

From: [REDACTED]
To: [HealthCare ComplaintsCommittee](#)
Subject: FW: Feedback sought on performance of the HCCC
Date: Tuesday, 10 September 2024 11:20:50 AM
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Dear Joe and Parliamentary Committee on the HCCC,

Thank you for providing AOPA with the opportunity to provide feedback on the current function of the HCCC.

As a self-regulating peak body of orthotist/prosthetists in Australia, AOPA has difficulty effectively co-regulating the workforce with the HCCC, due to the lack of communication from HCCC to us as the certifying body.

For example, self-regulating health professions are unable to effectively co-regulate with state and territory health complaints entities due to legislative privacy barriers to the sharing of information between those entities and the professions responsible for certifying members of their profession.

Additionally, there is a difference in outcomes for breaching the National Code for Health Workers. Penalties for Ahpra-regulated professions are imposed by National Boards, whilst penalties for self-regulating professions are imposed by individual state and territory health complaints entities. Due to differences in complaint thresholds and penalties across the different bodies with regulatory roles, this can result in potentially different outcomes for similar infractions.

This is also a good opportunity to highlight that we believe the function of the HCCC is not well enough known by practitioners and that there is opportunity to expand resources for practitioners. We would support webinar development and other educational events to further promote the HCCC.

Please be in touch with any queries and all the best with the annual review and we look forward to reading the results.

With kind regards,
Julia

[REDACTED]
Accreditation & Certification Manager
The Australian Orthotic Prosthetic Association
Certified Orthotist/Prosthetist (cOP-AOPA)

PO Box 1132
Hartwell VIC 3124

[REDACTED]
W: www.aopa.org.au

My work days are Monday, Tuesday & Wednesday
I work flexibly and may send emails outside normal working hours. Your immediate response is not expected.



AOPA's purpose is to support members through certification, education and representation activities to enable them to fulfil their role in Australia's healthcare system.

O&P^{14th}
NATIONAL
CONGRESS

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24th - 26th OCTOBER 2024

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We acknowledge the Traditional Owners and Custodians of the lands on which we live and work and pay our respect to Elders past, present and emerging.

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