

Sydney Airport Corporation Limited

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12 August 2024

Legislative Assembly Committee on Transport and Infrastructure
Parliament of New South Wales
Parliament House, Macquarie Street
SYDNEY NSW 2000

via email: transportinfrastructure@parliament.nsw.gov.au

Dear Committee Secretariat,

Please find enclosed responses to questions sought by the Legislative Assembly Committee on Transport and Infrastructure.

Should you require anything further, please contact Ellie Stamatelatos, Senior Advisor, Public Affairs at

Yours sincerely,

Karen Tompkins
Group Executive, Government Relations, Sustainability and Legal

1. How many Sydney Airport passengers and employees use public transport to/from the airport?

It is difficult for Sydney Airport to accurately quantify the number of passengers and employees using public transport to and from the airport without data more appropriately sought from Transport for NSW.

However, Sydney Airport is in the process of collating survey data for the purpose of its next master plan. Early findings suggest that approximately ten per cent of workers and an average of 22 per cent of departing passengers travelling to each of the three terminals commute to the airport by train.

2. What are the kinds of services needed to provide adequate access for employees to a major international airport?

Sydney Airport continues to advocate for improved public transport to the airport, including additional bus routes and station access fee-free train travel for workers.

A legacy impact of the public private partnership between Airport Link Company and Transport for NSW – the \$17.34 station access fee applied at both the domestic and international railway stations, in addition to a passenger's train fare – presents a significant imposition on airport workers, deterring them from commuting by public transport. The public private partnership also prevents the introduction of bus routes that in anyway replicate the airport link train line.

Public transport service planning should also reflect the operating hours of the airport, to ensure shift workers are able to commute to their workplace despite the time of day or night.

3. What are some of the challenges facing Sydney Airport in providing adequate transport options for passengers and employees?

Discussions with the NSW Government and Transport for NSW regarding the introduction of additional bus routes, and the removal of access fee arrangements in place at the railway stations at Sydney Airport, are ongoing. As noted above, the public private partnership disincentivises public transport usage through the imposition of a station access fee and complications pertaining to bus route planning. Sydney Airport is located just 13 minutes by train from the Sydney CBD, however, only accessible by two bus routes (350 Bondi Junction to Domestic Terminal only, and 420 Burwood to Mascot station via international and domestic terminals). Sydney Airport has advocated to the NSW Bus Industry Taskforce for a new rapid bus route connecting the airport precinct with the new Sydney Metro at Sydenham Station.

4. What lessons can be learned from Sydney Airport in terms of delivering effective road infrastructure and public transport to support a major international airport?

Effective road infrastructure and public transport should continually evolve to reflect both an increase in air passenger demand and corresponding workforce growth over time. Public transport services should also correspond with airport operational hours and effectively connect precincts to areas with a high concentration of workforce numbers.