

No	Member	Question	Answer
1	The Chair	The CHAIR: Can I clarify, you referred to the facility being built at Charlestown. Is that the one that's currently being built with Federal funding? The Hon. ROSE JACKSON: I don't know if that is Federal funding. It is Federal funding, Ms Willcox? Yes. Have we contributed money to that, or did we contribute land? DEB WILLCOX: I'll have to come back to you on what the land deal was.	I am advised: The Australian Government provided \$13 million in capital funding and NSW Health contributed the land in Charlestown on which the facility will be built, as well as ongoing operational costs.
2	The Hon. Sarah Mitchell	The Hon. SARAH MITCHELL: Who paid for it? Was it paid for through your parliamentary entitlements? The Hon. ROSE JACKSON: I'll have to take on notice whether it was paid for through parliamentary entitlements or other. I'll have to take that on notice. The Hon. SARAH MITCHELL: What would be the other way? Did you personally pay for it? The Hon. ROSE JACKSON: I'll have to take on notice how it was paid for. But, as I said, not only did I visit the hospital; I also visited the Men's Shed and met with the Women's Shed there. I make regular visits to the North Coast and the Mid North Coast.	I am advised: The trip taken to Coffs Harbour (05 September 2024) was paid for through the Ministerial Budget. Official travel is taken in accordance with the NSW government travel policy. Premier's and Ministers' domestic travel information is published on the Premier's Department's website at: <a href="https://www.nsw.gov.au/departments-andagencies/premiers-department/access-to-information/premier-and-ministersdomestic-travel">https://www.nsw.gov.au/departments-andagencies/premiers-department/access-to-information/premier-and-ministersdomestic-travel</a>
3	The Hon. Sarah Mitchell	The Hon. SARAH MITCHELL: I've only got 30 seconds. I want to quickly go to the Connectivity Expert Panel report and implications for the northern basin. There was a delay. It was meant to be released on 1 July, but it wasn't released until 8 July. Can you explain the week delay? The Hon. ROSE JACKSON: I can't, off the top of my head. I'll have to take that on notice.	I am advised: I (Minister Jackson) agreed to a request from the Panel that the report could be delayed a week to give the Panel the time to consider the most up to date modelling information provided by the Department.
4	The Chair	The CHAIR: I'm glad you brought up the award negotiations. Do you know what the pay gap is, approximately, for a staff specialist psychiatrist here compared to Victoria or Queensland? The Hon. ROSE JACKSON: I can't off the top of my head. I have seen a table that draws out that. You should see the pay gap with WA—it's substantial, Dr Cohn. I can take that on notice and perhaps table that table I have seen. Your point is valid and well made. There is a gap; we recognise that. It's been brought to my attention by those specialists and the numbers speak for themselves. There is no way to fudge it. It's a challenge. The CHAIR: Absolutely. Please do table that for the rest of the Committee.	I am advised: As of 30 June 2024, the base salary range for staff specialists across Australia are: • NSW: \$186,241-\$251,618 • ACT: \$188,151-\$254,198 • VIC: \$256,585-\$405,735 • QLD: \$204,206-\$284,436 • SA: \$227,591-\$299,884 • TAS: \$210,000-\$301,349 • WA: \$193,532-\$284,954 • NT: \$201,131-\$281,558. Comparing a staff specialist's total remuneration package is challenging as the structure of entitlements and private practice arrangements differ greatly across jurisdictions, and are often difficult to identify and match because: a. NSW Health pays a 17.4% 'special allowance' to staff specialists via the Staff Specialists Determination 2015 to compensate, on top of the Award salary, for on call, recall and additional hours. It also pays an additional 20% allowance for assignment of private practice income where the practitioner so elects. b. All other states and territories except ACT pay for overtime separately for staff specialists, whereas NSW Health's salary is all inclusive.

5	The Chair	<p>The CHAIR: Notwithstanding your enthusiasm for living in New South Wales, I'm not sure all of our newly trained psychiatrists are willing to take a 30 per cent pay cut to stay in New South Wales. Have you actually done any work to look at the figures of our psychiatry trainees? What proportion of the people we're training are actually choosing to stay on with NSW Health?</p> <p>The Hon. ROSE JACKSON: I'm not sure whether we have done that. Workforce branch may have done that, and I can take it on notice. Certainly I'm aware of surveys done by the college of psychiatrists on those questions. I am aware that they indicate that there is a challenge attracting newly graduated psychiatrists to work in New South Wales because of some of those issues. It's not just the issues with pay. Obviously, we have higher costs of living here as well which compounds those challenges. I am aware of that. The good news, Dr Cohn, is that we are training and graduating psychiatrists at a very healthy rate. Unlike some other areas where we have a real pipeline issue, that's actually not so much of an issue in psychiatry. The bad news is we are struggling to bring those people into NSW Health. I will say it's not just the other States and their public health systems.</p>	<p>I am advised: Almost 70% (69.2%) of psychiatry registrars who were training in 2019 remain with NSW Health today as either a staff specialist or visiting medical officer.</p>
6	The Chair	<p>The CHAIR: I would hope as well that our trainees would want to work with NSW Health and serve our public patients. You referred to the survey from the college of psychiatrists. That survey showed that 18 per cent of trainees are choosing to stay in New South Wales. That's 80 per cent of our trainees choosing to leave NSW Health. I am interested to know if this is something that the ministry or department is looking at directly as well.</p> <p>The Hon. ROSE JACKSON: I will take on notice whether workforce branch is looking at that specifically. I have been briefed on the survey results. I've met with the college directly, and I've been provided with a copy. In fact, I've met with them a number of times subsequent to that survey being done, so I'm across it. Whether we are doing our own work, I'm not sure. Do you know off the top of your head, Dr Flynn, or would you like to take that on notice?</p> <p>BRENDAN FLYNN: I think we need to take that on notice, Minister.</p>	<p>Please see response to question 5</p>

7	The Hon. Scott Farlow	<p>The Hon. SCOTT FARLOW: You are not aware of that action affecting properties at Gould Road in Claymore, part of the transformation of the Claymore Estate that's been subjected to protected industrial action of the ETU?</p> <p>The Hon. ROSE JACKSON: No, that hasn't been brought to my attention. Are you aware of that, Rebecca?</p> <p>REBECCA PINKSTONE: No.</p> <p>The Hon. SCOTT FARLOW: No issues at all with anything when it comes to Homes NSW, Land and Housing Corporation or the Aboriginal Housing Office?</p> <p>The Hon. ROSE JACKSON: No. I asked last week if there were issues in the delivery of our housing pipeline, and I was advised that there weren't.</p> <p>The Hon. SCOTT FARLOW: Will you take it on notice, in terms of looking at Gould Road in Claymore?</p> <p>The Hon. ROSE JACKSON: Yes, I will.</p>	<p>I am advised:</p> <p>Ongoing industrial action by the Electrical Trades Union has caused delays in the completion of Stage 11 subdivision works at Gould Road, Claymore. Homes NSW has arranged for builders to commence construction activities within Stage 11 despite the delay in the connection of power to the subdivision.</p>
8	The Hon. Scott Farlow	<p>The Hon. SCOTT FARLOW: Given that the most recent Kellyville and Bella Vista TOD proposes to increase heights to 67.5m with a floor space ratio of 2.2, why is it that only 75 to 83 homes are proposed on that site?</p> <p>REBECCA PINKSTONE: We have a design guide that we focus on to deliver new public housing— social and community housing. We've based the current proposal on our own design guide and what we need to deliver for people on the Housing Register. We also overlay that with the nearby community properties that we have under management. So we've based that on a conservative estimate. Obviously, as the TOD changes come through, we will re-evaluate that based on other priorities for our funding in that community.</p> <p>The Hon. SCOTT FARLOW: Minister, we were advised previously, at another estimates, that that site was formerly owned by Sydney Water. What was Sydney Water doing with the site? Obviously, it's now surplus to their use, but why was it being retained by Sydney Water?</p> <p>The Hon. ROSE JACKSON: I'm not sure. Mr Cheroux may know that or can perhaps take it on notice.</p>	<p>This question was answered by Mr Cheroux in response to further questioning from the Hon Scott Farlow later in the hearing – see page 45 of Transcript.</p>
9	The Hon. Scott Farlow	<p>The Hon. SCOTT FARLOW: With respect to those regional approaches, one of those, of course, has been the 60-night cap in Byron, which I believe has actually started this month. How many short-term rentals were there in Byron Shire on 31 August 2024 or the most recent date available?</p> <p>The Hon. ROSE JACKSON: I will have to take that on notice.</p>	<p>I am advised:</p> <p>This question is for the Minister for Planning.</p>

10	The Hon. Natasha Maclaren-Jones	<p>The Hon. NATASHA MACLAREN-JONES: Minister, in 2023-24, how many young people transitioned from specialist homelessness services to stable accommodation?</p> <p>The Hon. ROSE JACKSON: I might have to take that figure on notice, but we can get it for you.</p>	<p>I am advised: Specialist Homelessness Services data for 2023/24 is not available as yet. It normally becomes available in December every year.</p> <p>In 2022/23, 12,994 young people 15 - 24 years presented alone to SHS. Of these, 4,012 young people were experiencing homelessness at the start of their support 1,337 (33%) were assisted into housing by the end of their support.</p> <p>NOTE: Housing outcomes are described only for clients whose support ended in the financial year and they had a known housing situation at the start and end of support.</p>
11	The Hon. Natasha Maclaren-Jones	<p>The Hon. NATASHA MACLAREN-JONES: Do you have the figures for 2023-24 of how many homeless adolescents were detained under section 28 of the Bail Act?</p> <p>The Hon. ROSE JACKSON: No, I don't. I'd have to take that on notice.</p>	<p>I am advised: This is a question for the Attorney General</p>
12	The Hon. Natasha Maclaren-Jones	<p>The Hon. NATASHA MACLAREN-JONES: You can't provide a breakdown today as to how much will support those who are leaving correctional facilities, whether they're adults or young people, nor can you give a breakdown of how much will be allocated for those leaving mental health services?</p> <p>The Hon. ROSE JACKSON: No, I can't provide that detailed breakdown, but I will take it on notice.</p>	<p>I am advised: \$250 million was allocated in the 2024/25 Budget over four years to support people who are homeless or at risk of homelessness, including those leaving correctional centres and mental health services and securing funding for Specialist Homelessness Services and the Aboriginal Community Controlled sector. A further breakdown is not currently available.</p>
13	The Hon. Natasha Maclaren-Jones	<p>The Hon. NATASHA MACLAREN-JONES: On the Rouse Hill Hospital, is the Government on track to deliver the mental health services there?</p> <p>The Hon. ROSE JACKSON: I am advised that we are. It's not been indicated to me that there are any challenges. Ms Willcox is nodding.</p> <p>DEB WILLCOX: Not that I'm aware of.</p> <p>The Hon. ROSE JACKSON: Not that she's aware of.</p> <p>The Hon. NATASHA MACLAREN-JONES: How much has been allocated to deliver those services out of the \$300 million?</p> <p>DEB WILLCOX: I'd have to take that on notice.</p>	<p>I am advised: In September 2023, the NSW Government committed an additional \$400 million to the Rouse Hill Hospital project, for a total investment of \$700 million.</p> <p>The scope of the services to be delivered at the new Rouse Hill Hospital is subject to ongoing planning but is expected to include mental health services embedded within models of care in the emergency department and primary access clinic,</p> <p>Rouse Hill Hospital will work as part of the Western Sydney Local Health District's network of services to facilitate appropriate mental health care on a case-by-case basis. This may require referrals and or transfers to alternative locations and/or services for ongoing treatment.</p> <p>Mental health inpatient units are currently based at Westmead, Cumberland and Blacktown hospitals. In addition, the NSW Government has committed \$540 million for a new Integrated Mental Health Complex at Westmead Hospital, which will deliver new therapeutic environments that support safe, dignified, trauma-informed recovery-focused care.</p>

14	The Hon. Natasha Maclaren-Jones	<p>The Hon. NATASHA MACLAREN-JONES: In relation to the \$527 million to address homelessness that you announced this year, is that new money or is some of it existing funds that are carrying over?</p> <p>The Hon. ROSE JACKSON: That's new money.</p> <p>The Hon. NATASHA MACLAREN-JONES: How is that being broken down between emergency crisis housing, support services and the innovation fund?</p> <p>The Hon. ROSE JACKSON: Well, \$100 million is going to the innovation fund. My recollection is around \$300 million or so—I might have to take the exact figure on notice—is for temporary or emergency accommodation. I'll have to take the rest of it on notice, or I can try and find my note, but those are the two top-line elements of that. I'm happy to take on notice the specific breakdown</p>	<p>I am advised:</p> <p>Of the additional \$527.6 million, allocated over four years for frontline homelessness services as part of the 2024/25 NSW Budget</p> <ul style="list-style-type: none"> <li>- At least \$260 million is set aside for Temporary Accommodation.</li> <li>- \$100 million is assigned to establish the Homelessness Innovation Fund (HIF).</li> <li>- Up to \$46 million is allocated to support homelessness services including youth services which will meet operational funding gaps that resulted from a lower escalation of Commonwealth funding, relative to NSW escalation.</li> <li>- \$111 million is designated for additional investment in a range of homelessness services. These include initiatives involving Aboriginal Community Controlled Organisations, improved exits from institutions including gaols, leaving care and staffing.</li> </ul>
15	The Hon. Natasha Maclaren-Jones	<p>The Hon. NATASHA MACLAREN-JONES: Minister, how much in this year's budget was allocated to crisis accommodation?</p> <p>The Hon. ROSE JACKSON: I might have to take that on notice, or perhaps I can come back to you at the end with that figure.</p>	<p>I am advised:</p> <p>In addition to base funding for temporary accommodation and crisis refuges, this year's Budget provides an additional \$120 million in grants in 2024/25 for crisis accommodation.</p>
16	Ms Cate Faehrmann	<p>Ms CATE FAEHRMANN: So you have a database that is publicly accessible for every water utility where their drinking water quality—the parameters as they relate to the Australian Drinking Water Guidelines—is available?</p> <p>AMANDA JONES: It mightn't be presented exactly against the guidelines, but yes.</p> <p>Ms CATE FAEHRMANN: I'm of the understanding that that might not be the situation, so I'll check on that at lunch and come back.</p> <p>The Hon. ROSE JACKSON: We can also take it on notice. I don't have any problem with the proposition that you are accepting, Ms Faehrmann, which is that people in regional New South Wales should absolutely have an assurance that the water that they are drinking is compliant with drinking water guidelines and that there would be some public reporting on that. If there is a slip betwixt cup and lip in how that's happening, we're happy to take that on and come back to you with what we think is being reported and compare that with your understanding and expectation.</p>	<p>I am advised:</p> <p>Local water utilities (LWUs) do not have to publicly report their drinking water quality data.</p> <p>However, under the Public Health Act 2010, LWUs are required to have and comply with a drinking water management system (DWMS) that addresses the Framework for Managing Drinking Water Quality from the Australian Drinking Water Guidelines. The DWMS must include processes:</p> <ul style="list-style-type: none"> <li>• verifying the quality of the drinking water, including a comprehensive program for monitoring the drinking water supply distribution system (under the Public Health Regulation 2022, section 47(b)(1)).</li> <li>• for engaging and raising awareness in the local community about the quality of the drinking water and informing the community at the time of a drinking water supply system incident (under the Public Health Regulation 2022, section 48(c)).</li> </ul> <p>LWUs are responsible for the quality of drinking water they provide and are responsible for communicating drinking water quality information to their consumers.</p> <p>LWUs should assess risks, and if necessary, test for indicator organisms, pathogens, cyanobacteria, pesticides, disinfection byproducts, PFAS, other organic compounds and radiological contamination.</p> <p>The NSW Health Drinking Water Monitoring Program supports LWUs in undertaking verification monitoring for some key drinking water quality characteristics, which is required as part of the DWMS.</p>

17	The Hon. Sarah Mitchell	<p>The Hon. SARAH MITCHELL: Obviously, a key part of that is the Youth Advisory Council. I understand applications opened for those positions some months ago. Is there an update on when the next iteration of that council, its membership, will be announced?</p> <p>The Hon. ROSE JACKSON: Yes, I think it is within the next few weeks. In my diary, in the next few weeks—I can take on notice the exact date—there is an opportunity for me to contact those new members, alongside the Advocate for Children and Young People, to advise them that they were successful.</p>	<p>I am advised: Twelve young leaders from across the state have been appointed to the 2025 Youth Advisory Council (YAC), highlighting the Advocate for Children and Young People and the NSW Government's steadfast commitment to integrating the voices and experiences of children and young people into its initiatives.</p> <p>The announcement will be made imminently.</p>
18	The Hon. Scott Farlow	<p>The Hon. SCOTT FARLOW: How often are Homes NSW having these engagement forums in Riverwood or having pop-ups and the like?</p> <p>The Hon. ROSE JACKSON: I might take that on notice, in terms of how regularly that's happening. But I do know that, through ourselves and our community housing provider partner in Riverwood, which is St George Community Housing, that they are there regularly and we are there regularly, and we are funding local community groups and neighbourhood organisations who hold weekly events and weekly barbeques. Certainly, at the times that I have been there, there have been staff around who were able to talk to people about concerns that they might have on the spot and, with our new maintenance contracts, we are able to be a lot more responsive, particularly to maintenance concerns as they're raised.</p>	<p>I am advised: Homes NSW engages with Riverwood tenants by:</p> <ul style="list-style-type: none"> <li>• attending weekly outreach to the Community Centre</li> <li>• attending fortnightly outreach at Lincoln Place, Riverwood which incorporates Mandarin interpreting services</li> <li>• participation in community events held by the local MP or the community centre</li> <li>• attendance at bi-monthly service meetings coordinated by community housing provider, St George Community Housing.</li> </ul> <p>In March 2024, as part of the re-exhibition of the Riverwood rezoning proposal, Homes NSW also engaged with the community by:</p> <ul style="list-style-type: none"> <li>• providing tenant letters to those directly impacted</li> <li>• distributing newsletters to private owners, tenants and stakeholders</li> <li>• translating material made available</li> <li>• delivering an online information session</li> <li>• attending drop in sessions at the local community centre</li> <li>• delivering electronic direct mail and webpage updates.</li> </ul> <p>In August 2024, following the approval of the rezoning proposal, Homes NSW again engaged with the community by:</p> <ul style="list-style-type: none"> <li>• distributing newsletter to private owners, tenants and stakeholders including the availability of translated material</li> <li>• delivering electronic direct mail and webpage updates.</li> </ul> <p>As part of the maintenance reform implemented from 1 July 2024 by Homes NSW, establishment of the 'Maintenance Hub' encourages tenants to report their maintenance enquiries and requests, no matter how small. Tenants should call the Maintenance Hub on Freecall 1800 422 322 available 24/7, 365 days to lodge a maintenance request. They will speak directly to Homes NSW staff who can help identify their maintenance needs and be provided advice and timeframe to resolve the matter.</p>

19	The Hon. Scott Farlow	<p>The Hon. SCOTT FARLOW: It's the total budget allocation, which has been outlined. The estimated total cost in this year's budget is listed as \$8 million while the estimated total cost in last year's budget was \$10 million. The allocation for last year was \$1.5 million of which the estimated expenditure in the budget was only \$207,000. It doesn't appear from the budget papers that in some way it's just a re-profiling of what's been spent.</p> <p>The Hon. ROSE JACKSON: I can take that on notice. There's a bunch of figures there in relation to this year's budget and last year's budget, but far from removing funding from the modular housing trial, we're looking to increase its funding. There is a substantial portion of the \$5.1 billion that we're spending on new housing supply that looks to take advantage of modern methods of construction. We're very hopeful that this is going to be a very significant opportunity for us to do more in that space.</p>	<p>I am advised: The NSW Government has committed \$10 million for the Modern Methods of Construction program over two years (2023/24 to 2024/25) including:</p> <ul style="list-style-type: none"> <li>• \$8 million allocated to deliver at least 13 dwellings using modular construction methods</li> <li>• \$2 million allocated for research and development to innovate how Homes NSW delivers social dwellings across NSW. This amount is being matched with a \$2 million contribution from Building 4.0 CRC, an industry-led research initiative funded by the Australian Government.</li> </ul>
20	The Chair	<p>The CHAIR: I understand there is already a KPI around recruitment and retention of peer workers in the service agreements. What are the current numbers for peer workers?</p> <p>The Hon. ROSE JACKSON: I probably don't have that. We'd have to take it on notice.</p>	<p>I am advised: The statewide target for the peer workforce is 255.3 FTE. As of June 2024, NSW Health employed 241.4 FTE. Seventeen (17) FTE are employed in the Aboriginal mental health and wellbeing peer workforce.</p>
21	The Hon. Natasha Maclaren-Jones	<p>The Hon. NATASHA MACLAREN-JONES: Do you have the data on the number of crisis accommodations that are not available by suburb?</p> <p>The Hon. ROSE JACKSON: I don't have that off the top of my head. We could take on notice the provision of what data we did have.</p> <p>The Hon. NATASHA MACLAREN-JONES: Also by breakdown by region as well.</p> <p>The Hon. ROSE JACKSON: It would likely be data that we would have broken down by region, as that is how we normally track our data. But whatever data we have, we will take on notice to provide.</p>	<p>I am advised: Based on 2023/24 payment data, the approximate number of temporary accommodation providers across each area is below:</p> <ul style="list-style-type: none"> <li>- Hunter 47</li> <li>- Central Coast 17</li> <li>- Illawarra Shoalhaven 35</li> <li>- Southern NSW 40</li> <li>- Mid North Coast 30</li> <li>- New England 27</li> <li>- Northern NSW 41</li> <li>- Far West 3</li> <li>- Murrumbidgee 69</li> <li>- Western NSW 48</li> <li>- South Western Sydney 33</li> <li>- Northern Sydney 10</li> <li>- South Eastern Sydney 26</li> <li>- Sydney 8</li> <li>- Nepean Blue Mountains 8</li> <li>- Western Sydney 3</li> <li>- Other providers (location unmapped) 5</li> </ul> <p>Total providers across NSW is approximately 450.</p>

22	The Hon. Natasha Maclaren-Jones	<p>The Hon. NATASHA MACLAREN-JONES: In relation to, specifically, youth homelessness, how much in this budget has been allocated to programs and services to support young people experiencing homelessness?</p> <p>The Hon. ROSE JACKSON: I can take on notice whether we have an overall figure, but we have ensured that under our \$5.1 billion capital program and our \$100 million Homelessness Innovation Fund program, the needs of young people are reflected in the allocation of that funding. If there is a specific figure that we are able to bring together—</p> <p>The Hon. SCOTT FARLOW: Mr Tidball might be able to assist.</p> <p>The Hon. ROSE JACKSON: Mr Tidball is providing me different pieces of money, but that doesn't bring together the capital program. So I'm going to take it on notice, because I want to make sure that—we've got the former Premier's Youth Initiative, HYAP, Rent Choice Youth. So I have figures for those programs, but that doesn't include some of the other programs that we have newly in the budget. So I'll take that on notice.</p>	<p>I am advised:</p> <p>In 2024/25, \$88.9 million has been allocated to Specialist Homelessness Services programs and services funded to support young people experiencing homelessness across the state.</p> <p>Note that some of these services are funded to support young people as well as other client cohorts.</p> <p>In addition, the Homeless Youth Assistance Program budget allocation for 2024/25 is \$12.5 million.</p> <p>The Youth Initiative budget allocation for 2024/25 is \$11.9 million.</p> <p>The Rent Choice Youth budget allocation for 2024/25 is \$11.9 million.</p>
23	The Chair	<p>The CHAIR: We'll resume questioning, starting with the crossbench and questions from me, which are going to be about Mental Health. I was hoping to follow up some of this morning's lines of questioning with the Minister, and there were a number of issues that she suggested I follow up with you this afternoon. The first one of those was the retention of psychiatric trainees when they finish their training in NSW Health. What work is being done on retention at the moment?</p> <p>BRENDAN FLYNN: I would need to take on notice the figures around retention, which I think is an important part of the discussion. But I can give multiple examples of what work is happening in New South Wales to retain trainees, otherwise known as registrars, throughout what is usually a five-to six-year training program. New South Wales specifically aims to offer a range of metropolitan and rural experiences that are not necessarily available in other States, where people can be, if you like, employed and located in one particular either regional or metropolitan area.</p>	Please see response to question 6



24	The Chair	<p>The CHAIR: Do you have the figures for the expenditure on locums at the moment?</p> <p>BRENDAN FLYNN: I don't have that information; I would need to take that on notice. Can I check, Chair, whether you're referring to the locum cost for covering trainee vacancies or senior positions?</p> <p>The CHAIR: I'm interested in locum expenditure for psychiatric doctors—so registrars and staff specialists.</p> <p>BRENDAN FLYNN: Yes, that's fine. We can take that on notice. It's a related issue to the things that we're doing in order to sustain retention. The other thing I should just briefly add is protected teaching time is also really important.</p>	<p>I am advised:</p> <p>For the 2023-24 financial year, total expenditure for Visiting Medical Officer psychiatrists was about \$97.5 million and agency junior medical staff (locum) in the psychiatry specialty was approximately \$15.2 million (agency fees are not included).</p>
25	The Chair	<p>The CHAIR: Those 174 scholarships—which, I should say, is a really important piece of work—can you give me the breakdown of what types of practitioners or what professional groups those are?</p> <p>BRENDAN FLYNN: I would have to take that on notice, Chair. I don't have that information.</p>	<p>I am advised:</p> <p>The different practice groups include:</p> <ul style="list-style-type: none"> <li>• Aged care - clinical or residential settings</li> <li>• Community health care</li> <li>• Counsellor/therapist</li> <li>• Early childhood</li> <li>• Mental health nurse</li> <li>• Nurse</li> <li>• Other medical</li> <li>• Psychiatrist/trainee</li> <li>• Psychologist/clinical psychologist</li> <li>• Social worker</li> <li>• Specialist inpatient and community mental health care</li> <li>• Occupational therapy</li> </ul>
26	The Hon. Natasha Maclaren-Jones	<p>ZOË ROBINSON: They will start winding down—it's not a case management service but the support service that they've been doing—this side of Christmas. There will be the opportunity for that to be reviewed, and then, I imagine, in June next year as the funding ends, that will be—although I should say that we are actively saying that we should continue to support young people in that area, and that it's a service that should continue. Everyone knows that disasters don't just end after two years. The impact on young people can be long-lasting. At this stage, it would be June next year for that report.</p> <p>The Hon. NATASHA MACLAREN-JONES: You might need to take it on notice, but how much is that funding?</p> <p>ZOË ROBINSON: I do have it in here. This is where you get to shuffle papers. I'm happy to take another question whilst I am going through the folder.</p> <p>The Hon. NATASHA MACLAREN-JONES: Do you know how many young people under 24 are currently in the pods?</p> <p>ZOË ROBINSON: I'll take that on notice. I'm sure I can get that to you.</p>	<p>Answered within the hearing - refer to page 43.</p>

27	The Hon. Natasha Maclaren-Jones	<p>The Hon. NATASHA MACLAREN-JONES: In the monthly survey responses that you're getting, what are the key themes? Have they changed over the months? From metro to regional, is there much of a difference?</p> <p>ZOË ROBINSON: Interestingly, in the last cut of data that we did—and I will double-check the themes; there was a shift in the themes—cyberbullying and bullying is still featured but there has been a shift in it. I'm sure I could get it to you before the end of today but they have changed a bit. We have worked very hard to ensure that there is representation of regional areas but I don't have the difference in terms of that detailed breakdown. I can take it on notice.</p>	<p>As at 16 August 2024, the top four issues overall have remained the same as previous months: cost of living, mental health, availability of housing and vaping and e-cigarettes. The following issues have increased in prevalence: drug and alcohol use, bullying, including cyberbullying, young people's voice to government and feeling disconnected or like they don't belong.</p> <p>With the exception of cost of living being the top issue followed by mental health regardless of whether the young person lives in Greater Sydney or regional NSW, there is some variation in the top issues between metro and regional young people and within the regions themselves. Availability of housing is ranked third, followed by unemployment or access to jobs and then climate change and environment for metro young people. For regional young people, vaping and e-cigarettes is ranked third, followed by drug and alcohol use and availability of housing.</p> <p>Cost of living is the top issue in Greater Sydney, Newcastle and Hunter, Illawarra Shoalhaven, Central Coast and South East Tablelands. Vaping and e-cigarettes is the top issue in Central West and Orana. Mental health is the top issue in North Coast and the Far West. Domestic and family violence is the top issue in New England North West.</p> <p>Mental health is the second top issue in Greater Sydney, Central West and Orana, Riverina Murray, Newcastle and Hunter and Illawarra Shoalhaven. Cost of living is the second issue in North Coast. Availability of housing is the second issue in the Central Coast. Drug and alcohol use is the second issue in the Far West. Vaping is the second issue in the South East and Tablelands and access to good education is the second issue in New England North West.</p> <p>Availability of housing the third top issue in Greater Sydney, Newcastle and Hunter, Illawarra Shoalhaven and South East Tablelands. Cost of living is the third issue in Central West and Orana and Riverina Murray. Vaping and e-cigarettes is the third issue in North Coast and Far West. Mental Health is the third issue in the Central Coast. Feeling disconnected or like you don't belong was the third top issue in New England North West.</p>
28	The Hon. Scott Farlow	<p>The Hon. SCOTT FARLOW: Going back to that 301 Samantha Riley Drive, Kellyville, site—Mr Cheroux, you might be able to outline this as well—in terms of that land, how large is that site that you are talking about?</p> <p>REBECCA PINKSTONE: I can take that on notice in terms of the total parcel. That block of land is also subject to flooding, so we've made an estimation based on that land that would be used for new homes that wouldn't be subject to flooding. At the moment we're looking at between 75 and 80 new homes on that site.</p>	<p>I am advised: The site at 301 Samantha Riley Drive, Kellyville is 97,000 square metres. The usable development area is approximately 6,450 square metres due to the majority of the site being encumbered by Elizabeth Macarthur Creek which at risk of flooding and has threatened species noted to be onsite.</p>

29	The Chair	<p>The CHAIR: That's all right. We'll have Centre for Population Health with us tomorrow, with Minister Park. Coming back to mental health, I asked some questions at the previous estimates about the LGBTIQ+ health strategy and various parts of work to address that priority population. In your answer to a question on notice, Dr Flynn, you provided some information about an LGBTIQ+ inclusive support guide for child and adolescent mental health services, which is obviously an important initiative. I'm interested in the uptake and the implementation of that guide.</p> <p>BRENDAN FLYNN: Chair, I do recall mentioning this at the previous estimates. I can confirm that one of the partner organisations that we work with, which is Twenty10, received funds from us to do two related pieces of work. One of them is diversity training and capability improvement for our child and adolescent mental health services staff. That's a \$265,000 investment over two years. The second investment that's related is for a transgender mental health service for young people. That's also Twenty10 who are contracted to do that. That's \$725,000 over three years. Your question around uptake I would have to take on notice. But I can say that I have heard from within the branch that the programs have been received well, and I would emphasise what we would all consider—that it's important to direct programs towards vulnerable populations.</p> <p>The CHAIR: In taking that on notice, I'm interested in the \$265,000 that you just mentioned for Twenty10 for staff training over the next two years. Do you know how many NSW Health staff are expected to be able to access that training with that funding?</p> <p>BRENDAN FLYNN: That's what I would have to check. It's not necessarily prospectively two years from now; it's over two years and this year may be the second year. But I will come back with that information.</p>	<p>I am advised:  Twenty10 training  The Working with LGBTIQ+ Children and Young People training project delivered by Twenty10 provided in-person professional development to more than 400 NSW mental health staff across all local health districts. Additional follow up online support sessions were offered, with training completed in May 2024.  Twenty10 is also producing a range of resources and providing service enhancements to support mental health workers and build capacity in the sector to facilitate more accessible and inclusive care to transgender and gender diverse young people.</p>
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30	The Chair	<p>The CHAIR: I also had some more questions about the plans for suicide prevention training. I understand the previous package ended at the end of June.</p> <p>BRENDAN FLYNN: Yes.</p> <p>The CHAIR: That was with LivingWorks?</p> <p>BRENDAN FLYNN: Yes.</p> <p>The CHAIR: I'm interested in what's happened since the end of June and what the new rollout is, please.</p> <p>BRENDAN FLYNN: I would have to take the LivingWorks issue on notice, to come back to you with specifics around that. That's probably the safest thing for me to do, because it was a significant investment and it was a significant expectation around the number of people who would be trained. We did work with LivingWorks as an important partner with NSW Health to try to expand. A couple of years ago we were concerned that that training wasn't, perhaps, getting to as many people as we wanted. But I'd probably need to come back to you with the plan after conclusion of those funds.</p> <p>The CHAIR: No problem. I appreciate numbers being taken on notice, but I'm interested qualitatively in your answers to questions on notice.</p>	<p>I am advised:</p> <p>LivingWorks training</p> <p>LivingWorks Education Australia was funded \$10 million (ex GST) from February 2022 to June 2024 to provide a suicide prevention training blitz as part of the NSW Government's Mental Health Recovery Package. This funding was time-limited and aimed to support people whose mental health was affected by the COVID-19 pandemic, specifically targeting people who support and interact with young people. Training targeted the NSW independent, catholic and public high school education sectors, parents/carers, and community suicide first responders.</p> <p>LivingWorks trained more than 30,000 people in suicide intervention skills, including over 18,000 school staff, parents and student peer leaders. Training was provided to community members across all NSW local health districts.</p> <p>From 2024-25, primary health networks in NSW are funded \$50,000 (ex GST) a year through bilateral schedule arrangements with the Australian Government to provide suicide prevention training.</p> <p>Primary health networks will have the autonomy to identify the target audience/s requiring training in their local areas and the type of training most suited to their needs. This could be intensive training for people conducting suicide interventions, specific training for priority populations such as Aboriginal people or LGBTQIA+ people, or widespread awareness training for the broader community.</p>
31	The Chair	<p>The CHAIR: I appreciate this one is going to get taken on notice: Could you tell me where the 30 disaster recovery clinicians are located?</p> <p>BRENDAN FLYNN: I could not. I could tell you that the funds, Chair, are \$23.7 million over four years for those. But I would need to come back to you with the exact locations. They will be based in community mental health teams, so that information won't be by district. Those teams, as you know, normally map to an LGA.</p>	<p>I am advised:</p> <p>The 30 full time equivalent (FTE) disaster recovery clinicians are allocated to the following local health districts:</p> <p>Local Health District FTE</p> <p>Southern NSW 5</p> <p>Mid North Coast 4</p> <p>Murrumbidgee 4</p> <p>Hunter New England 4</p> <p>Northern NSW 4</p> <p>Illawarra Shoalhaven 3</p> <p>Nepean Blue Mountains 2</p> <p>Central Coast 2</p> <p>Western NSW &amp; Far West NSW 1</p> <p>South Western Sydney 1</p> <p>Total 30</p>

32	The Chair	<p>The CHAIR: It's a start. With my last few minutes, I will bring up my last mental health inquiry recommendation for the day—I could do this all day. We made a recommendation around contract duration for non-government organisations, and DCJ has moved to five years of funding. Every organisation that we spoke to that provides psychosocial support for people experiencing mental ill health said that short funding contracts were an issue for job security for their staff, for continuity and for trust with consumers. Are you looking towards five-year funding contracts moving forward, appreciating that the Government supported, in principle, that recommendation?</p> <p>BRENDAN FLYNN: I will answer and say that I heard that evidence. I see that frustration, again, from staff and leadership at our partner agencies and from consumers. The nature of a lot of our funding is tied to Treasury cycles and tied to arrangements that are sometimes outside of, certainly, the remit of the Mental Health Branch. What I can say is that we are doing what we can and advocating where we can to make sure that those issues are addressed, not only with our partners but even sometimes within the health system, where there are time-limited programs. I think everybody appreciates certainty around the service and around roles. The other side of that that I do have to mention is that we also have to be reasonably flexible should some of our programs not demonstrate, at evaluation, that they are as effective potentially as other models that are out there. But I am alive to that concern and heard that from the CMOs. It is something that does feature in discussions within Health as well.</p> <p>The CHAIR: Absolutely. I appreciate the piece about needing evidence of effectiveness, but when you've got programs like HASI and PCLI that are overwhelmingly effective and cost effective—</p> <p>BRENDAN FLYNN: I think that's a point well made, yes.</p> <p>The CHAIR: I'm interested in getting my head around how this was so readily implementable for DCJ and not for Health. What is the difference in how the funding's awarded?</p> <p>BRENDAN FLYNN: I think that's a reasonable question. I cannot answer it. I can commit to coming back perhaps with some more advice or information around that. I certainly would not want to suggest that for some of our programs—and a good example is HASI and CLS that have international-level evidence—funding is tied to concerns around evaluation outcomes because that's not the case.</p>	<p>I am advised:</p> <p>The funding for the Pathways to Community Living program secured under the 2024-25 NSW Budget is expected to enable 5-year contract terms.</p> <p>NSW Health is considering introducing 5-year funding agreements for the suite of NSW Mental Health Community Living Programs (including the Housing and Accommodation Support Initiative and Housing and Accommodation Support Initiative Plus) that are due to be re-tendered in the next few years.</p> <p>The Ministry of Health is working with the Department of Communities and Justice on the Secure Jobs and Funding Certainty (SJFC) election commitment. This includes introducing longer-term funding commitments for key community service providers. The Ministry is a member of the SJFC leadership group and a member of the working groups that are progressing scoping and implementation planning as a draft SJFC roadmap is being considered.</p>
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33	The Hon. Scott Farlow	<p>The Hon. SCOTT FARLOW: Given it's right across the road from Camden Hospital, are you looking at any potential key worker housing as part of that development?</p> <p>REBECCA PINKSTONE: Affordable housing under the guidelines does meet the definition of key worker housing because it enables people who are earning an income to be able to rent those properties.</p> <p>The Hon. SCOTT FARLOW: The zoning around the site at the moment is R3, which should allow for some density on the areas. Is it thought that that will be a low-rise apartment development or the like?</p> <p>REBECCA PINKSTONE: It will be. At the moment we are taking a conservative approach around the sites, based on our initial assessment. I think once we've done the due diligence, we'll know if there's uplift available.</p> <p>The Hon. SCOTT FARLOW: I take it that is NSW Health-owned land, is it?</p> <p>REBECCA PINKSTONE: I'll have to take that on notice. I can't remember off the top of my head.</p>	<p>I am advised:</p> <p>This site at Menangle Road, Camden is currently owned by NSW Health. Homes NSW is currently undertaking due diligence and continues to work with NSW Health to enact the transfer of the site to facilitate new social and affordable housing.</p>
34	The Hon. Scott Farlow	<p>The Hon. SCOTT FARLOW: In the 2023-24 budget, Land and Housing Corporation was allocated \$310.286 million for new supply funding. Yet, in this year's budget, the estimated spending until the end of June 2024 was only \$145.315 million. What's the reason that only 47 per cent of the funding allocated in the last budget was used for new supply under the Land and Housing Corporation?</p> <p>REBECCA PINKSTONE: Let me just have a look. I'll take that on notice and come back to you; that's not the numbers I have.</p>	<p>I am advised:</p> <p>Budget paper calculations are based on new supply rolling program, work in progress calculations for one year may differ from the next year budget, as it depends on the project start date which categorises the work either "New Work" or "Work in Progress". For example, if part of work in progress reflected in 2023/24 budget paper was completed in the same year, then it will not be reflected in 2024/25 budget paper.</p> <p>The comparison made between \$145.315 million and \$310.286 million is incorrect:</p> <ul style="list-style-type: none"> <li>-the expected total spend to year end for the 2023/24 budget is \$178.464 million</li> <li>- the expected total spend to year end for the 2022/23 budget is \$188.757 million.</li> </ul> <p>Likewise:</p> <ul style="list-style-type: none"> <li>- allocated new supply spend for 2024/25 is \$603.655 million</li> <li>- allocated new supply spend for 2023/24 is \$406.536 million.</li> </ul>

35	The Hon. Scott Farlow	<p>The Hon. SCOTT FARLOW: Would it be possible for you to break down which funding from the Building Homes for NSW program has been allocated by department?</p> <p>REBECCA PINKSTONE: I can take that on notice.</p>	<p>I am advised:</p> <p>Public Housing - \$5.1 billion new supply program for social housing that will deliver 8,400 new social homes over four years for people in need, replacing 2,200 dwellings that no longer meet the needs of those requiring housing support.</p> <p>Public Housing - \$810 million expenditure over the next four years, which includes the upgrade of 30,000 properties as well as general maintenance and repairs of our portfolio to support the maintenance reform and our new Maintenance Hub which was on 1 July.</p> <p>Homelessness - \$527.6 million over four years across a range of homelessness services including reforming temporary accommodation, building back our specialist homelessness services, and establishing a new Homelessness Innovation Fund, to leverage the skills and capacity of the homelessness and housing sectors.</p> <p>Aboriginal Housing - \$202.6 million to fund a critical maintenance program for Aboriginal Housing to repair and upgrade homes, as part of genuine action to Close the Gap.</p> <p>Community Housing - \$15 million to extend the partnership with Community Housing Industry Association NSW (CHIA NSW) for a further four years to deliver the Homes NSW Cadetship Program, which continues to bring more lived experience and genuine employment outcomes to the social housing sector.</p>
36	The Hon. Scott Farlow	<p>The Hon. SCOTT FARLOW: In terms of the 8,400 figure, which is cited in the budget for new social housing, does that include funding from the Social Housing Accelerator Fund, as well?</p> <p>REBECCA PINKSTONE: I'll take that on notice. I think the accelerator is due to complete next year. I can take that on notice for you.</p>	<p>I am advised:</p> <p>The investment to deliver 8,400 homes is additional to the \$610.1 million provided to the NSW Government by the Commonwealth Government for the Social Housing Accelerator Payment which is dedicated to delivery 1,500 social homes.</p>
37	The Hon. Scott Farlow	<p>The Hon. SCOTT FARLOW: How much have we received so far in terms of that funding? Or is it a forward funding agreement?</p> <p>REBECCA PINKSTONE: It's a forward funding agreement, but I can take that on notice and see if we've had it up-front.</p>	<p>I am advised:</p> <p>The NSW Government received \$610.1 million from the Commonwealth in June 2023 for NSW's share of the Social Housing Accelerator Payment (SHAP). The SHAP is a one-off upfront payment. Under the Federation Funding Agreement and all funds must be committed by 30 June 2025, with all new social homes to be completed by 30 June 2028.</p>
38	The Hon. Scott Farlow	<p>The Hon. SCOTT FARLOW: How many existing properties are you looking at that will be effectively removed from the system in order to facilitate those 2,200 replacement homes?</p> <p>REBECCA PINKSTONE: It'll be a rolling program across the seven years, and we'll have that detailed program by the end of this year. I'll be able to come back with that detail. At the moment we're working through how many, in what locations and at what time.</p>	<p>I am advised:</p> <p>It'll be a rolling program across the seven years, and we'll have that detailed program by the end of this year.</p>

39	Ms Cate Faehrmann	<p>Ms CATE FAEHRMANN: I'm going off The Sydney Morning Herald report. I don't have the detail from your website, but it does state that 13 farms were ordered to reduce the capacity of dams among 25 directions. Did all of those 13 farms reduce their dams? Have they all done that?</p> <p>GRANT BARNES: I would take that on notice, if I may, but I can say generally that we have a program to follow up on the outcomes of enforcement actions we undertake—in particular, directions—to ensure that they have been complied with. Where they haven't been, we will consider what additional actions have been taken. Recently a court case concluded where we prosecuted an individual for not following the directions that were previously issued.</p>	<p>I am advised: The Sydney Morning Herald article was published in September 2021. NRAR's Intensive Horticulture Campaign ran beyond this period and the enforcement actions arising from the campaign are summarised below.</p> <p>Section 329 of the Water Management Act 2000 gives NRAR powers to issue directions to landholders to remove or alter unlawful water management works. Twenty-five s329 Directions were issued, of which 21 have been complied with and 4 are non-compliant and are under further investigation.</p> <p>In addition to 25 Directions, NRAR issued 26 penalty infringement notices, 8 formal warnings and 4 advisory letters.</p> <p>The intensive horticulture industry is still a focus for NRAR and there are currently 10 other investigations underway. NRAR's Engagement Team will target the industry this year, seeking out key industry stakeholders to carry the compliance message to the sector.</p>
40	Ms Cate Faehrmann	<p>Ms CATE FAEHRMANN: In terms of NRAR actually going back and ensuring that this is done, 13 dams does look like a lot of breaches. We know that the blueberry industry over the last four to five years, and even the last couple of years, is expanding at a rate of knots. If there was an issue back then and NRAR hasn't gone back to closely examine the industry, there might be, as you said, a few issues remaining. You said you'd take it on notice, but what are the requirements for NRAR to go back? I recognise you do have constrained resources, but do you follow them closely and work with them? Do they have a period of time by which to comply, for example?</p> <p>GRANT BARNES: Yes, so a direction would specify what's required and over the period of time that the water user needs to undertake those works. At expiry, we will follow up. That's a common action that we take to ensure that the water user or the landholder has met the directions that were specified. Where that is not the case, we can then take escalated action.</p> <p>Ms CATE FAEHRMANN: Just to be clear, you'll take it on notice in terms of how many of those orders back then have been complied with, and outstanding matters?</p> <p>GRANT BARNES: Yes, I will.</p>	Refer to answer to question above.



41	The Hon. Natasha Maclaren-Jones	<p>The Hon. NATASHA MACLAREN-JONES: I just wanted to go back to a couple of questions around mental health, in particular the Living Well mental health strategic plan. It recommends early intervention for mental health for young people under the age of 16. What's being done to provide that level of support? I understand the new strategic plan comes into place next year.</p> <p>BRENDAN FLYNN: I think the commission is undertaking generating the new strategic plan, yes.</p> <p>The Hon. NATASHA MACLAREN-JONES: What work is being done for that particular cohort?</p> <p>BRENDAN FLYNN: I'll take a very broad approach for suicide prevention and mental health supports for younger people in New South Wales. We have numerous programs that are at the less, if you like, acute end but are really important for access. NSW Health provides \$17.1 million—I think it's over five years; I can double-check—to Kids Helpline, which is a very important investment, for specific skills for operators on that line for younger people.</p>	<p>I am advised:</p> <p>The funding for the Pathways to Community Living program secured under the 2024-25 NSW Budget is expected to enable 5-year contract terms.</p> <p>NSW Health is considering introducing 5-year funding agreements for the suite of NSW Mental Health Community Living Programs (including the Housing and Accommodation Support Initiative and Housing and Accommodation Support Initiative Plus) that are due to be re-tendered in the next few years.</p> <p>The Ministry of Health is working with the Department of Communities and Justice on the Secure Jobs and Funding Certainty (SJFC) election commitment. This includes introducing longer-term funding commitments for key community service providers. The Ministry is a member of the SJFC leadership group and a member of the working groups that are progressing scoping and implementation planning as a draft SJFC roadmap is being considered.</p>
42	The Hon. Natasha Maclaren-Jones	<p>The Hon. NATASHA MACLAREN-JONES: Could I get a breakdown of the budget for last year and this year for each of those programs or initiatives that you mentioned?</p> <p>BRENDAN FLYNN: Yes.</p>	<p>I am advised:</p> <p>During 2021-22, \$754.7 million was spent on community ambulatory mental health services. For child and adolescent services, during 2021-22, \$136.2 million was spent on community ambulatory services.</p> <p>For the specific programs and initiatives mentioned, the breakdown of the budget is in the attachment.</p>
43	The Hon. Natasha Maclaren-Jones	<p>The Hon. NATASHA MACLAREN-JONES: And also how much is being spent on community mental health, both for youth in particular and also overall.</p> <p>BRENDAN FLYNN: Yes. I might start with, for example, the suicide prevention initiatives. They are not necessarily delineated on the basis of age, because it's the one service. The Safe Havens are \$45.6 million, and that's a funding package that goes up until the end of 2025-26, and the SPOT teams are \$41.9 million. I don't have separate figures for the child and adolescent community mental health teams. I can undertake to do our best to get those because often they are standalone teams, so that should be information that we can provide. We certainly don't have a separate budget for child and adolescent inpatient care that would fit under a mental health services inpatient unit budget, if that assists.</p>	<p>I am advised:</p> <p>Information about expenditure on mental health is published on the Australian Institute of Health and Welfare website at <a href="http://www.aihw.gov.au/mental-health/topic-areas/expenditure">www.aihw.gov.au/mental-health/topic-areas/expenditure</a>.</p> <p>The most recent data states that in 2021-22, \$754.7 million was spent on community ambulatory mental health services. For child and adolescent services in 2021-22, \$136.2 million was spent on community ambulatory services.</p>

44	The Hon. Natasha Maclaren-Jones	<p>The Hon. NATASHA MACLAREN-JONES: In relation to those clinicians, you said some were attached to St Vincent's. Are any attached to regional towns or hospitals?</p> <p>BRENDAN FLYNN: Most of the others are attached to regional. I've got a breakdown here. Just looking at regional LHDs, Hunter New England has three of the community and one of the mental health homelessness liaison positions. Mid North Coast has two. Murrumbidgee has two. Southern New South Wales has two. With the Chair's permission, I also have two little further pieces of information that may assist with the previous questions or otherwise: Some 413 staff have undertaken the Twenty10 CAMHS training program. After the LivingWorks contract, each PHN now is getting \$50,000 from the bilateral funds to do that local suicide prevention training in a way where it can be adapted to the local community's needs. I've also got the list of locations of disaster recovery clinicians, but everybody may be happier if we provide that on notice.</p>	<p>I am advised the 30 full time equivalent (FTE) disaster recovery clinicians are allocated to the following local health districts:</p> <p>Local Health District FTE  Southern NSW 5  Mid North Coast 4  Murrumbidgee 4  Hunter New England 4  Northern NSW 4  Illawarra Shoalhaven 3  Nepean Blue Mountains 2  Central Coast 2  Western NSW &amp; Far West NSW 1  South Western Sydney 1  Total 30</p>
45	The Hon. Natasha Maclaren-Jones	<p>The Hon. NATASHA MACLAREN-JONES: Is an evaluation of that service part of the five-year funding that they were given?</p> <p>BRENDAN FLYNN: Yes. Lifeline, in addition to the \$13 million annually, they were given—I think it was \$6.1 million for the text and webchat.</p> <p>DEB WILLCOX: It was \$1.6 million.</p> <p>BRENDAN FLYNN: Thanks, Deb. It was \$1.6 million. Certainly there's no evaluation that we have received around that. Again, I would need to come back around information, but our expectation would be that Lifeline and other partners providing similar services would be providing evaluation material.</p>	<p>I am advised:</p> <p>The NSW Government is funding Lifeline for \$13.9 million (ex GST) in 2024-25. This includes:</p> <ul style="list-style-type: none"> <li>• \$1,685,937 for the election commitment for text and chat enhancements</li> <li>• \$8,228,671 for an increased capacity grant for telephone and text crisis supports</li> <li>• \$4,003,300 for the Ministerially Approved Grant for telephone crisis supports.</li> </ul> <p>In 2020, Lifeline published an evaluation of Lifeline text – Evaluation of Outcomes for Help Seekers Accessing a Pilot SMS-Based Crisis Intervention Service in Australia (researchgate.net).</p> <p>Lifeline is currently partnering with Swinburne University on an evaluation of text and chat.</p> <p>Lifeline has safety measures for children outlined in the Lifeline Child Safety Policy and implemented through training, quality assurance and workforce procedures.</p>

46	The Hon. Natasha Maclaren-Jones	<p>The Hon. NATASHA MACLAREN-JONES: I'm happy for you to take this on notice. You just said that you monitor those that drop off because of technical challenges. Could you provide how often that has occurred?</p> <p>BRENDAN FLYNN: I could. The one I'm thinking of is the worldwide internet outage a couple of months ago where, on a Friday afternoon, that was a significant concern for lots of people, for lots of different reasons. I certainly could come back with any information around any other dropouts, and perhaps also the duration around that one as well</p>	<p>I am advised:</p> <p>Regarding the Healthdirect helpline, more than 346,000 callers to the Healthdirect helpline were assessed and triaged in NSW in FY 2023-2024, from over 455,000 calls handled. The difference consists of other call categories that did not require assessment and triage, including callers requesting general nursing advice, health information or service information only (no triage required), emergency calls including warm transfers to Triple Zero, abandoned calls, and wrong numbers.</p> <p>Healthdirect Australia has advised that during FY 2023-2024, Healthdirect experienced 3 occasions where there were technical interruptions to the Healthdirect helpline. A disruption is defined as a service outage or degradation where callers lose connection. Of the total calls received from NSW during this time period, about 684 (0.14%) callers were impacted.</p> <p>Any caller that contacts Healthdirect via the helpline and loses connection or chooses to end the call before the call is picked up by the service is not usually followed up. If a caller has been connected to the service, engaged with the nurse, and then loses the connection or ends the call in distress, Healthdirect has a process in place for calling the person back where it is appropriate.</p> <p>When a caller has connected to Healthdirect's nurse helpline and is disconnected due to technical outages, Healthdirect nurses call the person back on the number they used to phone Healthdirect. Once re-connected, the nurse explains the reason for the call back and continues with the triage process and directs the person to the most appropriate care pathway. Healthdirect documents this interaction, and a secure SMS is sent to the person confirming the encounter, recommendations and other relevant information as appropriate.</p> <p>Should there be safety concerns, and the person is not contactable, there is an escalation process in place that alerts the police.</p> <p>If there was to be a complete technical outage (such as the Telstra communication network being unavailable) Healthdirect places a recorded message on the line to make callers aware of delays in accessing the service and to call 000 for emergencies.</p> <p>Regarding the Mental Health Line, eHealth has managed 13 requests for technical support since 2022. Technical support is provided through Telstra and/or local health district teams, depending on the issue.</p> <p>The duration of the outage on 9 August 2024 was about 3 hours and 45 minutes due to an issue with Telstra. During this time, calls to the Mental Health Line were not able to be triaged to Northern NSW Local Health District</p>
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47	The Hon. Sarah Mitchell	<p>The Hon. SARAH MITCHELL: Mr George, I have a couple of questions for you about the tender process for the Upper Hunter pumped hydro projects, specifically the details around the competitive tender process and what exclusivity rights have been given to Upper Hunter Hydro as part of that.</p> <p>ANDREW GEORGE: That process started with an expression of interest a number of years ago where we went to the open market as part of the former Government's Pumped Hydro Roadmap approach. We received quite a range of interest. We had a particular party that eventually came through the process—forgive me, I forget the name at this point in time. It's escaped me. They started going through the process. They were unable to get approval through FIRB, the Foreign Investment Review Board. As I understand it, they effectively sold their interest in the project to Upper Hunter Hydro, who carried on with the project from that point forward.</p> <p>The Hon. SARAH MITCHELL: Is it just access to Glenbawn and Glennies Creek dams?</p> <p>ANDREW GEORGE: Correct.</p> <p>The Hon. SARAH MITCHELL: Is there any information in terms of access to land surrounding those dams, what will happen for some of the local landholders and how that will work? Can you provide any information about that?</p> <p>ANDREW GEORGE: That's a matter for Upper Hunter Hydro. It has been given, if you like, access rights to WaterNSW land for the purpose of its development. To the extent that it needs to engage with or negotiate with private landholders as part of its development, that would be a matter for Upper Hunter Hydro.</p> <p>The Hon. SARAH MITCHELL: Similarly, if they have to look at any compulsory acquisition, that's a matter for the company as well?</p> <p>ANDREW GEORGE: Yes, but I'm not sure how a private sector business would undergo compulsory acquisition.</p> <p>The Hon. SARAH MITCHELL: Okay. Do you have any information in relation to the length of the exclusivity of that tender?</p> <p>ANDREW GEORGE: Not in front of me right now, but I can take that on notice.</p>	<p>I am advised:</p> <p>After a competitive procurement process WaterNSW signed two Development Agreements with Upper Hunter Hydro (UHH) in January 2024 for proposed renewable energy and storage projects at Glenbawn and Glennies Dam reservoirs.</p> <p>The agreements provide UHH with access to agreed property owned by WaterNSW to further investigate and develop the proposed pumped hydro energy schemes (PHES). The agreements provide UHH exclusive rights for the agreed WaterNSW land with regard to renewable energy projects. The agreements do not preclude WaterNSW considering further renewable energy projects on WaterNSW owned land adjacent to Glenbawn and Glennies Dam reservoirs.</p> <p>The period of exclusivity is 64 months from the signing of the Development Agreement (which may be extended if the development is successful).</p>
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48	Ms Cate Faehrmann	<p>Ms CATE FAEHRMANN: The panel also recommended that to ensure accountability there should be independent oversight of further assessment to ensure that the intent of the recommendations isn't lost. Is the department or are you looking at ensuring independent oversight of this additional hydrological and economic modelling that is going to take place?</p> <p>AMANDA JONES: Our modelling work is always independently peer reviewed, and there has not been a decision to have anything in addition to the normal oversight of our work. So it's either the Natural Resources Commission looking at the effectiveness of our work, in terms of the water sharing plans, or the independent review of our modelling. Our modelling, depending on its use, is also reviewed by MDBA, and they often get an independent review of the work as well.</p> <p>Ms CATE FAEHRMANN: When you said that the modelling is always peer reviewed—I think. Did you say that?</p> <p>AMANDA JONES: Yes.</p> <p>Ms CATE FAEHRMANN: Remind me, who undertakes that, or do you mix that up?</p> <p>AMANDA JONES: It's variously experts in the field and, yes, it is a mix. Actually, on our website we do have a program of updating all of our models. The Namoi model was independently peer reviewed most recently, and I can confirm whether those reports are available.</p>	<p>I am advised: The report of the independent review of the Namoi model is available on the Department's website.</p>
49	Ms Sue Higginson	<p>Ms SUE HIGGINSON: I'm just curious. Some constituents have been trying to access the inundation maps and haven't been able to, or the dam plan has been withheld. The concerns stated are for the reasons of maybe combat agencies and for security reasons.</p> <p>ANDREW GEORGE: Correct.</p> <p>Ms SUE HIGGINSON: But the inundation plans and maps are generally available, are they?</p> <p>ANDREW GEORGE: Yes. You can usually find those on the SES website.</p> <p>Ms SUE HIGGINSON: If they're not available, would you consider releasing those?</p> <p>ANDREW GEORGE: We're happy to take that on advice. I think it depends. We'd have to take that on advice.</p>	<p>I am advised: WaterNSW provides dam safety emergency plans to Dams Safety NSW and the State Emergency Service (as the lead combat agency for responding to floods) for the purpose of dam safety emergency planning. These plans include dam safety inundation maps, utilised for specific dam failure scenarios which are very low likelihood events.</p> <p>In terms of public release, there is an overriding public interest against disclosure under section 14 of the Government Information (Public Access) Act 2009 which prevents WaterNSW from releasing certain documents, including Dam Safety Emergency Plans. This is because release of these documents has the potential to:</p> <ul style="list-style-type: none"> <li>• Prejudice the effectiveness of WaterNSW functions.</li> <li>• Increase the likelihood of, or prejudice the prevention of, preparedness against, response to or recovery from, a public emergency (including any natural disaster, major accident, civil disturbance or act of terrorism).</li> <li>• Endanger or prejudice any system or procedure for protecting the life, health or safety of any person.</li> <li>• Endanger the security of or prejudice any system or procedure for protecting any place, property or vehicle.</li> </ul> <p>However, given the community interest, WaterNSW is exploring avenues to make the inundation maps within these documents more accessible. WaterNSW is happy to meet with the Member and discuss how to best provide the community an understanding of dam safety measures at Wingecarribee Dam.</p>

50	Ms Sue Higginson	<p>Ms SUE HIGGINSON: In relation to the inundation mapping from the dam safety emergency plan, is that something that you could release to the community so they can have a better understanding and can contribute more fulsomely?</p> <p>ANDREW GEORGE: I think what needs to be appreciated is that they're different things. The dam safety emergency plans usually refer to catastrophic failure of infrastructure.</p> <p>Ms SUE HIGGINSON: With respect, I do understand that. But I think the community is able to engage at a high level of intelligence and ought to be provided with this kind of material. Would you agree?</p> <p>ANDREW GEORGE: That information would be available through the council, as the development progresses.</p> <p>Ms SUE HIGGINSON: But that is separate to the inundation planning and mapping that you hold, under the dam safety emergency plan.</p> <p>ANDREW GEORGE: Yes, and I have confirmed I will take that on advice.</p>	Refer to answer to question above.
51	Ms Sue Higginson	<p>Ms SUE HIGGINSON: Would it surprise you if members of the community said to you that they weren't notified at all? Maybe it was a controlled spill. I've been informed it's an uncontrolled spill.</p> <p>ANDREW GEORGE: No, it may not necessarily surprise me. Around New South Wales, different SES units have different capabilities, and communication varies around the State.</p> <p>Ms SUE HIGGINSON: Would it concern you if people weren't notified?</p> <p>ANDREW GEORGE: It depends on the nature of the spill. I'm not familiar with the particular example you are referring to.</p> <p>Ms SUE HIGGINSON: Would you be able to take that on notice and find out for us what happened? Apparently it was 2022. That is the detail I have. I am told that it was an uncontrolled spill and that downstream residents, during that, were not notified at all.</p> <p>ANDREW GEORGE: Sure. I'm happy to take that on notice.</p> <p>Ms SUE HIGGINSON: Thank you—as well as to get advice about the release of the inundation? Not the ones generated by council, but the ones you hold?</p> <p>ANDREW GEORGE: Yes.</p>	<p>I am advised: The NSW State Flood Plan, a sub-plan of the State Emergency Management Plan, outlines the NSW Government's multi-agency arrangements for responding to floods in NSW. Under the Plan, the State Emergency Service (SES) is the NSW Government's lead combat agency for responding to floods.</p> <p>WaterNSW's role mostly involves providing information and data about river and dam levels, and storage releases to the SES and the BoM, who in turn provide that information to the public by way of alerts and warnings.</p> <p>On 3 July 2022 at 4:30pm, as per protocol and the NSW State Flood Plan, WaterNSW sent an Early Warning Notification (EWN) with the subject 'Wingecarribee Dam is almost full and may spill tonight' to 130 recipients. The notification noted that there may be potential spills from the dam and that SES will provide flood advice. The EWN is a free subscription service that is available to all community members.</p> <p>At the time, WaterNSW was also in regular contact with BoM, the SES and Council. Any questions about providing community warnings (as per responsibilities under the State Flood Plan) are a matter for the SES, which falls under the responsibility of the Minister for Emergency Services.</p>

52	Ms Cate Faehrmann	<p>Ms CATE FAEHRMANN: The licence is being reviewed? Sorry, just to be clear, they've already applied for it; it's being reviewed. But what are some of the options they could do, for example? It's a reasonable amount of water that they've still got to get. A pipeline, I've heard a few people talking about; is that right?</p> <p>AMANDA JONES: I'm not familiar with the pipeline. I can take on notice your question. The application for the licence is still being assessed, so there has not been a decision made.</p>	<p>I am advised:</p> <p>Regis Resources has submitted two Specific Purpose Access Licence (SPAL) applications for the McPhillamys Mine project. The applications are currently undergoing assessment.</p> <p>These SPALs would account for water taken from the water source (unregulated Belubula River above Carcoar Dam), but do not guarantee that the water is available. Some of this water taken through the clean water facility of the mine proposal would subsequently be returned to the water source.</p> <p>Water to be supplied via the pipeline is for mining operations and is separate and additional to the SPAL applications, and is designed to ensure continuity of supply if there is insufficient water in the catchment to support operations. The 90km pipeline will be able to supply up to 15.6ML/day from existing licensed take from the Angus Place Colliery and Springvale Coal Service Operations, and Energy Australia's Mount Piper Power Station near Lithgow.</p>
53	Ms Cate Faehrmann	<p>Ms CATE FAEHRMANN: It's not a public document, so we don't have any idea. I'm asking you the question here in budget estimates for water budget estimates. We don't have any idea exactly what it is that they are proposing to do to get those additional 2,083 megalitres?</p> <p>AMANDA JONES: I don't have any detail about that and it's not a public document; it's just been confirmed to me. I'm happy to take a question on notice about it.</p>	<p>I am advised:</p> <p>Individual Specific Purpose Access Licence (SPAL) applications are not public documents, and the Water Management Act 2000 and its regulations do not require advertising of applications. Should a party wish to view individual application documents they can seek access through the usual GIPA processes. Any licence granted, along with the conditions applied, will be available through the Water Access Licence Register.</p> <p>Any licences held by the mine, including SPALs, would account for water taken from the water source, but do not guarantee that the water is available, which is why Regis Resources has also proposed building a pipeline to supplement its operational water requirements. Some of this water taken through the clean water facility will subsequently be returned to the water source.</p> <p>As set out in the Water Management (General) Regulation 2018, McPhillamys is the only mining related SPAL for which an application can be made. This SPAL category, established in April 2022, is the first of its kind to be made available to the mining industry.</p>
54	The Hon. Natasha Maclaren-Jones	<p>The Hon. NATASHA MACLAREN-JONES: Do you have a breakdown between metropolitan and regional turn-away rates?</p> <p>REBECCA PINKSTONE: I can certainly take that on notice and get that information for you</p>	<p>I am advised:</p> <p>Specialist Homelessness Services (SHS) data for 2023/24 is not available as yet. It normally becomes available in December every year.</p> <p>In 2022/23, there were 16,975 unassisted requests to specialist homelessness services in NSW. Breakdown by region is provided in the Table: SHS Unassisted Requests by Region (see attachment)</p>
55	The Hon. Natasha Maclaren-Jones	<p>The Hon. NATASHA MACLAREN-JONES: Just to clarify, there's no line item for the strategy in that \$527 million?</p> <p>REBECCA PINKSTONE: I'll take on notice if there's money to support the modelling work.</p>	<p>I am advised:</p> <p>The new NSW Homelessness Strategy is being developed with the use of existing recurrent staff funding.</p>

56	The Hon. Natasha Maclaren-Jones	<p>The Hon. NATASHA MACLAREN-JONES: The other thing is Rent Choice Youth. How many young people were supported in the last 12 months?</p> <p>REBECCA PINKSTONE: Sure, let me just get that for you. Rent Choice Youth—1,021 households.</p> <p>The Hon. NATASHA MACLAREN-JONES: Do you know how many were Aboriginal?</p> <p>REBECCA PINKSTONE: No, I don't. I can take that on notice and see if we can break it down.</p> <p>The Hon. NATASHA MACLAREN-JONES: And also by district or region—whichever.</p> <p>REBECCA PINKSTONE: Sure.</p>	<p>I am advised:</p> <p>In 2023/24, 282 Aboriginal households were assisted through Rent Choice Youth.</p> <p>For breakdown of Aboriginal and non-Aboriginal support by District, please see table on the Rent Choice Youth (see attachment).</p> <p>Of the 1,021 households assisted with Rent Choice Youth in 2023/24, 282 were Aboriginal households.</p>
57	The Hon. Natasha Maclaren-Jones	<p>The Hon. NATASHA MACLAREN-JONES: Do you track the wait time—once an application has been lodged, how long it takes to be responded to or actioned?</p> <p>REBECCA PINKSTONE: I'll take that on notice. I haven't heard of that. We have requirements to review in a certain period of time, but I don't think we keep a record of that.</p>	<p>I am advised:</p> <p>Wait times for Rent Choice Youth application processing from the time of lodgement to actioning is not tracked.</p> <p>In 2023/24, the average time between the Housing Assistance approach date to the assessed date was 2.6 months.</p>
58	The Hon. Scott Farlow	<p>The Hon. SCOTT FARLOW: In terms of that program, how much is Sydney Water investing over the forward estimates to be able to support the new development in those areas?</p> <p>ROCH CHEROUX: I'll take the number on notice for the infill areas. In total, in the next 10 years, we will be investing something like \$17 billion in growth assets.</p>	<p>I am advised:</p> <p>In the initial eight priority precincts, Sydney Water does not require any new investment to provide its services. In Bankstown and Homebush, Sydney Water will need to accelerate delivery of investments that were already in development by one or two years.</p> <p>For the second phase of the TOD program, Sydney Water anticipates accommodating growth with minimal additional investment, amounting to about \$90 million. This figure represents a very small portion of Sydney Water's total capital infrastructure investment during the government's housing accord period up to 2029, which is about \$13.65 billion.</p>
59	The Hon. Scott Farlow	<p>The Hon. SCOTT FARLOW: With respect to that Oxford Gardens development in Ingleburn specifically, why has the approval process for the temporary pumping station taken so long on that project?</p> <p>ROCH CHEROUX: I'm probably going to take that on notice, but this development is one of the developments where you've got two developers willing to a develop a piece land that is far from the existing infrastructure. It's always a fine balance between a discussion with the developer and having the developer contributing to the necessary assets rather than having the customers paying for the assets.</p> <p>The Hon. SCOTT FARLOW: In terms of this project, when are you anticipating there being some consent being given to the developer's submitted request for a temporary pumping station at Oxford Gardens?</p> <p>ROCH CHEROUX: I will take that on notice but, as I said, we're working closely with the developers. We want to make that happen as quickly as possible.</p>	<p>I am advised:</p> <p>To enable the development to progress before a new pumping station is installed, Sydney Water has been working with the developer on a temporary solution. The developer has submitted several proposals for temporary solutions and while Sydney Water supports the concept of a temporary solution, the developer's proposal must meet minimum requirements to mitigate any environmental and customer impacts. Sydney Water will grant approval once the developer's proposal meets these requirements.</p> <p>At this stage, there are outstanding actions on the developer. Therefore, questions about specific timing for the temporary solution should be directed to the developer. Sydney Water stands ready to receive and prioritise the review of the remaining documents from the developer and, assuming they meet the requirements, provide a fast approval.</p>



60	Ms Cate Faehrmann	<p>Ms CATE FAEHRMANN: Do you think people within your department, in DCCEE Water, when they're looking at providing advice to planning as whether to approve these mines, that there are in fact substantial water take issues, including in this excluded work exemption, and there should possibly be some work done to assess the cumulative impact of what has been taken?</p> <p>AMANDA JONES: Cumulative impact is normally associated with environmental impact. Definitely, from a water sharing plan perspective, and a water take perspective, any water licence to be taken is absolutely accounted for under the water sharing plan, but the unlicensed form of this take, I'm happy to—</p> <p>Ms CATE FAEHRMANN: It's run-off and rainfall that essentially—</p> <p>AMANDA JONES: And re-held onsite.</p> <p>Ms CATE FAEHRMANN: Yes, because they don't need a water access licence. Can you see what I'm saying? Is it a policy gap there, potentially, in terms of measuring the amount of water that's taken?</p> <p>AMANDA JONES: I'm happy to take a question on notice about it. I don't think so, but let's confirm that in writing.</p>	<p>I am advised:</p> <p>Division 2 of Part 2 and Division 2 of Part 3 of the Water Management (General) Regulation 2018 establish exemptions from the requirement to hold a water access licence, a water use approval and a water supply work approval. These exemptions relate to 'excluded works' as set out in Schedule 1 of the Regulation. A fact sheet explaining how these 'excluded work' exemptions operate is available on the department's website via this link <a href="https://water.dpie.nsw.gov.au/_data/assets/pdf_file/0008/554444/excluded-work-exemption-fact-sheet.pdf">https://water.dpie.nsw.gov.au/_data/assets/pdf_file/0008/554444/excluded-work-exemption-fact-sheet.pdf</a></p> <p>Item 3 of Schedule 1 of the Regulation refers to dams solely for the capture, containment and recirculation of drainage and/or effluent, consistent with best management practice or required by a public authority (other than Landcom or the Superannuation Administration Corporation or any of their subsidiaries) to prevent the contamination of a water source, that are located on a minor stream.</p> <p>This exemption allows landholders to construct a dam to capture, contain and recirculate drainage or effluent that would otherwise result in a water source being contaminated.</p> <p>Landholders can take and use the captured water on their property without a water access licence, water use approval or water supply work approval. This exemption encourages landholders to reduce water quality risks to local and downstream water sources.</p> <p>The DCCEE Water Group examines all forms of water take and impacts on water users and the environment, whether exemptions apply or not, when assessing and providing advice to the Department of Planning, Housing and Infrastructure on major projects. Further, measurement and reporting requirements are set out in detailed Water Management Plans.</p>
61	The Hon. Scott Farlow	<p>The Hon. SCOTT FARLOW: Ms Pinkstone, in terms of the replacement homes program—the 2,200 replacement homes—how many of those will be Aboriginal Housing Office homes? Do you have any figures for that?</p> <p>REBECCA PINKSTONE: Let me look for you. The total targets for new supply for the AHO are 543 homes.</p> <p>The Hon. SCOTT FARLOW: How many of those are replacement homes, do you know?</p> <p>REBECCA PINKSTONE: I can take that on notice for you.</p>	<p>I am advised:</p> <p>40 of the Aboriginal Housing Office's new supply target will be replacement homes.</p>
62	The Hon. Scott Farlow	<p>The Hon. SCOTT FARLOW: That would be great, thank you very much. Mr Cheroux, Wollondilly council advised that Sydney Water previously made an undertaking to deliver capacity this year at the Wilton Growth Area for 4,000 additional dwellings through the upgrade of the Bingara Gorge wastewater treatment plant. When do we now anticipate the capacity there at Bingara will be delivered?</p> <p>ROCH CHEROUX: I'll take the exact date on notice, if I may. We're working closely in this area to make sure that development can happen. This is ongoing.</p> <p>The Hon. SCOTT FARLOW: The date will be taken on notice with respect to that?</p> <p>ROCH CHEROUX: Yes.</p>	<p>I am advised:</p> <p>Targeted completion is in 2027.</p>

63	The Hon. Scott Farlow	<p>The Hon. SCOTT FARLOW: As you no doubt are aware, wastewater is being trucked out of Wilton by Sydney Water. In May, Wollondilly said that Sydney Water had advised that their capacity there was for 400 additional dwellings. As of today's date, how many more dwellings is Sydney Water able to service at Wilton?</p> <p>ROCH CHEROUX: I will need to take that on notice.</p>	<p>I am advised:</p> <p>The Bingara Gorge plant upgrade is expected to deliver servicing to an additional 4000 dwellings for Wilton in 2027, and the Upper Nepean Advanced Water Recycling Centre, which is still in the planning phase, could deliver servicing for around 60,000 additional dwellings in about 2032.</p> <p>Sydney Water is investigating accelerated servicing options in the Greater Macarthur area and is working with Government stakeholders, Council, and developers to understand the requirements for this.</p>
64		<p>The Hon. SCOTT FARLOW: I think that might be it for you, Mr Cheroux. Actually, sorry—with my 52 seconds I might return to Willoughby. In terms of Willoughby, what support and communication has been provided to the affected schools, teachers, students and residents? Is there a plan to involve them in finding a long-term solution to the problem at South Creek in Willoughby?</p> <p>ROCH CHEROUX: There is a lot of engagement ongoing with the community, as we do on all of our sites. I can come back with a very detailed list of engagement that has been done. We always engage with our customers and the community on every one of our activities when it impacts the community.</p>	<p>I am advised:</p> <p>The reference to South Creek in the Honourable Member's question is taken to be Scotts Creek. There is only one school in close proximity to Scotts Creek, the Glenaeon Rudolf Steiner School. Sydney Water completed a considerable number of repairs to the network including at or near this school in August and September 2023, and proactively liaised with the school.</p> <p>Within the last 12 months, this school has contacted Sydney Water regarding some faults which were promptly responded to.</p> <p>Sydney Water will undertake consultation with relevant stakeholders about the significant investment and work it is planning to help improve network performance and limit discharges at Scotts Creek.</p>

## QON 42

Program	2023-24 Funding	2024-25 Funding
Safeguards	\$28,098,765	\$45,000,000
Kids Helpline	\$4,100,100	\$4,223,000
Safe Havens	\$8,933,705	\$8,933,705
Suicide Prevention Outreach Teams (SPOT)	\$10,543,005	\$10,543,005

## QON 54

<b>SHS data 2022/23 - Unassisted requests by Region</b>		
<b>Region</b>	<b>#Unassisted requests</b>	<b>% of total</b>
Major Cities	12,599	74.22%
Inner Regional	3,086	18.18%
Outer Regional	1,221	7.19%
Remote	1	0.01%
Very Remote	68	0.40%
<b>Total for NSW</b>	<b>16,975</b>	<b>100%</b>

**Data notes:**

- Data source: Australian Institute of Health and Welfare (AIHW) Agency Confidentialised Unit Record File 2022/23, with DCJ analysis
- Region is based on the location of the SHS agency and Remoteness Area assigned using the Australian Bureau of Statistics classification, Australian Statistical Geography Standard (ASGS), 2021
- 45.3% of unassisted persons in 2022/23 received services from SHS during the year.

# QON 56

## Rent Choice Youth - Number of households assisted during 2023/24

Data Source: EDW/HOMES

Prepared by: FACSIAR, Organisational Performance, Housing Reporting

District	Non-Aboriginal Household	Aboriginal Household	Total
Central Coast	61	25	86
Hunter	288	88	376
Illawarra Shoalhaven	18	14	32
Mid North Coast	64	28	92
Murrumbidgee	9	0	9
Nepean Blue Mountains	29	5	34
New England	39	46	85
Northern NSW	28	14	42
Northern Sydney	0	0	0
South Eastern Sydney	44	3	47
South Western Sydney	92	33	125
Southern NSW	23	9	32
Sydney	0	0	0
Western NSW	12	10	22
Western Sydney	32	7	39
<b>Total</b>	<b>739</b>	<b>282</b>	<b>1,021</b>



# QON 101

PRN	Asset description
165153	36 BIRRAWEE PL, MOREE
165421	7 WALES ST, MOREE
402648	108 COONAMBLE ST, GULARGAMBONE
214945	52 WAUGAN ST, GILGANDRA
144391	4 DAVIDSON CT, ORANGE
227341	LOT14 HOLME ST, GWABEGAR
165056	124 ADELAIDE ST, MOREE
402649	110 COONAMBLE ST, GULARGAMBONE
215430	3 EMPIRE PL, WEE WAA
402650	112 COONAMBLE ST, GULARGAMBONE
214272	8 KURRAJONG CIR, COBAR
270003	LOT 1 AGATE ST, TINGHA
270004	LOT 2 AGATE ST, TINGHA
165171	12 BIRRAWEE PL, MOREE
165166	21 BIRRAWEE PL, MOREE
165495	47 WALKER ST, MUNGINDI
319344	13 SULLIVAN PL, MOREE
119809	44 KINDRED ST, TUMUT
119869	65 QUANDONG AV, TUMUT
144321	29 CURRONG CRES, ORANGE
144541	27 JINDALEE AV, ORANGE
165034	93 ADELAIDE ST, MOREE
165143	37 BIRRAWEE PL, MOREE
165157	30 BIRRAWEE PL, MOREE
165158	29 BIRRAWEE PL, MOREE
165177	6 BIRRAWEE PL, MOREE
165180	3 BIRRAWEE PL, MOREE
165268	14 DOWNER AV, MOREE
165386	12 SULLIVAN PL, MOREE
165438	18 WILGA PL, MOREE
165453	1 WILGA PL, MOREE
165474	59 GOONDIWINDI ST, MUNGINDI
165489	25A SHORT ST, MUNGINDI
165503	19 YAROUAH ST, MUNGINDI
165505	21 YAROUAH ST, MUNGINDI
165734	40 BOURNE ST, WEST TAMWORTH
165797	29 COLE RD, WEST TAMWORTH
242279	16 TALLOWOOD PL, MOREE
270005	LOT 3 AGATE ST, TINGHA
402647	106 COONAMBLE ST, GULARGAMBONE

402791	116 COWPER ST, TENTERFIELD
402799	17-19 CLIVE ST, TENTERFIELD
270045	5 HILL ST WARIALDA RAIL NSW 2402
270046	14 ALLAN CUNNINGHAM RD WARIALDA NSW 2402
270830	24 KUNOPIA ST MUNGINDI NSW 2406
270831	24 KUNOPIA ST MUNGINDI NSW 2406
270832	21 SHORT ST MUNGINDI NSW 2406
404986	11 PARINGA ST MENINDEE NSW 2879
404987	12 PRUELLA ST MENINDEE NSW 2879
404988	2 PRUELLA ST MENINDEE NSW 2879
236398	29 JONES AV, MOREE
144685	39 LEURA RD, ORANGE
165535	106 DEWHURST ST, WERRIS CREEK
318406	38 MERRIWA ST, BOGGABILLA
165102	25 ARUNGA ST, MOREE
161639	53 WEST ST, SOUTH KEMPSEY
165326	2 JAMES ST, MOREE
165383	29 SULLIVAN PL, MOREE
165452	4 WILGA PL, MOREE
166478	13 SUE CRES, WEST TAMWORTH
165170	14 BIRRAWEE PL, MOREE
161400	5 FRANCIS SMITH PL, SOUTH KEMPSEY
144695	32 LEURA RD, ORANGE
165243	2 DINGWALL PL, MOREE
165803	13 COLE RD, WEST TAMWORTH
165433	23 WILGA PL, MOREE
145467	29 WALKER CRES, WELLINGTON
145057	18 SOUTH TCE, ORANGE
165434	22 WILGA PL, MOREE
165473	38 CAMPBELL ST, MUNGINDI
165374	20 SULLIVAN PL, MOREE
142568	13 LUNAR AV, DUBBO
142212	13 COLLINS AV, DUBBO
214279	22 KURRAJONG CIR, COBAR
413046	39 HOSPITAL FLAT ROAD TINGHA NSW
165310	8 GRACE ST, MOREE
165741	54 BOURNE ST, WEST TAMWORTH
161422	15 GORDON NIXON AVE WEST KEMPSEY NSW 2440
214936	31 WAUGAN ST, GILGANDRA
165424	4 WALES ST, MOREE
165445	9 WILGA PL, MOREE

414518	106 Myrtle Street, Gilgandra (LOT no 5)
234635	2A GORDON NIXON AV, WEST KEMPSEY
145013	14 PINDARI PL, ORANGE
215962	108 JERRY SMITH STREET, NARROMINE
165413	20 TYCANNAH ST, MOREE
165114	10 ARUNGA STREET MOREE NSW 2400
214713	4 HAMILTON PLACE BOURKE NSW 2840
214737	70 HOPE STREET BOURKE NSW 2840
243037	7 TALLOWOOD PLACE MOREE NSW 2400
270562	14 CLIFTON LANE BARRABA NSW 2347
270827	60 KUNOPIA STREET MUNGINDI NSW 2406
401942	8 WILSON STREET BOURKE NSW 2840
410579	28 NAVEENA STREET BREWARRINA NSW 2839