulated funds	-	171	-	(171)	-	-
Total changes in other equity	(3,973)	(4,590)	-	(171)	(3,973)	(4,761)
Balance at the end of the financial year	1,603,157	1,607,130	518,927	518,927	2,122,084	2,126,057

Notes to and forming part of the financial statements for the year ended 30 June 2007

	Consolidated		Parent Entity	
	2007 \$'000	2006 \$'000	2007 \$'000	2006 \$'000
19 Commitments for expenditure				
(a) Capital commitments				
Aggregate capital expenditure for the acquisition of general capital items contracted for at balance date and not provided for:				
Not later than one year	2,085	618	2,085	618
Total (including GST)	2,085	618	2,085	618
(b) Other expenditure commitments				
Aggregate other expenditure for the acquisition of offsite storage and other general items contracted for at balance date and not provided for:				
Not later than one year	5,180	2,838	4,493	2,838
Later than one year and not later than 5 years	6,285	6,834	6,285	6,834
Later than 5 years	13,362	14,377	13,362	14,377
Total (including GST)	24,827	24,049	24,140	24,049
(c) Operating lease and rental commitments				
Future non-cancellable operating leases and rentals not provided for and payable:				
Not later than one year	225	565	225	565
Later than one year and not later than 5 years	-	225	-	225
Total (including GST)	225	790	225	790

The operating lease and rental commitments are for the provision of office equipment and related services which will be finalised by 30 November 2007.

Commitments disclosed above include input tax credits of \$2.47 million that are expected to be recoverable from the Australian Taxation Office (2006: \$2.31 million).

20 Contingent assets and liabilities

The Library Council is not aware of any contingent liabilities or contingent assets relevant to its activities as at 30 June 2007.

Notes to and forming part of the financial statements for the year ended 30 June 2007

	Consolidated		Parent Entity	
	2007 \$'000	2006 \$'000	2007 \$'000	2006 \$'000
21 Reconciliation of cash flows from operating activities to deficit for the year				
Net cash flows from operating activities	13,012	11,245	12,293	10,578
Non-cash items	(139)	-	(466)	-
Depreciation	(15,822)	(16,025)	(15,822)	(16,025)
Losses on disposal of non-current assets	(23)	(17)	(23)	(17)
(Losses) gains on revaluation of financial instruments	(328)	440	(98)	167
(Increase) decrease in payables	(360)	(654)	(187)	(524)
Decrease in provisions	-	-	360	40
(Decrease) increase in receivables	25	456	(8)	1,012
(Decrease) in intangibles	(17)	-	(17)	-
(Decrease) Increase in inventory	(5)	8	(5)	8
Deficit for the year	(3,657)	(4,547)	(3,973)	(4,761)

22 Non-cash financing and investing activities

Non-cash financing and investing activities represented the acceptance of personnel services of \$3.0 million (\$2.8 million in 2006) by NSW Government.

23 Financial instruments

Cash

Cash comprises cash on hand, bank balances and at call deposits. Interest is earned on daily bank balances.

Trade and other receivables

All trade debtors are recognised as amounts receivable at balance date. Collectability of trade debtors is reviewed on an ongoing basis. Debts which are known to be uncollectible are written off. An allowance for impairment is raised when there is objective evidence that amounts due may not be collected. The credit risk is the carrying amount (net of any allowance for impairment). No interest is earned on trade debtors. The carrying amount approximates net fair value. Sales are made on 30 days terms.

TCorp Hour Glass investment facilities

Library Council has investments in TCorp's Hour Glass investment facilities. The investments are represented by a number of units of a managed investment pool, with each particular pool having a different investment horizon and being comprised of a mix of asset classes appropriate to that investment horizon. TCorp appoints and monitors fund managers and establishes and monitors the application of appropriate investment guidelines. Total return on Library Council's investment for the year was 8.1% comprising 10.3% for interest earned and minus 2.2% for decrease in the unit value.

	Consolidated		Parent Entity	
	2007 \$'000	2006 \$'000	2007 \$'000	2006 \$'000
TCorp Medium Term Growth Facility	17,729	16,740	6,269	6,108
	17,729	16,740	6,269	6,108

Notes to and forming part of the financial statements for the year ended 30 June 2007

Authority deposits

At call deposits are placed with TCorp, which has been rated "AAA" by Standard and Poors. These deposits are similar to money market or bank deposits and can be placed "at call" or for a fixed term. The interest rate payable by TCorp is negotiated initially and is fixed for the term of the deposit.

	Consolidated		Parent Entity	
	2007 \$'000	2006 \$'000	2007 \$'000	2006 \$'000
TCorp at call deposits	3,493	2,030	3,382	1,530
Carrying Amount	3,493	2,030	3,382	1,530
TCorp at call deposits	3,493	2,030	3,382	1,530
Fair Value	3,493	2,030	3,382	1,530

The deposits as at 30 June 2007 were earning an average interest rate of 6.2% (2006: 5.7%), while over the year the weighted average interest rate was 6.1% (2006: 5.5%).

Bank overdraft

The Library Council does not have any bank overdraft facilities.

Trade and other payables

The liabilities are recognised for amounts due to be paid in the future for goods and services received, whether or not invoiced. Amounts owing to suppliers (which are unsecured) are settled in accordance with the policy set out in Treasurer's Direction 219.01. If trade terms are not specified, payment is made no later than the end of the month following the month in which an invoice or a statement is received. Treasurer's Direction 219.01 allows the Minister to award interest for late payment. No applications for the payment of interest on late payment were received during the year.

Treasury advances

The Library Council has received an advance of \$0.615 million from NSW Treasury with a term of 7 years and a fixed interest rate of 6.42%. The advance was to enable Library Council to introduce the requirements of the Sustainable Energy Development Authority. Repayment of the Treasury Advance is expected as follows:

	Consolidated		Parent Entity	
	2007 \$'000	2006 \$'000	2007 \$'000	2006 \$'000
Less than one year	42	124	42	124
One to five years	-	42	-	42
	42	166	42	166

The carrying amounts for Treasury advances are not materially different from their fair values.

24 After balance date events

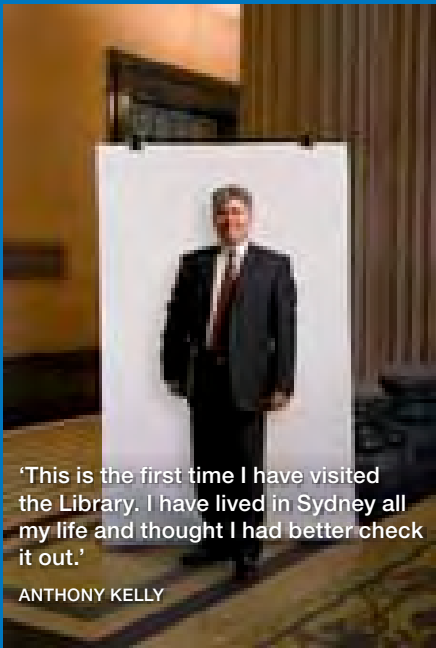
There are no material after balance date events.

END OF AUDITED FINANCIAL STATEMENTS

Budgets

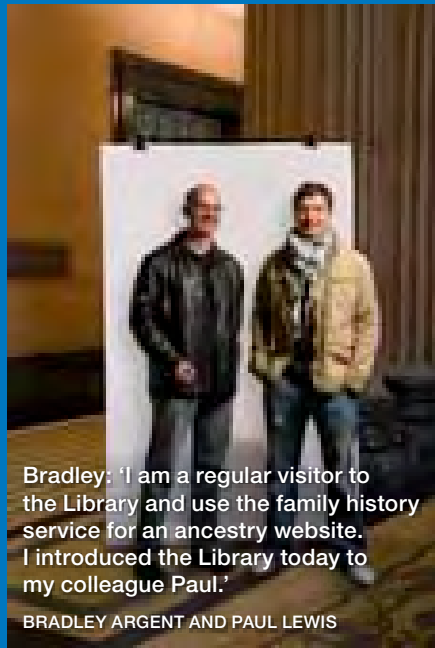
	Consolidated 2007 \$'000	Parent Entity 2007 \$'000
Budgets		
Detailed budget for 2006/07		
Income		
Sale of goods and services	1,914	1,914
Investment income	2,467	1,847
Grants and contributions	75,745	72,695
Other income	10	10
Total income	80,136	76,466
Less:		
Expenses		
Other expenses	42,661	39,141
Depreciation and amortisation expense	16,124	16,124
Grants and subsidies	24,551	24,551
Finance costs	9	9
Total expenses	83,345	79,825
Deficit for the year	(3,209)	(3,359)

	Consolidated 2008 \$'000	Parent Entity 2008 \$'000
Outline budget for 2007/08		
Total income	77,417	74,595
Total expenses	82,990	81,015
Deficit for the year	(5,573)	(6,420)



'This is the first time I have visited the Library. I have lived in Sydney all my life and thought I had better check it out.'

ANTHONY KELLY



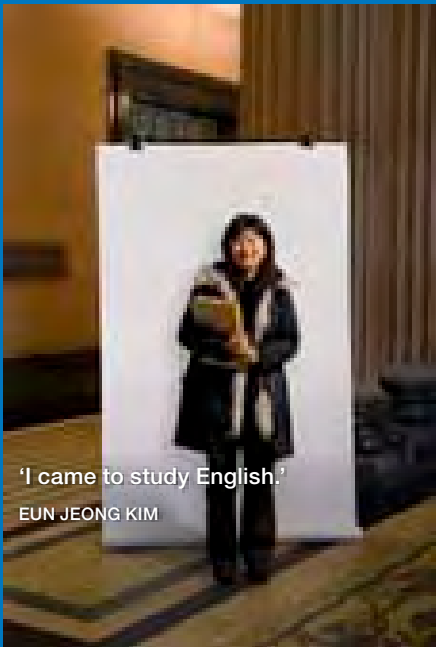
Bradley: 'I am a regular visitor to the Library and use the family history service for an ancestry website. I introduced the Library today to my colleague Paul.'

BRADLEY ARGENT AND PAUL LEWIS



'We are looking for ships' logs to research Margaret's birth.'

ERIC STRAIGHT AND MARGARET JOHNSON



'I came to study English.'

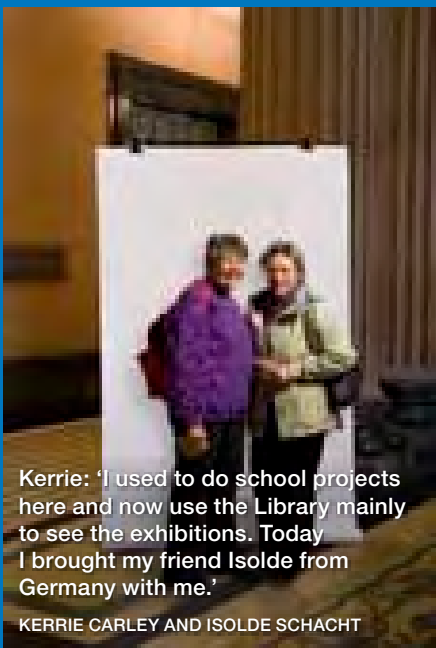
EUN JEONG KIM

*Library visitors were asked:
Why did you come to the library today?
Mitchell Library Vestibule*



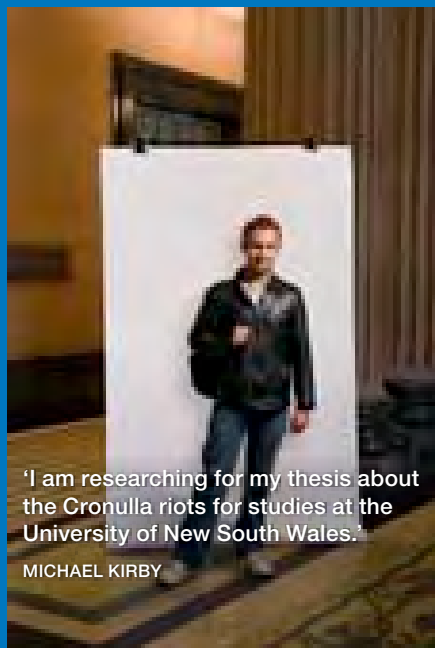
'I am researching for a publication due next year in Britain and am looking today at a beautiful book of watercolours from the Mitchell Library.'

JONATHAN ELSOM



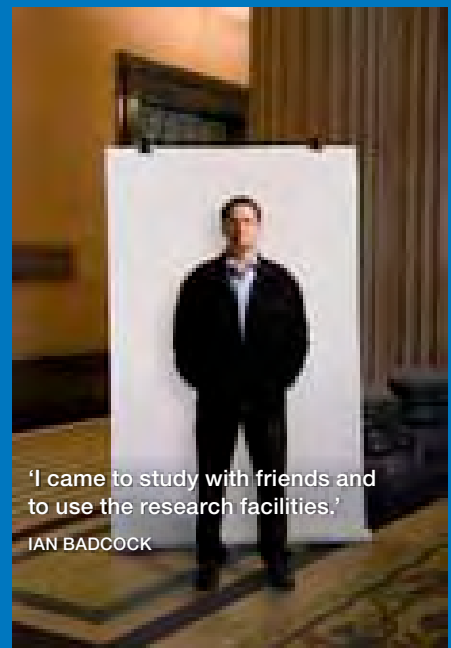
Kerrie: 'I used to do school projects here and now use the Library mainly to see the exhibitions. Today I brought my friend Isolde from Germany with me.'

KERRIE CARLEY AND ISOLDE SCHACHT



'I am researching for my thesis about the Cronulla riots for studies at the University of New South Wales.'

MICHAEL KIRBY



'I came to study with friends and to use the research facilities.'

IAN BADCOCK

Appendixes



Andrew LaMoreaux

PHOTOGRAPHER

'I provide professional photographic support for exhibitions, media and events, internal and external clients, and collection documentation and digitisation.'

Glossary

ACMS	Archival Collection Management System — the system will enable the creation, management and storage of metadata of the State Library's original materials
ADSL, ADSL1, ADSL2+	Asymmetric Digital Subscriber Line — a technology that allows more data to be sent over existing copper telephone lines. ADSL1 and ADSL2+ support greater data rates than ADSL
ALIA	Australian Library and Information Association
ANZSCO	Australian and New Zealand Standard Classification of Occupations
ASCO	Australian Standard Classification of Occupations
Blog	A record of items of interest found on the Internet, edited and published as a website with comments and links, or a personal diary published on the Internet
Blogger	The author of a blog
Born digital	Documents or other records that only exist in a digital format e.g. a website
Consortia	A group of databases trialled, evaluated and negotiated by NSW.net and public libraries, for purchase by individual NSW public library services
DASR	Department of the Arts, Sport and Recreation
EAPS	Ethnic Affairs Priorities Statement
EEO	Equal Employment Opportunity
ESL	English as a Second Language
FOI	Freedom of Information
FTE	Full-time equivalent
HIS	Health Information Service
HSC	Higher School Certificate
HR	Human Resources
ICT	Information and Communications Technology
ISM	Information Security Management
ISMS	Information Security Management System
LIAC	Legal Information Access Centre
MOU	Memorandum of Understanding
Navigator	An expert system that guides a client in locating information held by the Library in a particular subject area e.g. HSC English
NSW	New South Wales
OHS	Occupational Health and Safety
Open source software	Free software for which the source code is provided
PANDORA	Preserving and Accessing Networked Documentary Resources of Australia — an archive of Australian online publications
PICMAN	A computer catalogue containing records of the pictures, manuscripts, oral history and printed posters collections of the Mitchell Library, Sir William Dixon Library and Dixon Galleries
PLCC	Public Library Consultative Committee
Poetry Slam	A spoken-word poetry competition
RFID	Radio Frequency Identification Device — an electronic tagging technology using radio waves, which allows an object, place, or person to be identified at a distance without a direct line of sight
SES	Senior Executive Service
SL U35	The State Library's club for people aged under 35
SLNSW	State Library of New South Wales
Spam	Unsolicited email
TAM	Total Asset Management
WEBCAT	State Library of NSW computer catalogue of published material

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The Library's collection is valued at \$1.877 billion. It contains over five million items, including books, journals, newspapers, government publications, maps, pictures, manuscripts, ephemera, oral histories and audiovisual materials. Special-format material for people with a disability and resources in 44 community languages are also provided.

Contact information



Nathan Zorn

CAFE TRIM

'The Library's cafe serves great coffee!'

State Library of NSW

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 TTY: +61 2 9273 1541
 Fax: +61 2 9273 1255
 Email: library@sl.nsw.gov.au
www.sl.nsw.gov.au

General opening hours

Service	Monday – Thursday	Friday	Saturday	Sunday
State Reference Library	9 am – 8 pm	9 am – 5 pm	10 am – 5 pm	10 am – 5 pm
Mitchell Library	9 am – 8 pm	9 am – 5 pm	10 am – 5 pm	Closed
Health Information Service	9 am – 8 pm	9 am – 5 pm	10 am – 5 pm	10 am – 5 pm
Legal Information Service	10 am – 5 pm	10 am – 5 pm	Closed	10 am – 5 pm
Exhibition galleries	9 am – 8 pm	9 am – 5 pm	10 am – 5 pm	10 am – 5 pm
Library Shop	9 am – 5 pm	9 am – 5 pm	11 am – 5 pm	11 am – 5 pm
Cafe Trim	7:30 am – 5 pm	7:30 am – 5 pm	10:30 am – 4:30 pm	10:30 am – 4:30 pm
Glasshouse Cafe	12 noon – 3 pm	12 noon – 3 pm	Closed	Closed
Shakespeare Room	Tuesdays 10 am – 4 pm			

Check <www.sl.nsw.gov.au/visit/hours.cfm> for public holiday arrangements



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FRONT COVER:

(Top row, left to right)

Diana McBain

LIBRARIAN

Daniel King

SECURITY OFFICER

Britta Mortensen

LIBRARY ASSISTANT

Jiasong Ye

LIBRARY TECHNICIAN

(Middle row)

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MAIL AND STORES OFFICER

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Safwan Zabalawi

INFORMATION OFFICER

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