



The Hon. Emma Hurst
Chair
Portfolio Committee No. 8 – Customer Service
Parliament of NSW
budgetestimates@parliament.nsw.gov.au

24 September 2024

Dear Chair

Clarification of evidence/transcript for Budget Estimates hearing

I write to clarify evidence I provided in relation to the Astill Inquiry – NSW Government Response at the Budget Estimates hearing for Legislative Council Portfolio Committee No. 8 – Customer Service on Tuesday 10 September 2024.

Astill Inquiry – NSW Government Response

1. Page 15 of the transcript currently reads as:

MICHAEL TIDBALL: - If I may just add, Minister, in relation to 10 recommendations that were accepted in principle, the sort of thing that we are seeking to do is, in important areas, consult with staff. For example, rotation of staff, which is dealt with in the McClellan report, clearly has implications on correctional officers who are hardworking people. They have families, and they work in local communities. Working through those issues consultatively will actually be important.

This should be amended to:

MICHAEL TIDBALL: If I may just add, Minister, in relation to 11 recommendations that were accepted in principle, the sort of thing that we are seeking to do is, in important areas, consult with staff. For example, rotation of staff, which is dealt with in the McClellan report, clearly has implications on correctional officers who are hardworking people. They have families, and they work in local communities. Working through those issues consultatively will actually be important.

If you require any further information, please do not hesitate to contact me on

Yours sincerely,

Michael Tidball

Department of Communities and Justice
Postal address: Locked Bag 5000, Parramatta NSW 2124
W www.dcj.nsw.gov.au
T (02) 9377 6000
ABN 36 433 875 185



Communities and Justice