

PORTFOLIO COMMITTEE NO. 8 – CUSTOMER SERVICE

Inquiry into public toilets

TERMS OF REFERENCE

That Portfolio Committee No. 8 – Customer Service inquire into and report on public toilets, and in particular:

- (a) the provision, design, accessibility and inclusivity of public toilets across New South Wales, including toilets provided in public places and toilets provided for the use of members of the public in private premises accessed by the public,
- (b) state, national and international best practice for the provision and maintenance of public toilets,
- (c) the regulation of, and funding for, public toilets in New South Wales and whether new standards, guidelines, funding models, legislation or other forms of regulation are warranted,
- (d) the employment arrangements and conditions of cleaners who clean public toilets in both public and private premises; and
- (e) any other related matters.

The terms of reference for the inquiry were self-referred by the committee on 15 August 2024.¹

Committee membership

Dr Amanda Cohn MLC*	The Greens	Chair
Hon Aileen MacDonald MLC**	Liberal Party	Deputy Chair
Hon Anthony D'Adam***	Australian Labor party	
Ms Abigail Boyd MLC****	The Greens	
Hon Stephen Lawrence MLC****	Australian Labor Party	
Hon Natasha Maclaren-Jones MLC*****	Liberal Party	
Hon Peter Primrose MLC	Australian Labor Party	

- * Dr Amanda Cohn MLC elected as Chair of Portfolio Committee No. 8 Customer Service from 27 August 2024 for the duration of the inquiry into public toilets.
- ** The Hon Aileen MacDonald MLC elected as Deputy Chair of Portfolio Committee No. 8 Customer Service from 27 August 2024 for the duration of the inquiry into public toilets.
- *** The Hon Anthony D'Adam MLC substituted for the Hon Emily Suvaal MLC from 3 September 2024 for the duration of the inquiry.
- **** Ms Abigail Boyd MLC substituted for the Hon Emma Hurst MLC from 20 August 2024 for the duration of the inquiry.
- ***** The Hon Stephen Lawrence MLC substituted for the Hon Mark Buttigieg MLC from 21 August 2024 for the duration of the inquiry.
- ****** The Hon Natasha Maclaren-Jones MLC substituted for the Hon Bronnie Taylor MLC from 23 August 2024 until 16 September 2024. The Hon Natasha Maclaren-Jones MLC substituted for the Hon Scott Barrett MLC from 24 September 2024 for the duration of the inquiry.

¹ Minutes, NSW Legislative Council, 15 August 2024, pp 1459.