Supplementary Questions – Recognition of Crown land
Department of Planning, Industry and Environment

Supplementary questions:

1) How many phases are involved in the CrownTracker replacement project? Can you please provide a description of each phase of the CrownTracker system replacement project, in particular, what type of work involved in each phase of the project?

The Program has three releases which, will see all Crown Lands' business functionality migrated off the legacy platform, Crown Land Information Database (CLID) onto CrownTracker a contemporary, cloud based business management and geo-spatial system.

Release 1 – (delivered in April 2020)

Business Functionality delivered	Technical build completed
Crown reserve & dedication administration	Design and build the IT infrastructure
Crown reserve governance	Migrate spatial environment and information
Client creation and management	Integrate records management
Request management	Synchronise Crown Tracker with CLID (the legacy system)
Dangerous Trees – workflow management	Data migration
Aboriginal Land Claims	
Internal and external land / documentation (Land Status) searches	
Compliance activity	

Release 2

Business Functionality to be delivered	Technical build required
Licence administration	Data migration
Landowners consent administration	Synchronisation with CLID
Licence rent determination and re-determination	
Specific concession administration (waivers and rebates)	
Transfer of licences to a new licence holder	

Release 3

Business Functionality to be delivered	Technical build required
Lease administration	Data migration
Management of Minister's consents	Financial data migration to SAP
Rent and fee billing including integration with SAP	Data archive
Strategic sales	Decommission CLID & CrownView
Road closure, disposal and transfers	
Acquisitions and land divestment	
Land Registry Services (LRS) request fulfillment	
CLE valuation	
Correspondence management	
3rd party searches	
LRS dealing administration and lodgement	
Processing and disbursement of CRIF Program grants and loans	
Financial migration to SAP	

2) Can you provide a timeline for the entire CrownTracker replacement project (from start to its expected time to complete the project)?

- Release 1 was implemented in April 2020.
- Release 2 was due for completion end November 2021. COVID restrictions have impacted on the pace of testing and inhibited face to face group testing and training sessions.
- Go live has always been subject to user acceptance testing. The testing that has been conducted in the last six weeks indicates that Release 2 needs further development and refinement before user acceptance testing and staff training can progress.
- This work is underway and is scheduled to complete before the end of the year.
- A new Go-Live date for Release 2 will be confirmed shortly but will be within the first half of 2022, noting the end of year shut down period.
- Post the implementation of Release 2, a timeframe for Release 3 will be confirmed. This will include smaller releases of functionality prior to decommissioning CLID.