

Supplementary Questions – Recognition of Crown land Department of Planning, Industry and Environment

Background Information:

Crown land is an important asset of the State. Management and recognition of Crown land assets is weakened when there is confusion over who is responsible for a particular Crown land parcel.

Auditor-General's Reports to Parliament since 2017 have recommended that the Department should ensure the database of Crown land is complete and accurate. While the Department has commenced actions to improve the database, this remained an issue in 2019–20.

Recommendation (repeat issue):

The Department should prioritise action to ensure the Crown land database is complete and accurate. This allows state agencies and local councils to be better informed about the Crown land they control.

Supplementary questions:

1) How is Crown land being recorded in CrownTracker system, particularly for joint ownership of Crown land?

Answer:

Crown Lands stores spatial and textual information for Crown land, and this is the information being recorded in the CrownTracker system.

Crown land is land held by the NSW Government on behalf of the public. The *Crown Land Management Act 2016* provides provisions for the use, reservation, management and occupation of Crown land in the public interest. There is no joint ownership of Crown land.

2) Based on the response from DPIE received by the Committee on 4 June 2021, the expected completion date is October 2021. Can you provide the Committee with an overview and timeframe for each release phase and the expected completion date for the full project replacement?

Answer:

The scheduled Release 2 for November 2021 was subject to successful Unit Testing and User Acceptance Testing (UAT) of functionality deliverables from the vendor.

The system development for Release 2 still retains a high defect rate that has impacted timeframes and training for staff. This will prevent Production Release on 29 November 2021 as scheduled.

A new Go-Live date pre-June 2022 for Release 2 will be set once the defect rate reduces and we are able to confidently exit UAT and commence training.

CrownTracker Release 3 will be scheduled for release post go live of Release 2.