



8 May 2014

Mr Stewart Smith
Director, Committees
Parliament House
Macquarie Street
Sydney NSW 2000

Dear Mr Smith

RE: NSW SELECT COMMITTEE ON THE IMPACT OF GAMBLING – QUESTIONS
ON NOTICE

The Australian Wagering Council (AWC) provides the following responses to the questions taken on notice by the AWC at its appearance on Thursday 10 April 2014 at the Inquiry into the Impact of Gambling in NSW.

Question 1

Dr JOHN KAYE: Your submission implies that there is advantage with online betting because as an operator you can monitor people's gambling habits and intervene. Mr Sleep, does your company have any triggers that say, "Gosh, this guy's been gambling a lot. We might actually have a chat with him"?

Mr SLEEP: Not as a business-as-usual operation, no. In certain extreme situations we may do so, but I am not going to sit here and purport that we monitor our customers' betting activity for the purpose of intervening and preventing harm.

Dr JOHN KAYE: Mr Downy, do any of your other members have any interventions that would be triggered by monitoring?

Mr SLEEP: I am not aware, no. I can take that on notice and find out for you. The advantage of account-based wagering is that we know the betting patterns, we know who you are, your last bet et cetera. That is all to do mostly with the sports integrity issue.

AWC Response to Question 1

The AWC is not aware of any interventions.

Question 2

Mr SLEEP: To demonstrate Sportbet's and our members' seriousness we have engaged an independent academic, an expert in this field: First, to come in and review the things we do and measure them against best practice; and secondly, measure our adherence to those and how well we are executing that; such is our desire to get this right and to create a sustainable

long-term industry.

The Hon. MATTHEW MASON-COX: Is that something that you produce a report from?

Mr SLEEP: Yes, the report is in draft, it hasn't got to me as yet. I understand the report is quite good but I haven't seen it.

The Hon. MATTHEW MASON-COX: Would you be prepared to give that to the Committee?

Mr SLEEP: I will have to take that question on notice.

AWC Response to Question 2

Upon further consideration Mr Sleep has advised that it has been deemed not appropriate to provide the report to the Committee.

Yours sincerely

Chris Downy
CEO