

QUESTION

Ms JODIE HARRISON: Your submission refers to key performance indicators [KPI]. I draw your attention to acute post-discharge community care and follow-up within seven days. How long has that KPI been in place? What is the performance in relation to 12- to 25-year-olds? How is that trending at the moment?

Dr LYONS: That KPI is part of the service agreements the Ministry has with the local health districts. They are agreed annually and there is a focus on ensuring that the performance around a range of different areas is monitored over time. The KPI for post-discharge follow-up is an important component of the transition from acute care into the community space. It is monitored through reports from local health districts and speciality health networks, and it has been in place for a number of years. I do not have the age group breakdown, and I am not sure we collect it on a regular basis. However, I am happy to take the question on notice and see what information we can provide to the Committee.

ANSWER

This has been an indicator in the NSW Health Service Agreements since 2010–11. The post discharge community care and follow up within seven days for consumers aged between 10 and 24 is as follows:

Year	Rate
2016/17	69.3%
2015/16	65.8%
2014/15	64.9%
2013/14	62.4%

The indicator is not broken down by age, so it is not possible to determine the performance measure in relation to 12 to 25 year olds.