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CUSTOMER SERVICE

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## MURRUMBIDGEE IVT ACCOUNT STATUS

Murrumbidgee IVT Account Balance: 96.3GL \*

### Allocation Assignments

Murrumbidgee to Murray - Closed



Please refer to the procedure below with regards to the process reopen of trade.

Murray to Murrumbidgee - Open



There is capacity for 96.3GL to be transferred into the Murrumbidgee valley.

This information was current as at 9am on 28 February 2017

\*Account balance is calculated using volume of allocation assignments received up until 2:00pm and approved on the preceding work day plus stream flows as at 6:00am on the day information is updated.

In response to recent customer feedback, WaterNSW has expanded its reporting of the Murray / Murrumbidgee inter-valley trade (IVT) balance so that we now make public the full account balance where previously we only showed the account balance within the operative trading zone of 0GL - 100GL. This improvement now provides customers full visibility of the IVT balance where it exceeds 100GL.

The IVT balance can exceed 100GL due to the operation of tagged licences that are exempted from the IVT trade restrictions under Clause 12.23 of the Basin Plan. Tagged accounts operate where customers in one valley exercise their right under the Water Management Act 2000 to link an access licence in one valley to a specified water supply work or extraction point in another valley or state.

WaterNSW reminds customers who have transferred water onto licences that are tagged in this manner, that restrictions to orders on these accounts apply in the same manner that restrictions apply to trades, except those tagged licences that have an exemption based on the date of linking.

### Murrumbidgee IVT trade processing arrangements

1 Trade will be opened and closed when the IVT account balance triggers are reached.

#### TRADE OUT OF THE MURRUMBIDGEE VALLEY

Close	100 GL
Open	85 GL

#### TRADE INTO THE MURRUMBIDGEE VALLEY

Close	0 GL
Open	15 GL

2 WaterNSW website will be updated at 9am each business day morning giving the latest IVT account balance.

3 When the website indicates trade is open, applications may be lodged. Applications received before trade is opened will not be accepted.

4 Only applications lodged electronically via email or fax will be accepted due to the necessity of being given a timestamp.