

## **Chemotherapy Inquiry - Annexure 1**

### **The number and types of complaints received**

During 2015/16 the Medical Council received 2,230 new complaints about 1,887 medical practitioners representing 5.65% of all NSW registered medical practitioners. This was a 10% increase in complaints on the previous year when 2,023 complaints were received about 1,720 medical practitioners. Complaints received included 85 mandatory notifications.

New complaints received related to:

- Conduct - 452 representing 20.4% of complaints received
- Performance - 1,678 representing 75.2% of complaints received
- Health - 100 representing 4.4% of complaints received.

In addition to the 2,230 new complaints received, the Medical Council managed 815 complaints that were open at the beginning of the year. A total of 96 matters received immediate action consideration by the Medical Council. There were 29 referrals to NCAT.

By year end 1,196 complaints had been closed and 1,049 remained open with 320 cases being actively monitored including 171 conduct matters, 30 performance matters and 119 health matters.

### **Information about immediate action (s150) cases in 2015/16**

Of 96 immediate interim action proceedings in 2015/16, conditions were imposed to protect the public in 57 cases. The Council suspended the registration of 18 practitioners, while an additional 7 practitioners surrendered their registration following the commencement of proceedings. No action was required in 14 cases.

### **Information about conditions imposed**

Conditions may be imposed on a practitioner's registration as a result of action taken by the Council in any of the conduct, performance or health streams. NCAT also has the power to impose conditions as well as removing a practitioner from the national register.

A practitioner may be subject to more than one type of condition. Conditions are included on the national register.

Some conditions are listed below and the number of practitioners with these conditions on their registration as at 30 June 2016 are shown in brackets.

- Subject to supervision (104)
- Required to have a mentor (44)
- Subject to chaperone conditions (10)
- Required to submit to an audit (37)
- Subject to urine drug testing (30)
- Subject to Ethyl Glucuronide (EtG) Testing (20)
- Subject to Carbohydrate-Deficient Transferrin (CDT) testing (11)
- Required to complete an education course (18)

The Council monitors compliance with conditions. 320 practitioners were being monitored by the Medical Council as at 30 June 2016, an increase of 16% compared to the previous year.

# Complaint Pathway Overview

## Conduct Committee Agenda

Medical Council of New South Wales

